

Contact: [REDACTED]
Direct: [REDACTED]
Email: foi@tpb.gov.au
Website: www.tpb.gov.au

By email only: [REDACTED]

3 August 2026

Dear [REDACTED],

Your freedom of information request to the Tax Practitioners Board

1. I refer to your request under the *Freedom of Information Act 1982 (FOI Act)* to the Tax Practitioners Board (**the Board**) on 9 June 2026 (**FOI Request**).
2. On 9 June 2026, you specifically requested access to the following:

“...the system-generated text log of attendee questions from the 'AUSTRAC Anti-Money Laundering reforms' webinar broadcasted on 26 May 2026. I am seeking only the text fields of the questions or comments submitted through the ON24 interface, with all participant names, user IDs, business names, and email addresses fully redacted to maintain anonymity. The digital format would be sufficient - to save paper.”
3. The webinar which you have identified in your FOI request was named as follows: 'AUSTRAC Anti-Money Laundering reforms – what tax practitioners need to know' (the **AUSTRAC Webinar**).
4. I am an officer authorised under section 23 of the FOI Act to make decisions regarding access to documents. My decision and the reasons for that decision are outlined below.

Decision

5. To process your FOI request, I obtained assistance from the relevant functional area of the Board – the Communications team – which was able to locate two (2) documents that fall within the scope outlined at paragraph [2] above.
6. A schedule of the documents considered as part of this FOI request appear at paragraph [11] below.
7. During my assessment of your FOI Request, I considered the application of section 47F of the FOI Act (Public interest conditional exemptions – personal privacy). It was, however, unnecessary to consider this exemption any further, noting that the scope of your FOI request limits the disclosure of, and permits the redaction of personal information.

8. Accordingly, I have decided to grant you access in part to that document pursuant to sections 11A (Access to documents on request) and 22 (Access to edited copies with exempt or irrelevant matter deleted) of the FOI Act.
9. I give access to this information in good faith in the belief that the access is required and permitted to be given in response to your FOI Request.
10. In making my decision, I referred to the following:
- a. the terms of your FOI request;
 - b. the content of the identified documents that fall within the scope of your FOI request;
 - c. the relevant provisions of the FOI Act;
 - d. the guidelines issued by the Australian Information Commissioner under section 93A of the FOI Act (**FOI Guidelines**); and
 - e. the relevant provisions of the *Tax Agent Services Act 2009 (TASA)*.

Schedule of documents

11. Refer to the table below:

No.	Pages	Format	Description	Decision	Exemption
1	33	.pdf	Extract of attendee messages (chat log) of the AUSTRAC Webinar	Access granted in part	N/A
2	61	.pdf	Extract of Q&A submissions including responses during the AUSTRAC Webinar	Access granted in part	N/A

Your review rights

12. Please refer to the **enclosed** 'Notice of Rights of Review' for further information about your review rights in relation to this decision regarding your FOI Request.

Further assistance and information

13. Please note that under section 70-35 of the TASA, the Board is not obliged to disclose official information to a court.
14. If you have any queries in relation to this decision, please do not hesitate to contact [REDACTED] by email at foi@tpb.gov.au.

Yours sincerely,

[REDACTED]

[REDACTED]

Lawyer
Tax Practitioners Board

Encl:

1. Notice of Rights of Review
2. Extract of attendee messages (chat log) of the AUSTRAC Webinar
3. Extract of Q&A submissions including responses during the AUSTRAC Webinar

Tax Practitioners Board Decision

Notice of Rights of Review

Your review rights commence from receipt of this decision.

Internal Review

Under section 54 of the *Freedom of Information Act 1982* (FOI Act), you may apply for an internal review of this decision. Your application must be made by whichever date is the later between:

- 30 days of you receiving this notice; or
- 15 days of you receiving the documents to which you have been granted access.

An internal review will be conducted by a different officer from the original decision-maker. No particular form is required to apply for review, although it will assist your case to set out in the application, the grounds on which you believe that the original decision should be overturned.

An application for an internal review of a decision can be sent by email to foi@tpb.gov.au or by post to:

FOI Coordinator
Tax Practitioners Board
Legal Unit
GPO Box 1620
SYDNEY NSW 2001

If you choose to seek an internal review, you will subsequently have a right to apply to the Australian Information Commissioner for a review of the internal review decision.

External Review by the Australian Information Commissioner

Alternatively, under section 54L of the FOI Act, you may seek review of this decision by the Australian Information Commissioner without first going to internal review. Your application must be made within 60 days of you receiving this notice.

The Information Commissioner is an independent office holder who may review decisions of agencies and Ministers under the FOI Act. More information is available on the Information Commissioner's website at www.oaic.gov.au.

You can contact the Information Commissioner to request a review of a decision online or by writing to the Information Commissioner at:

Office of the Australian Information Commissioner
GPO Box 5218
SYDNEY NSW 2001

Tax Practitioners Board webinar

'AUSTRAC Anti-Money Laundering reforms – what tax practitioners need to know'

> Attendee messages

ID	Date / Time	Message
1	05-26-26 12:45 PM AEST	280775576:Attendee Chat:First
2	05-26-26 12:45 PM AEST	280775576:Attendee Chat:Afternoon everyone
3	05-26-26 12:45 PM AEST	280775576:Attendee Chat:Afternoon everyone
4	05-26-26 12:45 PM AEST	280775576:Attendee Chat:Hello to you all
5	05-26-26 12:45 PM AEST	280775576:Attendee Chat:Good afternoon everyone
6	05-26-26 12:45 PM AEST	280775576:Attendee Chat:Good afternoon
7	05-26-26 12:45 PM AEST	280775576:Attendee Chat:GOOD AFTERNOON
8	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hello everyone
9	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hello to Perth
10	05-26-26 12:46 PM AEST	280775576:Attendee Chat:hELLO EVERYONE
11	05-26-26 12:46 PM AEST	280775576:Attendee Chat:hello
12	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hello everyone
13	05-26-26 12:46 PM AEST	280775576:Attendee Chat:GOOD AFTERNOON ALL
14	05-26-26 12:46 PM AEST	280775576:Attendee Chat:hello
15	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hello :)
16	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hello everyone
17	05-26-26 12:46 PM AEST	280775576:Attendee Chat:hi
18	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Good afternoon all
19	05-26-26 12:46 PM AEST	280775576:Attendee Chat:hi
20	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hello
22	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Good afternoon every one
21	05-26-26 12:46 PM AEST	280775576:Attendee Chat:hello
23	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Good afternoon
24	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hello everyone
25	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Good Afternoon all
26	05-26-26 12:46 PM AEST	280775576:Attendee Chat:connected
27	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Is there a volunteer position to be direct of music? I would be happy to assist LOL
28	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hello
29	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hi
30	05-26-26 12:46 PM AEST	280775576:Attendee Chat:hello
31	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Good morning from [REDACTED] in [REDACTED]
32	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hello
33	05-26-26 12:46 PM AEST	280775576:Attendee Chat:hi good afternoon
34	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Good afternoon
35	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Afternoon
36	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Good morning from Perth
37	05-26-26 12:46 PM AEST	280775576:Attendee Chat:hi from Sydney
38	05-26-26 12:46 PM AEST	280775576:Attendee Chat:Hello
39	05-26-26 12:47 PM AEST	280775576:Attendee Chat:good afternoon
40	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Greetings all
41	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Gd afternoon
42	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Hello
43	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Hi from Emu Park
44	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Good afternoon everyone
45	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Hello from cloudy/raining/cold Canberra
46	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Hello everyone.
47	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Good Afternoon All
48	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Hi
49	05-26-26 12:47 PM AEST	280775576:Attendee Chat:goodafternoon
50	05-26-26 12:47 PM AEST	280775576:Attendee Chat:hi IOW
51	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Hello

52	05-26-26 12:47 PM AEST	280775576:Attendee Chat:morning all
53	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Hello from Adelaide
54	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Hi Everyone. I'm from Western Sydney
55	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Hi From Victor Harbor, SA!
56	05-26-26 12:47 PM AEST	280775576:Attendee Chat:Hello all
57	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hello Everyone (from Mount Isa)
58	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hi everyone
59	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hi from Adelaide
60	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Good morning from Perth
61	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hi Everyone
62	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hi from not so sunny Sunshine Coast
63	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hi
64	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Good morning from Melbourne
65	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Good afternoon everyone!
66	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hello everyone
67	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hello From Not So Sunny Ballarat :(
68	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hello Everyone Good Afternoon
69	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hi from Syndey
70	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hi everyone from Victoria
71	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hi
72	05-26-26 12:48 PM AEST	280775576:Attendee Chat:hi :-)
73	05-26-26 12:48 PM AEST	280775576:Attendee Chat:hello all
74	05-26-26 12:48 PM AEST	280775576:Attendee Chat:G'day
75	05-26-26 12:48 PM AEST	280775576:Attendee Chat:Hello from Kingscliff
76	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi All
77	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hello from Canberra!
78	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi everyone
79	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi everyone
80	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Ready to go
81	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi all
82	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hello from Kaa
83	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi From Adelaide Hills
84	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi all
85	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi from Perth WA
86	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi all
87	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi
88	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Good day from Sydney
89	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hello just digging the music
90	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi All [REDACTED]
91	05-26-26 12:49 PM AEST	280775576:Attendee Chat:hello
92	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Hi everyone from Melbourne
93	05-26-26 12:49 PM AEST	280775576:Attendee Chat:Gday
94	05-26-26 12:50 PM AEST	280775576:Attendee Chat:hello
95	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Hello
97	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Good afternoon all
96	05-26-26 12:50 PM AEST	280775576:Attendee Chat:I am from Vic-3337 (Melton)
98	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Good afternoon !
99	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Greetings all
100	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Good Afternoon All
101	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Hello
102	05-26-26 12:50 PM AEST	280775576:Attendee Chat:thank you for organising this event
103	05-26-26 12:50 PM AEST	280775576:Attendee Chat:hi al
104	05-26-26 12:50 PM AEST	280775576:Attendee Chat:hello all
105	05-26-26 12:50 PM AEST	280775576:Attendee Chat:G'Day
106	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Hi Good Afternoon All
107	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Good Afternoon
108	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Good afternoon all
109	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Good afternoon all

111	05-26-26 12:50 PM AEST	280775576:Attendee Chat:greetings from sunny murrumbeena!
110	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Hello
112	05-26-26 12:50 PM AEST	280775576:Attendee Chat:hi
113	05-26-26 12:50 PM AEST	280775576:Attendee Chat:good morning from perth
114	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Hi All
115	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Morning
116	05-26-26 12:50 PM AEST	280775576:Attendee Chat:Greetings & salutations
117	05-26-26 12:51 PM AEST	280775576:Attendee Chat:hello everyone from NQ
118	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hi All. I hope you are all having a great day.
119	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hi
120	05-26-26 12:51 PM AEST	280775576:Attendee Chat:hi from [REDACTED]
121	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hello everyone
122	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Still raining in Sydney! Thx & Rgds [REDACTED]
123	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hello everyone
124	05-26-26 12:51 PM AEST	280775576:Attendee Chat:hi
125	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hi all
126	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hello everyone
127	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hi
129	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hi - are we going to be paid do Austrac work or is this yet another compliance cost to small businesses?
128	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hi
130	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hello everyone
131	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hi all. Pouring here on the GC.
132	05-26-26 12:51 PM AEST	280775576:Attendee Chat:Hi
133	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hello Everyone
134	05-26-26 12:52 PM AEST	280775576:Attendee Chat:helo all
135	05-26-26 12:52 PM AEST	280775576:Attendee Chat:hello everyone
136	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hi
137	05-26-26 12:52 PM AEST	280775576:Attendee Chat:hello
138	05-26-26 12:52 PM AEST	280775576:Attendee Chat:good afternoon from cloudy Adelaide!
139	05-26-26 12:52 PM AEST	280775576:Attendee Chat:hi all
140	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hi all
141	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hi All
142	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Good afternoon all
143	05-26-26 12:52 PM AEST	280775576:Attendee Chat:hi
144	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hello all
145	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hello
146	05-26-26 12:52 PM AEST	280775576:Attendee Chat:hi
147	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hello
148	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hi all
149	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hi everyone from Melbourne
150	05-26-26 12:52 PM AEST	280775576:Attendee Chat:hello
151	05-26-26 12:52 PM AEST	280775576:Attendee Chat:[REDACTED] Freezing in Geelong
152	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hi everyone
153	05-26-26 12:52 PM AEST	280775576:Attendee Chat:Hi
154	05-26-26 12:53 PM AEST	280775576:Attendee Chat:hi
155	05-26-26 12:53 PM AEST	280775576:Attendee Chat:hi
156	05-26-26 12:53 PM AEST	280775576:Attendee Chat:Hi
157	05-26-26 12:53 PM AEST	280775576:Attendee Chat:hi
158	05-26-26 12:53 PM AEST	280775576:Attendee Chat:Hi everyone
159	05-26-26 12:53 PM AEST	280775576:Attendee Chat:[REDACTED]
160	05-26-26 12:53 PM AEST	280775576:Attendee Chat:good afternoon al
161	05-26-26 12:53 PM AEST	280775576:Attendee Chat:hi
162	05-26-26 12:53 PM AEST	280775576:Attendee Chat:Yo
163	05-26-26 12:53 PM AEST	280775576:Attendee Chat:Good afternoon
164	05-26-26 12:53 PM AEST	280775576:Attendee Chat:GOOD AFTERNOON
165	05-26-26 12:53 PM AEST	280775576:Attendee Chat:Hello Everyone
166	05-26-26 12:53 PM AEST	280775576:Attendee Chat:Hi all!

167	05-26-26 12:53 PM AEST	280775576:Attendee Chat:Good Afternoon
168	05-26-26 12:53 PM AEST	280775576:Attendee Chat:hi everyone
170	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Hello Everyone
169	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Hello all.
171	05-26-26 12:54 PM AEST	280775576:Attendee Chat: [REDACTED]
172	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Good Afternoon
173	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Hi all
174	05-26-26 12:54 PM AEST	280775576:Attendee Chat:hello
175	05-26-26 12:54 PM AEST	280775576:Attendee Chat:hello
177	05-26-26 12:54 PM AEST	280775576:Attendee Chat: [REDACTED]
176	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Hello from Adelaide SA
178	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Hello
179	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Good morning from WA
180	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Greetings
181	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Good afternoon
182	05-26-26 12:54 PM AEST	280775576:Attendee Chat:hello [REDACTED]
183	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Hello
184	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Big audience
185	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Good Afternoon
186	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Hi Everyone
187	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Hi everyone
188	05-26-26 12:54 PM AEST	280775576:Attendee Chat:Greetings
189	05-26-26 12:55 PM AEST	280775576:Attendee Chat:hello
190	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Good Afternoon
191	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Good afternoon
192	05-26-26 12:55 PM AEST	280775576:Attendee Chat:afternoon
193	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Hi everyone
194	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Good Afternoon
195	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Good Afternoon
196	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Hi everyone
197	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Good afternoon all
198	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Good Afternoon [REDACTED]
199	05-26-26 12:55 PM AEST	280775576:Attendee Chat:AB
200	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Love the music!!!
201	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Hi Everyone !!
202	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Hi to everyone
203	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Hi everyone
204	05-26-26 12:55 PM AEST	280775576:Attendee Chat:Hi everyone
205	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Morning
206	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Greetings to all distinguished speakers and participants.
207	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Good afternoon
208	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Good Afternoon all
209	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Hi Everyone & good afternoon
210	05-26-26 12:56 PM AEST	280775576:Attendee Chat:good afternoon
211	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Morning from Perth
212	05-26-26 12:56 PM AEST	280775576:Attendee Chat:GOOD AFTERNOON
213	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Hi
214	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Good Afternoon
215	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Hello
216	05-26-26 12:56 PM AEST	280775576:Attendee Chat:hi there
217	05-26-26 12:56 PM AEST	280775576:Attendee Chat:hello
218	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Hi everyone
219	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Why hullo
220	05-26-26 12:56 PM AEST	280775576:Attendee Chat:this should interesting!
221	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Hi All
222	05-26-26 12:56 PM AEST	280775576:Attendee Chat:hello everyone
223	05-26-26 12:56 PM AEST	280775576:Attendee Chat:hi
224	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Hi everyone :-)

225	05-26-26 12:56 PM AEST	280775576:Attendee Chat:Hello !
226	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hi from Byron Bay
227	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hello everyone
228	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hi everyone
229	05-26-26 12:57 PM AEST	280775576:Attendee Chat:hello
230	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hello from Hampton Victoria
231	05-26-26 12:57 PM AEST	280775576:Attendee Chat:hello
232	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hello from my desk
233	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Good morning from Perth
234	05-26-26 12:57 PM AEST	280775576:Attendee Chat:i seem to have lost the connection, don't know why and how i get it back
235	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hello
236	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hello
237	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Greetings from The Central Coast NSW to all
238	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Good afternoon.
239	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hello
240	05-26-26 12:57 PM AEST	280775576:Attendee Chat:hello
241	05-26-26 12:57 PM AEST	280775576:Attendee Chat:nice music
242	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hello from Tweed
243	05-26-26 12:57 PM AEST	280775576:Attendee Chat:hello
244	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hi
245	05-26-26 12:57 PM AEST	280775576:Attendee Chat:good afternoon all
246	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hello!
247	05-26-26 12:57 PM AEST	280775576:Attendee Chat:hello
248	05-26-26 12:57 PM AEST	280775576:Attendee Chat:hi
249	05-26-26 12:57 PM AEST	280775576:Attendee Chat:
250	05-26-26 12:57 PM AEST	280775576:Attendee Chat:Hi
251	05-26-26 12:57 PM AEST	280775576:Attendee Chat:hello from Coffs ...
252	05-26-26 12:58 PM AEST	280775576:Attendee Chat:Hello everyone
253	05-26-26 12:58 PM AEST	280775576:Attendee Chat: [REDACTED] Hi
254	05-26-26 12:58 PM AEST	280775576:Attendee Chat:good morning from Sweden!
255	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hi every one
256	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hello from vic
257	05-26-26 12:58 PM AEST	280775576:Attendee Chat:Hi :)
258	05-26-26 12:58 PM AEST	280775576:Attendee Chat: [REDACTED] Hi
259	05-26-26 12:58 PM AEST	280775576:Attendee Chat:Hi
260	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hello from perth
261	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hi from blaxland nsw
262	05-26-26 12:58 PM AEST	280775576:Attendee Chat:online hello
263	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hello everyone
264	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hello from the blue mountains
265	05-26-26 12:58 PM AEST	280775576:Attendee Chat:Hello
266	05-26-26 12:58 PM AEST	280775576:Attendee Chat: [REDACTED] Hello
267	05-26-26 12:58 PM AEST	280775576:Attendee Chat:Hi
268	05-26-26 12:58 PM AEST	280775576:Attendee Chat:Hello all
269	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hi
270	05-26-26 12:58 PM AEST	280775576:Attendee Chat:Hi everyone
271	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hi
272	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hello
273	05-26-26 12:58 PM AEST	280775576:Attendee Chat:Hello
274	05-26-26 12:58 PM AEST	280775576:Attendee Chat:Is this the More administrative red tape webinar???
275	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hello
276	05-26-26 12:58 PM AEST	280775576:Attendee Chat:Good afternoon
277	05-26-26 12:58 PM AEST	280775576:Attendee Chat:hi everyone
278	05-26-26 12:58 PM AEST	280775576:Attendee Chat:
279	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello good Afternoon
280	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello all
281	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello
282	05-26-26 12:59 PM AEST	280775576:Attendee Chat:hi everyone

283	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hi All.
284	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Test Message Only
285	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello all!
286	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hi
287	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello
288	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hellow
289	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hi
290	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Good afternoon from Sydney
292	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Good afternoon
291	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello
293	05-26-26 12:59 PM AEST	280775576:Attendee Chat:
294	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello, so happy to be heere
295	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hi all. Hoping for some clarity today
296	05-26-26 12:59 PM AEST	280775576:Attendee Chat:.)
297	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello
298	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello
299	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello
300	05-26-26 12:59 PM AEST	280775576:Attendee Chat:hello from Melbourne
301	05-26-26 12:59 PM AEST	280775576:Attendee Chat:hello
302	05-26-26 12:59 PM AEST	280775576:Attendee Chat:Hello
303	05-26-26 01:00 PM AEST	280775576:Attendee Chat:hi
304	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi
305	05-26-26 01:00 PM AEST	280775576:Attendee Chat:hi
306	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi from Baulkham Hills NSW
307	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi Everyone from Yanchep Perth
308	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi all
309	05-26-26 01:00 PM AEST	280775576:Attendee Chat:.
311	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hello from Lavington
310	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi all!
313	05-26-26 01:00 PM AEST	280775576:Attendee Chat:good afternoon
312	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Good afternoon
314	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi all
315	05-26-26 01:00 PM AEST	280775576:Attendee Chat:someone has good taste in music - finally
316	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi All
317	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi
318	05-26-26 01:00 PM AEST	280775576:Attendee Chat:hi
319	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi every one
321	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Morning
320	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hello
322	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi all
323	05-26-26 01:00 PM AEST	280775576:Attendee Chat:GOOD AFTERNOON EVERYONE
325	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hello Everyone
324	05-26-26 01:00 PM AEST	280775576:Attendee Chat:hi all
326	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Good afternoon
327	05-26-26 01:00 PM AEST	280775576:Attendee Chat:hello
328	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Good afternoon
329	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Good afternoon
330	05-26-26 01:00 PM AEST	280775576:Attendee Chat:Hi
331	05-26-26 01:00 PM AEST	280775576:Attendee Chat:hi
332	05-26-26 01:01 PM AEST	280775576:Attendee Chat:good afternoon
333	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hello everyone
334	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hello
335	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hello Everyone
336	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi To Everyone
337	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hello all
340	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hello everyone
338	05-26-26 01:01 PM AEST	280775576:Attendee Chat:good afternoon
339	05-26-26 01:01 PM AEST	280775576:Attendee Chat: from ACT

341	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
342	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi all
343	05-26-26 01:01 PM AEST	280775576:Attendee Chat:good afternoon
344	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi everyone
345	05-26-26 01:01 PM AEST	280775576:Attendee Chat:hi All
346	05-26-26 01:01 PM AEST	280775576:Attendee Chat:hello everyone
347	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hello everyone
348	05-26-26 01:01 PM AEST	280775576:Attendee Chat:hi
349	05-26-26 01:01 PM AEST	280775576:Attendee Chat:hi
350	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
351	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
352	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
353	05-26-26 01:01 PM AEST	280775576:Attendee Chat:hi
354	05-26-26 01:01 PM AEST	280775576:Attendee Chat: [REDACTED]
355	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
356	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
357	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
358	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi From SE Qld
359	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Good afternoon
360	05-26-26 01:01 PM AEST	280775576:Attendee Chat:hi
361	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
362	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Thank you
363	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
364	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi everyone
365	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi All
366	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Good Morning All
367	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
368	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Good afternoon
369	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
370	05-26-26 01:01 PM AEST	280775576:Attendee Chat:hi all
371	05-26-26 01:01 PM AEST	280775576:Attendee Chat:Hi
372	05-26-26 01:01 PM AEST	280775576:Attendee Chat:hi
373	05-26-26 01:02 PM AEST	280775576:Attendee Chat:hello
374	05-26-26 01:02 PM AEST	280775576:Attendee Chat:
376	05-26-26 01:02 PM AEST	280775576:Attendee Chat:hello
375	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hello
377	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hi all
378	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hi
379	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hello from Port Melbourne
380	05-26-26 01:02 PM AEST	280775576:Attendee Chat:hello
381	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hi
382	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Good afternoon
383	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Good afternoon
385	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hi cannot hear anything Thanks
384	05-26-26 01:02 PM AEST	280775576:Attendee Chat:hey everyone
386	05-26-26 01:02 PM AEST	280775576:Attendee Chat:hello
387	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hello
388	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hi everyone
389	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hi
390	05-26-26 01:02 PM AEST	280775576:Attendee Chat:i can not hear anything?
391	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hello all from Fairlight NSW
393	05-26-26 01:02 PM AEST	280775576:Attendee Chat:hi
394	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Afternoon
392	05-26-26 01:02 PM AEST	280775576:Attendee Chat:good afternoon
395	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Thank
396	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hi
397	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hello
398	05-26-26 01:02 PM AEST	280775576:Attendee Chat:hello

399	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hi everyone
400	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Good afternoon
401	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Afternoon all
402	05-26-26 01:02 PM AEST	280775576:Attendee Chat:no sound
403	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Good afternoon everyone
405	05-26-26 01:02 PM AEST	280775576:Attendee Chat:HI Everyone
404	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Good morning from Perth
406	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hello all
407	05-26-26 01:02 PM AEST	280775576:Attendee Chat:I cant hear anything
408	05-26-26 01:02 PM AEST	280775576:Attendee Chat:Hi
409	05-26-26 01:03 PM AEST	280775576:Attendee Chat:HI EVERYONE
410	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Good afternoon from Strathpine Qld
411	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Good afternoon every one
412	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Can't hear anything..?
414	05-26-26 01:03 PM AEST	280775576:Attendee Chat:good afternoon
413	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hi from Gosford NSW
415	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hi
417	05-26-26 01:03 PM AEST	280775576:Attendee Chat:hello
416	05-26-26 01:03 PM AEST	280775576:Attendee Chat:hi
418	05-26-26 01:03 PM AEST	280775576:Attendee Chat:hi everyone
419	05-26-26 01:03 PM AEST	280775576:Attendee Chat:wow
420	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Greetings from Perth
421	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hello
422	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Are we meeting in the cloud?!?!?!?
423	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Afternoon all
424	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hi from Sydney
425	05-26-26 01:03 PM AEST	280775576:Attendee Chat:hi all
426	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hello
427	05-26-26 01:03 PM AEST	280775576:Attendee Chat:I cant hear anything either
428	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hello
429	05-26-26 01:03 PM AEST	280775576:Attendee Chat:good afternoon
430	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hi [REDACTED], I have sound so you may need to check your system
431	05-26-26 01:03 PM AEST	280775576:Attendee Chat:I cannot hear
432	05-26-26 01:03 PM AEST	280775576:Attendee Chat:hello every one
433	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hi all
435	05-26-26 01:03 PM AEST	280775576:Attendee Chat:can not hear
434	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hello Everyone
436	05-26-26 01:03 PM AEST	280775576:Attendee Chat:good afternoon
437	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hello from western Sydney
438	05-26-26 01:03 PM AEST	280775576:Attendee Chat:G'day
439	05-26-26 01:03 PM AEST	280775576:Attendee Chat:Hi from Sydney
440	05-26-26 01:03 PM AEST	280775576:Attendee Chat:hi
441	05-26-26 01:03 PM AEST	280775576:Attendee Chat:i can, must be at your end
442	05-26-26 01:03 PM AEST	280775576:Attendee Chat:I am able to hear, you may need to check your system/ sound settings
443	05-26-26 01:04 PM AEST	280775576:Attendee Chat:Hi all
444	05-26-26 01:04 PM AEST	280775576:Attendee Chat:No Sound either
445	05-26-26 01:04 PM AEST	280775576:Attendee Chat:I had to go CTRL M to unmute this tab specifically. Sound worked to start with and then stopped. Now good
446	05-26-26 01:04 PM AEST	280775576:Attendee Chat:turn your volume up higher - it is fading in and out
447	05-26-26 01:04 PM AEST	280775576:Attendee Chat:No sound
448	05-26-26 01:04 PM AEST	280775576:Attendee Chat:I've got sound, thanks.
449	05-26-26 01:04 PM AEST	280775576:Attendee Chat:hi All
450	05-26-26 01:04 PM AEST	280775576:Attendee Chat:Hello Everyone
451	05-26-26 01:04 PM AEST	280775576:Attendee Chat:hello
452	05-26-26 01:04 PM AEST	280775576:Attendee Chat:Hi
453	05-26-26 01:04 PM AEST	280775576:Attendee Chat:Hi everyone. Hope you have a wonderful day.
454	05-26-26 01:04 PM AEST	280775576:Attendee Chat:Good afternoon
455	05-26-26 01:04 PM AEST	280775576:Attendee Chat:Hi All

456	05-26-26 01:04 PM AEST	280775576:Attendee Chat:turn on your speakers
457	05-26-26 01:04 PM AEST	280775576:Attendee Chat:Can you provide practitioners with a list of questions required to complete the registration process with AUSTRAC? Thx & Rgds [REDACTED]
458	05-26-26 01:04 PM AEST	280775576:Attendee Chat:Hello all
459	05-26-26 01:04 PM AEST	280775576:Attendee Chat:good afternoon everyone
460	05-26-26 01:04 PM AEST	280775576:Attendee Chat:Hi All
461	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Hello from Exeter
462	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Hi
463	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Hello everybody
464	05-26-26 01:05 PM AEST	280775576:Attendee Chat:hi
465	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Hello
466	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Hi from Melbourne
467	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Hello Everyone
468	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Morning from Perth
469	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Hi from Sydney
470	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Hi
471	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Hi Everyone
472	05-26-26 01:05 PM AEST	280775576:Attendee Chat:should this job be done by the ATO when they issue ax File Numbers to new entities ? not us accountants ?
473	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Good Afternoon from a rainy Byron Bay Interested to see if a BAS Agent needs to register...we are already doing some training
474	05-26-26 01:05 PM AEST	280775576:Attendee Chat:Hello
475	05-26-26 01:06 PM AEST	280775576:Attendee Chat:hi
476	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi everyone
477	05-26-26 01:06 PM AEST	280775576:Attendee Chat:good afternoon
478	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Good afternoon
479	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Good afternoon [REDACTED]
480	05-26-26 01:06 PM AEST	280775576:Attendee Chat:hello
481	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi everyone
482	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi All
483	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Good afternoon
484	05-26-26 01:06 PM AEST	280775576:Attendee Chat:had trouble with sound but all sorted now
485	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi
486	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi
487	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi all .. from Grafton NSW
488	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi everyone
489	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi
490	05-26-26 01:06 PM AEST	280775576:Attendee Chat:hello listening now
491	05-26-26 01:06 PM AEST	280775576:Attendee Chat:"Ultimately this is about closing off Australian markets" - sounds about right especially with the budget changes
492	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi from Hell
493	05-26-26 01:06 PM AEST	280775576:Attendee Chat:I have a very small part time practice with a hand full of companies that have my address as their registered office. I have no intention of growing my practice. Am I required to register simply because I use my address as the registered office for these companies?
494	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi everyone
495	05-26-26 01:06 PM AEST	280775576:Attendee Chat:hi Everybody
496	05-26-26 01:06 PM AEST	280775576:Attendee Chat: https://www.austrac.gov.au/new-austrac/enrol-us/new-enrolment-form-questions
497	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi everyone good afternoon
498	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hi
499	05-26-26 01:06 PM AEST	280775576:Attendee Chat:Hello
500	05-26-26 01:07 PM AEST	280775576:Attendee Chat: https://simpleaml.com.au/#how can this app be used for AML. Find it hard to fathom us tax agents need all this fancy software for this, we are tax advisors
501	05-26-26 01:07 PM AEST	280775576:Attendee Chat:Hi Everyone - [REDACTED]
502	05-26-26 01:07 PM AEST	280775576:Attendee Chat:I am a sole practitioner and provide only tax preparation service.
503	05-26-26 01:07 PM AEST	280775576:Attendee Chat:How much longer until we find out what accountants need to do
504	05-26-26 01:07 PM AEST	280775576:Attendee Chat:Good afternoon, everyone

505	05-26-26 01:07 PM AEST	280775576:Attendee Chat:Good Afternooon~
506	05-26-26 01:07 PM AEST	280775576:Attendee Chat:Hi All
507	05-26-26 01:07 PM AEST	280775576:Attendee Chat:Hi all
508	05-26-26 01:07 PM AEST	280775576:Attendee Chat:I am a sole Practitioner
509	05-26-26 01:07 PM AEST	280775576:Attendee Chat:Hi Everyone
510	05-26-26 01:07 PM AEST	280775576:Attendee Chat:Hi
511	05-26-26 01:08 PM AEST	280775576:Attendee Chat: [REDACTED]
512	05-26-26 01:08 PM AEST	280775576:Attendee Chat:Good afternoon All
513	05-26-26 01:08 PM AEST	280775576:Attendee Chat:Hello
514	05-26-26 01:08 PM AEST	280775576:Attendee Chat:Hi
515	05-26-26 01:08 PM AEST	280775576:Attendee Chat:how did you fix it
516	05-26-26 01:08 PM AEST	280775576:Attendee Chat:Hi all
517	05-26-26 01:08 PM AEST	280775576:Attendee Chat:Hi
518	05-26-26 01:08 PM AEST	280775576:Attendee Chat:Good morning, I am a sole trader does this apply to me?
519	05-26-26 01:08 PM AEST	280775576:Attendee Chat:what about the thinF?
521	05-26-26 01:08 PM AEST	280775576:Attendee Chat:A sledgehammer to crack a nut
520	05-26-26 01:08 PM AEST	280775576:Attendee Chat:Hi all
522	05-26-26 01:08 PM AEST	280775576:Attendee Chat:are other people getting background music?
523	05-26-26 01:08 PM AEST	280775576:Attendee Chat:Hi all
524	05-26-26 01:08 PM AEST	280775576:Attendee Chat:Hi All,
525	05-26-26 01:08 PM AEST	280775576:Attendee Chat:i used to be able to have 'subtitle' but not today
526	05-26-26 01:08 PM AEST	280775576:Attendee Chat:sole practioner bookkeeper that pays generic bill and payroll for people. AUSTRAC intrerested in that jar of maccona that I authorise payment for?
527	05-26-26 01:09 PM AEST	280775576:Attendee Chat:I am curious what Austrac is doing about the money flowing through the Victorian Big Build, with the talk of bribery, corruption and money laundering
528	05-26-26 01:09 PM AEST	280775576:Attendee Chat:Hi all
529	05-26-26 01:09 PM AEST	280775576:Attendee Chat:What is the downside of increased monitoring?
530	05-26-26 01:09 PM AEST	280775576:Attendee Chat:no background music on my end
531	05-26-26 01:09 PM AEST	280775576:Attendee Chat:Hello all
532	05-26-26 01:09 PM AEST	280775576:Attendee Chat:Hi Everyone
533	05-26-26 01:09 PM AEST	280775576:Attendee Chat:ok so maybe no sound at the moment ?
534	05-26-26 01:09 PM AEST	280775576:Attendee Chat:will the webinar be sent after, i just have to leave early
535	05-26-26 01:09 PM AEST	280775576:Attendee Chat:Hi from Adelaide
536	05-26-26 01:10 PM AEST	280775576:Attendee Chat:hi all
537	05-26-26 01:10 PM AEST	280775576:Attendee Chat:lots of confusion in the BAS Agent world as to whether we need to be registered for those client that we pay payroll and bills for. i'm hoping to get more clarity after this!
538	05-26-26 01:10 PM AEST	280775576:Attendee Chat:where is phone # to dial and hear
539	05-26-26 01:10 PM AEST	280775576:Attendee Chat:No sound?
540	05-26-26 01:10 PM AEST	280775576:Attendee Chat:Hi From Melbourne
541	05-26-26 01:10 PM AEST	280775576:Attendee Chat:Yes, it will be uploaded to the Webinar Hub & also available on youtube
542	05-26-26 01:10 PM AEST	280775576:Attendee Chat:Im with you [REDACTED].
543	05-26-26 01:10 PM AEST	280775576:Attendee Chat:Hi
544	05-26-26 01:10 PM AEST	280775576:Attendee Chat:My sounds working
546	05-26-26 01:10 PM AEST	280775576:Attendee Chat:regulation is fun!
545	05-26-26 01:10 PM AEST	280775576:Attendee Chat:i have no sound, sorry
547	05-26-26 01:10 PM AEST	280775576:Attendee Chat:Wassup
548	05-26-26 01:10 PM AEST	280775576:Attendee Chat:The cost of increased monitoring is your time, your money for training
549	05-26-26 01:10 PM AEST	280775576:Attendee Chat:no sound?
550	05-26-26 01:10 PM AEST	280775576:Attendee Chat:me too
551	05-26-26 01:10 PM AEST	280775576:Attendee Chat:connection lagging, is it just me? do you provide recrding?
552	05-26-26 01:10 PM AEST	280775576:Attendee Chat:good after noon
553	05-26-26 01:10 PM AEST	280775576:Attendee Chat:Hi everyone
554	05-26-26 01:10 PM AEST	280775576:Attendee Chat:Good afternoon
555	05-26-26 01:10 PM AEST	280775576:Attendee Chat:This is very monotone
556	05-26-26 01:11 PM AEST	280775576:Attendee Chat:drop me off and re-connecting
557	05-26-26 01:11 PM AEST	280775576:Attendee Chat:no sound
558	05-26-26 01:11 PM AEST	280775576:Attendee Chat:Hi everyone.
559	05-26-26 01:11 PM AEST	280775576:Attendee Chat:hi

560	05-26-26 01:11 PM AEST	280775576:Attendee Chat:i am honestly still very confused. I have a tax agent license but i never practice individually since I am an employee (the business is not associate). So do i need to go through this AUSTRAC obligation or my boss's business will be sufficient?
562	05-26-26 01:11 PM AEST	280775576:Attendee Chat:Brilliant Stuff
561	05-26-26 01:11 PM AEST	280775576:Attendee Chat:TPB guidance originally said we should not keep VOI related data, but this contradicts AML requirement to retain the identity data
563	05-26-26 01:11 PM AEST	280775576:Attendee Chat:how do i access the webinar hub
564	05-26-26 01:12 PM AEST	280775576:Attendee Chat:Im registered is that also enrolled, the site has little information.
565	05-26-26 01:12 PM AEST	280775576:Attendee Chat:Can we request for a recording please
566	05-26-26 01:12 PM AEST	280775576:Attendee Chat:It will take a few years to get everyone in line
567	05-26-26 01:12 PM AEST	280775576:Attendee Chat:the government hates small practitioners. im convinced.
568	05-26-26 01:12 PM AEST	280775576:Attendee Chat:ASIC already has registered office data. Isn't this enough. We have enough reporting requirements already.
569	05-26-26 01:12 PM AEST	280775576:Attendee Chat:just small business in general
570	05-26-26 01:12 PM AEST	280775576:Attendee Chat:Is it just me but webinar cuts ut regularly and freezes
571	05-26-26 01:13 PM AEST	280775576:Attendee Chat:Not sure if anyone else is having issues but the video has stopped
572	05-26-26 01:13 PM AEST	280775576:Attendee Chat:Had the government taken into consideration the cost implication for small (micro/sole practitioners) firms would face with this? I personally think the accountants have been thrown under the bus yet again - feels like COVID 3.0. We need to do your work, We have to find the funds to have software, somehow charge clients and keep monitoring on top of the already heavy compliance work we do.
573	05-26-26 01:13 PM AEST	280775576:Attendee Chat:just you :)
574	05-26-26 01:13 PM AEST	280775576:Attendee Chat:It's normal for the TPB!
575	05-26-26 01:13 PM AEST	280775576:Attendee Chat:Animal Farm?
576	05-26-26 01:13 PM AEST	280775576:Attendee Chat:Agree with you [REDACTED] and [REDACTED]!
577	05-26-26 01:13 PM AEST	280775576:Attendee Chat:THRY PREFER BIG 4 SO THEY CAN LAND A HIGH PAID JOB AFTER POLITICS
578	05-26-26 01:13 PM AEST	280775576:Attendee Chat:Do we need to conduct a CDD on ALL our clients...?
579	05-26-26 01:13 PM AEST	280775576:Attendee Chat:Definitely they want small businesses out of the game. They need the unpaid police force.
580	05-26-26 01:13 PM AEST	280775576:Attendee Chat:If I, don't provide these services I have to Comply AML requirement
581	05-26-26 01:13 PM AEST	280775576:Attendee Chat:with the current budget, the amount of stuff on tax agent's plate already full. i just don't have time to look into this when i don't even know whether is relevant at staff level.
582	05-26-26 01:13 PM AEST	280775576:Attendee Chat:KYC - another acronym to keep public servants employed.
583	05-26-26 01:13 PM AEST	280775576:Attendee Chat:The comments are so funny - thanks I needed a laugh
584	05-26-26 01:14 PM AEST	280775576:Attendee Chat:Gove always talks about reducing red tape in business and yet here is another new layer, on top of all of the other new layers. And of course that put all of the extra work onto us. Thanks for nothing.
585	05-26-26 01:14 PM AEST	280775576:Attendee Chat:As a sole practitioner - THIS is disrupting!!
586	05-26-26 01:14 PM AEST	280775576:Attendee Chat:Content Snare just did a presentation and they said coming soon is AML monitoring
587	05-26-26 01:14 PM AEST	280775576:Attendee Chat:my connection working well. They are recording and will send a recording if that helps :)
588	05-26-26 01:14 PM AEST	280775576:Attendee Chat:Do staff have to complete the CDD process from 1 July?
589	05-26-26 01:14 PM AEST	280775576:Attendee Chat:Do I need police officer training?
590	05-26-26 01:14 PM AEST	280775576:Attendee Chat:way too many Govt departments left hand doesnt know what the right hand is doing
591	05-26-26 01:14 PM AEST	280775576:Attendee Chat:As a tax agent I don't provide registered office of business address for the business and I only receive and send the client the company annual review report do I have to register?
592	05-26-26 01:14 PM AEST	280775576:Attendee Chat:As a BAS Agent/Bookkeeper, I find this so overwhelming
593	05-26-26 01:14 PM AEST	280775576:Attendee Chat:You can only laugh. We all work 40 hours plus a week running a business and then have to work for free for the gov
594	05-26-26 01:14 PM AEST	280775576:Attendee Chat:agree, most of us are sole practitioners who cant afford to have employees even.
595	05-26-26 01:14 PM AEST	280775576:Attendee Chat:Sorry, I just joined late. How much is the government paying us to do this work for them?
596	05-26-26 01:15 PM AEST	280775576:Attendee Chat:So if we don't provide registered offices NOR setup entities (i.e. outsource to lawyers) we don't need to deal with any of this?
597	05-26-26 01:15 PM AEST	280775576:Attendee Chat:I actually cant' hear
598	05-26-26 01:15 PM AEST	280775576:Attendee Chat:Bwahahaa
599	05-26-26 01:15 PM AEST	280775576:Attendee Chat:So if we go to enrol and we don't actually need to will it tell us?
600	05-26-26 01:15 PM AEST	280775576:Attendee Chat:This is legislative bulling
601	05-26-26 01:15 PM AEST	280775576:Attendee Chat:Is cash transactios of 10K actual cash for including CC and bank transfer

602	05-26-26 01:15 PM AEST	280775576:Attendee Chat:ITs difficult to comprehend that more burden for the small practitioner....unpaid work is becoming the norm, and stoppig us from living a normal life...how many of you are already working 60 hours a week and struggling to meet existing complaine needs of all parties?
603	05-26-26 01:15 PM AEST	280775576:Attendee Chat:I think I will just get a job at bunnings pointing people to the wrong aisle.
604	05-26-26 01:15 PM AEST	280775576:Attendee Chat:good to see small business doing the government work for free - who will pay for all this?
605	05-26-26 01:15 PM AEST	280775576:Attendee Chat:cant wait for retirement!!!
606	05-26-26 01:15 PM AEST	280775576:Attendee Chat:Just fines that you need to pay if you dont do it
607	05-26-26 01:15 PM AEST	280775576:Attendee Chat:Up go the fees !
608	05-26-26 01:15 PM AEST	280775576:Attendee Chat:7 years - are you guys serious
609	05-26-26 01:15 PM AEST	280775576:Attendee Chat:Do we need to do this for current clients or only new clients??
610	05-26-26 01:15 PM AEST	280775576:Attendee Chat:Is registration required for a registered ASIC agent who does not provide registered office services, but does assist, from time to time, in the preparation and lodgment of ASIC documents (eg Form 484)?
611	05-26-26 01:16 PM AEST	280775576:Attendee Chat:I will just refer all clients to lawyers for new set ups of companies, for the existing, I suppose I have to report any transaction over \$10000 and what for and where it came from if I think its shady, so now we have to audit everything just to do tax? Any current changes required will be done by lawyers, I no longer want to be involved in setting up companies or trusts or someone to think Im involved anything shady. Im so close to retirement I cant wait either!!!
612	05-26-26 01:16 PM AEST	280775576:Attendee Chat:
613	05-26-26 01:16 PM AEST	280775576:Attendee Chat:Exactly.
614	05-26-26 01:16 PM AEST	280775576:Attendee Chat:I am glad I am nearly at retirement age!! This is a tad too much!
615	05-26-26 01:16 PM AEST	280775576:Attendee Chat:I'm not doing your job for you!
616	05-26-26 01:16 PM AEST	280775576:Attendee Chat:Do we only have to complete the CDD for the clients we provided a designated service for or is it all of our clients because we provide a designated service to some of the client base?
617	05-26-26 01:16 PM AEST	280775576:Attendee Chat:As a Tax agent for more than 40 years and a sole trader the all system has gone Nuts
618	05-26-26 01:16 PM AEST	280775576:Attendee Chat:Customer DD - what is the definition of 'associated people' under teh AML legislation ? HHow many people is htis likely to involve and how will a tax agent/accountant acquire this CDD ?
619	05-26-26 01:16 PM AEST	280775576:Attendee Chat:Seriously how many hours we need to do all this per year? Who pay us for that?
620	05-26-26 01:16 PM AEST	280775576:Attendee Chat:I agree. Its getting to that point.
621	05-26-26 01:16 PM AEST	280775576:Attendee Chat:I am seriously thinking of "throwing in the Towel" i'm quite over this profession
622	05-26-26 01:17 PM AEST	280775576:Attendee Chat:The sooner I pack up and go overseas the better!
623	05-26-26 01:17 PM AEST	280775576:Attendee Chat:Is registration rerequired where a practitioner assists a client with the set up of a SMSF where the trustees are only individuals and not corporate trustees?
624	05-26-26 01:17 PM AEST	280775576:Attendee Chat:arent we duplicating when an accountant orders a company from a company provider?
625	05-26-26 01:17 PM AEST	280775576:Attendee Chat:i'm going to invoice the ato
626	05-26-26 01:17 PM AEST	280775576:Attendee Chat:So basically lump small businesses with a heap more work that can't be charged, fantastic - _ -
627	05-26-26 01:17 PM AEST	280775576:Attendee Chat:who is represneting us small practioners? NO one it seems....
628	05-26-26 01:17 PM AEST	280775576:Attendee Chat:When register a company for my clients and using my address as a registered address, am I required to comply with the AML/CTF Act and Rules?
629	05-26-26 01:17 PM AEST	280775576:Attendee Chat:I already make sure any invoice over \$300 is legit, how much more must we do.
630	05-26-26 01:17 PM AEST	280775576:Attendee Chat>Please explain the geographical links, in particular does a bas agent resident in UK with Aus resident clients meet the geographical links or not?
631	05-26-26 01:17 PM AEST	280775576:Attendee Chat:And this is why I am not taking on more clients, transitioning to nursery hand
632	05-26-26 01:17 PM AEST	280775576:Attendee Chat:Definitely time to retire!
633	05-26-26 01:17 PM AEST	280775576:Attendee Chat:Bullying like the TPB
634	05-26-26 01:17 PM AEST	280775576:Attendee Chat:hi
635	05-26-26 01:17 PM AEST	280775576:Attendee Chat:YES
636	05-26-26 01:17 PM AEST	280775576:Attendee Chat:Agree with the other clients. More red tape and non-chargeable time, we didn't need any more compliance costs and neither do our clients.
637	05-26-26 01:17 PM AEST	280775576:Attendee Chat:Hi [REDACTED] the answer is NO BODY
638	05-26-26 01:17 PM AEST	280775576:Attendee Chat:i would like to retire now . too much
639	05-26-26 01:18 PM AEST	280775576:Attendee Chat:The downloadable slides and hyperlinks are helpful.

640	05-26-26 01:18 PM AEST	280775576:Attendee Chat:Can I get retired at 40s? I have 2 kids to raise, mortgage to pay and rising cost of living. can I quit the job now? It's too much!!!!
641	05-26-26 01:18 PM AEST	280775576:Attendee Chat:Do these webinars count towards our training??
642	05-26-26 01:18 PM AEST	280775576:Attendee Chat:Time to retire
643	05-26-26 01:18 PM AEST	280775576:Attendee Chat:Strangled by yet another ridiculous layer of red tape
644	05-26-26 01:18 PM AEST	280775576:Attendee Chat:no one, they're just smashing us
645	05-26-26 01:18 PM AEST	280775576:Attendee Chat:I've reduced my clients and no longer answer my phone due to scammers, what does AFP do about the scammers and how they steal phone numbers.
646	05-26-26 01:18 PM AEST	280775576:Attendee Chat:we get 1 hour CPD, that's something I guess...
647	05-26-26 01:18 PM AEST	280775576:Attendee Chat:Please tell me how to fix sound
648	05-26-26 01:18 PM AEST	280775576:Attendee Chat:more big govt from labor
649	05-26-26 01:18 PM AEST	280775576:Attendee Chat:Yes 1 CPD
650	05-26-26 01:18 PM AEST	280775576:Attendee Chat:I think its time for AI to assist me and do some work
651	05-26-26 01:18 PM AEST	280775576:Attendee Chat:if you use your registered office, BUT my understanding is that you will need to register if your existing or new client seeks advise on setting up a new company, they class that as "new" and you have to do all the checks even if its a client thats been with you for years
652	05-26-26 01:18 PM AEST	280775576:Attendee Chat:another 20,000 public servants to trip up hard working honest tax practitioners
653	05-26-26 01:18 PM AEST	280775576:Attendee Chat:there is NO support for small operators. They have no interest in us
654	05-26-26 01:18 PM AEST	280775576:Attendee Chat:Hi
655	05-26-26 01:18 PM AEST	280775576:Attendee Chat:Are Bunnings currently recruiting ??
656	05-26-26 01:18 PM AEST	280775576:Attendee Chat:anyone want to set up a hotdog shop on the beach with me?
657	05-26-26 01:19 PM AEST	280775576:Attendee Chat:I agree this is becoming a JOKE
658	05-26-26 01:19 PM AEST	280775576:Attendee Chat:Meanwhile the ATO gave away millions in Scam BAS return credits
659	05-26-26 01:19 PM AEST	280775576:Attendee Chat:
660	05-26-26 01:19 PM AEST	280775576:Attendee Chat:I was hoping this would be more of a practical guide of enrolment and any teething issues. Not another lecture of how great AML CTF is.
661	05-26-26 01:19 PM AEST	280775576:Attendee Chat:practice for sale, will take any reasonable offer !!!
662	05-26-26 01:19 PM AEST	280775576:Attendee Chat:
663	05-26-26 01:19 PM AEST	280775576:Attendee Chat:This is an outrageous imposition for a small sole practitioner with no staff who relies entirely on repeat and word of mouth referrals for business.
664	05-26-26 01:19 PM AEST	280775576:Attendee Chat:wish I was 10 years older
665	05-26-26 01:19 PM AEST	280775576:Attendee Chat: https://www.austrac.gov.au/new-austrac/designated-services-newly-regulated-entities/professional-designated-services this link shared in the questions section, I interpret that as a bookkeeper/BAS Agent, we don't need to register https://www.austrac.gov.au/new-austrac/designated-services-newly-regulated-entities/professional-designated-services
666	05-26-26 01:19 PM AEST	280775576:Attendee Chat:the guidelines and templates etc are useful, but what I am really struggling with is the how to integrate this into a standard accounting firm. We are all day every day doing stuff for clients, many of which are designed services triggers, and decipher when that service crosses the line into an AML services seems very grey. I also find it confusing about how the ongoing monitoring aspects works as well. It is the day to day practical elements and real life examples of how an accounting firm should operate under these guidelines is what we need a better understanding of
667	05-26-26 01:19 PM AEST	280775576:Attendee Chat:yeah - just more marketing on how great this is for them
668	05-26-26 01:19 PM AEST	280775576:Attendee Chat:Thank you
669	05-26-26 01:19 PM AEST	280775576:Attendee Chat:This is just turning people against each other
670	05-26-26 01:19 PM AEST	280775576:Attendee Chat:hi from [REDACTED]
671	05-26-26 01:19 PM AEST	280775576:Attendee Chat:This is all lovely and roses for those on Govt salaries but for almost everyone here today we already have no time and absolutely had it with this PLUS CGT changes coming now too
672	05-26-26 01:19 PM AEST	280775576:Attendee Chat:I'd like to know why we are doing Austrac's job for them....and how do you charge for this?
673	05-26-26 01:19 PM AEST	280775576:Attendee Chat:Could the presenter please not just read. The voice is monotone - making it hard to keep our attention. If she is just going to read, just email us the text
674	05-26-26 01:19 PM AEST	280775576:Attendee Chat:Lou we are governed by client confidentiality rules what the hwk
675	05-26-26 01:19 PM AEST	280775576:Attendee Chat:where is CPA , CA and IPA when we need them to represent us
676	05-26-26 01:19 PM AEST	280775576:Attendee Chat:Could we cut to the chase rather than listening to how wonderful the TPB is?
677	05-26-26 01:19 PM AEST	280775576:Attendee Chat:My clients all work for the govt Wednesday afternoon, Thursday and Friday and pay big dollars to the govt for nothing... a big fraud. Is this scam high on the AUSAMLCR (whatever it's called) radar.
678	05-26-26 01:19 PM AEST	280775576:Attendee Chat:Hi
679	05-26-26 01:19 PM AEST	280775576:Attendee Chat:As an SMSF Administration business only and Tax Agent i Is facilitating a rollover inwards or outwards via Superstream classified as a "designated service" for AML/CTF?

680	05-26-26 01:19 PM AEST	280775576:Attendee Chat:Hi Every one
681	05-26-26 01:20 PM AEST	280775576:Attendee Chat:zzzzzzzzzz
682	05-26-26 01:20 PM AEST	280775576:Attendee Chat:as tax agent, i used Austrac to check whether i need to register, it said no, so i don't need to registered?
683	05-26-26 01:20 PM AEST	280775576:Attendee Chat:I had Service Australia ring leave a message about someones child support with an incorrect ref number and no other information, I wish public servants were more competent. 30 mins wasted.
684	05-26-26 01:20 PM AEST	280775576:Attendee Chat:what else does this government want us to do ? Are we allowed to make a citizens arrest?
685	05-26-26 01:20 PM AEST	280775576:Attendee Chat:100%
686	05-26-26 01:20 PM AEST	280775576:Attendee Chat:i have less than 5 clients, sole trader work from home, who will be the AML officer, We are not a firm itself !
687	05-26-26 01:20 PM AEST	280775576:Attendee Chat:how about our work/life balance
688	05-26-26 01:20 PM AEST	280775576:Attendee Chat:Don't call this huge and unnecessary burden a "journey"
689	05-26-26 01:20 PM AEST	280775576:Attendee Chat: I'll be 67 in a few months and was planning to work till i drop dead. However, I'm now having 2nd thoughts lol. This is too much work
690	05-26-26 01:20 PM AEST	280775576:Attendee Chat:can i have the document the presenter is reading from?
691	05-26-26 01:20 PM AEST	280775576:Attendee Chat:you are feeling prepared but I am not lol
692	05-26-26 01:20 PM AEST	280775576:Attendee Chat:its scary for the educators...what about us pratitioners?
693	05-26-26 01:20 PM AEST	280775576:Attendee Chat:I do not know why all you practitiners are complaining its mandatory and just another thing that we need to do to stay in practice.
694	05-26-26 01:20 PM AEST	280775576:Attendee Chat:BAS scams then claw it back by FTL fines for tax payers who are trying
695	05-26-26 01:20 PM AEST	280775576:Attendee Chat:I hear you [REDACTED]. I'm in the same boat.
696	05-26-26 01:20 PM AEST	280775576:Attendee Chat:The Soviet Union had similar "dob your family and friend" provisions.
697	05-26-26 01:20 PM AEST	280775576:Attendee Chat:they want us to park outside people's houses like private investigators lol
698	05-26-26 01:20 PM AEST	280775576:Attendee Chat:I am a small sole trader tax agent and completed the checklist on the AUSTRAC web though still unsure if I am required to register. Is there someone we can call to go through this?
699	05-26-26 01:20 PM AEST	280775576:Attendee Chat:So... if companies now need to add us to the company via MYGov, why can't they do their checklist as well to deam the client as identified? Throwing this all back on the practicioner is over the top... especially sole traders.
700	05-26-26 01:20 PM AEST	280775576:Attendee Chat:we dont have staff at all
701	05-26-26 01:20 PM AEST	280775576:Attendee Chat:What staff!!!
702	05-26-26 01:21 PM AEST	280775576:Attendee Chat:i feel like we are doing the government work for free and penalize if we dont follow ... on top of the many work already on hand for us sole practitioners ie AML/AUSTRAC, Cyber Security, checking ID, ethics etc etc etc ... plus the budget just passed no support for us but we keep paying this and that fees and need to do this and that training more burden for us
703	05-26-26 01:21 PM AEST	280775576:Attendee Chat:As tax agent do we have to go through client bank statements to see if there are any funds deposited into client or business account over \$10K and report to AUSTRAC?
704	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Okay : so you like to be appointed a "robber" & not get remunerated for so doing?
705	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Thats too much. Its not practical
706	05-26-26 01:21 PM AEST	280775576:Attendee Chat:And a bullet proof vest for "investigation"!!
707	05-26-26 01:21 PM AEST	280775576:Attendee Chat:1984 is right hear right now!!
708	05-26-26 01:21 PM AEST	280775576:Attendee Chat:I know a company that advertises TP services that's not registered and I've told the TPB many times. They do nothing!
709	05-26-26 01:21 PM AEST	280775576:Attendee Chat:I'm jealous of those who's sound is dodgy!
710	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Awesome timing to bring this in for accountants, on the same date the Payday super. Not to mention STP finalizations, TPARs and other EOFY tasks.
711	05-26-26 01:21 PM AEST	280775576:Attendee Chat:dw same, I do it all myself like a donkey
712	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Why aren't AUSTRAC & ASIC doing their job? This there domain not suburban accountants.
713	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Can we please just have the exact notes the presenter is reading from. thanks
714	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Vote One Nation!!!
715	05-26-26 01:21 PM AEST	280775576:Attendee Chat:I meant tp type "robber"
716	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Haha I don't believe in miracle
717	05-26-26 01:21 PM AEST	280775576:Attendee Chat:blah blah blah
718	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Is transferring shares in a company a "designated service?"
719	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Same breed of donkey here
720	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Yep I'm in the same boat.. still confused. I think the only "Designated service" I provide is converting my sole traders to companies when they are at that stage in business.

721	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Another level of compliance
722	05-26-26 01:21 PM AEST	280775576:Attendee Chat:NOT EXPECTING PERFECTION FROM DAY 1.... What a Joke...!! Yet you'll fine us \$63,000 per day...
723	05-26-26 01:21 PM AEST	280775576:Attendee Chat:stop complaining, just raise your fees
724	05-26-26 01:21 PM AEST	280775576:Attendee Chat:Why is this new law done by the banks and ASIC only as they are the end users
725	05-26-26 01:22 PM AEST	280775576:Attendee Chat:Yep Retirement is looking GOOD!!!
726	05-26-26 01:22 PM AEST	280775576:Attendee Chat:First payday super, now this this is unbearable
727	05-26-26 01:22 PM AEST	280775576:Attendee Chat:I called them a few weeks ago, described everything I did as a BAS Agent and the person on the phone couldn't tell me if I need to register!!
728	05-26-26 01:22 PM AEST	280775576:Attendee Chat:Can I bill the Federal Government for my time? How about Austrac for setting up, training, charging clients to "check" that they are not "illegal Aliens" who rort the system? Maybe Government should look at the activities that they created "NDIS" to save this country some cash
729	05-26-26 01:22 PM AEST	280775576:Attendee Chat:I'm winding down for practising, it feels like I need to stop straight away
730	05-26-26 01:22 PM AEST	280775576:Attendee Chat:Wow!
731	05-26-26 01:22 PM AEST	280775576:Attendee Chat:retire
732	05-26-26 01:22 PM AEST	280775576:Attendee Chat:Accountants are not meant to be the police. This is ridiculous. AUSTRAC are a fail so they're trying to get us to do their job.
733	05-26-26 01:22 PM AEST	280775576:Attendee Chat:thank God I'm 67 & heading to retirement
734	05-26-26 01:22 PM AEST	280775576:Attendee Chat:with shortage of accounting manpower and this process being an extra work load on an already busy accounting industry how are accountants compensated in this area as this is a totally large compliance area and we are basically assisting your gov department in their work.
735	05-26-26 01:22 PM AEST	280775576:Attendee Chat:At what stage of the process do I check under my clients bed to see if they are hiding cash and drugs?
736	05-26-26 01:22 PM AEST	280775576:Attendee Chat:YEP!!
737	05-26-26 01:22 PM AEST	280775576:Attendee Chat:hi guys
738	05-26-26 01:22 PM AEST	280775576:Attendee Chat:agree, they should be doing this not US
739	05-26-26 01:22 PM AEST	280775576:Attendee Chat:Fair question [REDACTED]. What is a designated service & what isn't?
740	05-26-26 01:22 PM AEST	280775576:Attendee Chat:SIMPLIFIED TAX SYSTEM!!! MY ASS
741	05-26-26 01:22 PM AEST	280775576:Attendee Chat:Payday super is going to melt me down as well. I know this is a different forum but enough!!
742	05-26-26 01:23 PM AEST	280775576:Attendee Chat:There's an awful lot of complaining going on but I'm thankful for the extra security we get as a community. And this is the best webinar I've attended as far as straight forward information goes
743	05-26-26 01:23 PM AEST	280775576:Attendee Chat:Loan brokers are the real problem with this topic
744	05-26-26 01:23 PM AEST	280775576:Attendee Chat:100% like wea are meant to be trained specialists of criminal activity
745	05-26-26 01:23 PM AEST	280775576:Attendee Chat:let's take a poll; & see who agrees with this Bureaucratic rubbiish
746	05-26-26 01:23 PM AEST	280775576:Attendee Chat:\$5,000 government grant for incentive to help to goverment
747	05-26-26 01:23 PM AEST	280775576:Attendee Chat:Accountants are not police
748	05-26-26 01:23 PM AEST	280775576:Attendee Chat:Ive got the shovel ready to dig up plants in my clients back yard
749	05-26-26 01:23 PM AEST	280775576:Attendee Chat:I want to get a job with the government so I can just make everyones life harder without providing financial support
750	05-26-26 01:23 PM AEST	280775576:Attendee Chat:whye you have a sleep over :)
751	05-26-26 01:23 PM AEST	280775576:Attendee Chat:If you are a BAS agent and dont directly push teh button, IE approve bank payments you dont need to register
752	05-26-26 01:23 PM AEST	280775576:Attendee Chat:If we set up a few structures now and enrolled with Austrac as of now, do we have any compliance obligations on or after 1/7/2026 for these designated services?
753	05-26-26 01:23 PM AEST	280775576:Attendee Chat:so they can lay blame on accountants
754	05-26-26 01:23 PM AEST	280775576:Attendee Chat:Anyone here who is looking to retire can message me and I'll take on your clients for free :-).
755	05-26-26 01:23 PM AEST	280775576:Attendee Chat:why wasn't there a sensible dollar threshold to reduce all these compliance costs if the client is & will only ever be a small business that we actually do KYC
756	05-26-26 01:23 PM AEST	280775576:Attendee Chat:Can we keep this chat for important questions instead of filling it with whining?
757	05-26-26 01:23 PM AEST	280775576:Attendee Chat:Yes. There will be no drugs ever again on the street (right!!!)
758	05-26-26 01:24 PM AEST	280775576:Attendee Chat:A dollar threshold is definitely required
759	05-26-26 01:24 PM AEST	280775576:Attendee Chat:This is too much for sole practitioners - I do EVERYTHING in my business and all of my clients are referrals. I have been a registered tax agent for over 30 years with am impeccable record. This really feels like punishing those of us who do the right thing because of the bad apples. Impending retirement has never looked so good
760	05-26-26 01:24 PM AEST	280775576:Attendee Chat:theres a question box on the left side - plug those qusetions in there

761	05-26-26 01:24 PM AEST	280775576:Attendee Chat:so if i help a client re GST for property sale as part of property sale ?
762	05-26-26 01:24 PM AEST	280775576:Attendee Chat:Look up: "Westpac child sex scandal AUSTRAC". It was the Aus Fed Police (AFP) that caught and reported the criminals and terrorists. Not AUSTRAC, they failed.
763	05-26-26 01:24 PM AEST	280775576:Attendee Chat:All we do is allocate the settlement statement to the right accounts.....seriously?!?
764	05-26-26 01:24 PM AEST	280775576:Attendee Chat:So if you send financials to a bank for a property purchase your in? Seriously?
765	05-26-26 01:24 PM AEST	280775576:Attendee Chat:What supports are available to accountants and tax agents to handle all these changes? Educate ourselves and staff? Implementing the changes? Obtaining the resources
766	05-26-26 01:25 PM AEST	280775576:Attendee Chat:Btw, processing payroll for another business is a designated service under the FINANCIAL services sector, not ACCOUNTANTS. So it doesn't show up in the section for Accounting designated services
767	05-26-26 01:25 PM AEST	280775576:Attendee Chat:Who is paying for this? Austrac bureaucrats clearly getting fat salaries to push their failures onto unpaid small businesses
768	05-26-26 01:25 PM AEST	280775576:Attendee Chat:exactly, I also do all the above for my own business too. They want us working like donkeys day and night for free
769	05-26-26 01:25 PM AEST	280775576:Attendee Chat:you guys sound guilty, what do you have to hide?
770	05-26-26 01:25 PM AEST	280775576:Attendee Chat:It would be great to be more clear on the designated services for BAS Agents as we are just sitting here waiting for someone to provide information and its not happening.
771	05-26-26 01:25 PM AEST	280775576:Attendee Chat:Same - All I do is set up new structures should they be at that point. Sole trader - no staff.
772	05-26-26 01:25 PM AEST	280775576:Attendee Chat:yes, exactly
773	05-26-26 01:25 PM AEST	280775576:Attendee Chat:Hi
774	05-26-26 01:25 PM AEST	280775576:Attendee Chat:Don't expect too many Trusts to be set up now!!
775	05-26-26 01:25 PM AEST	280775576:Attendee Chat:Merely providing shelf companies drags you into this nightmare!
776	05-26-26 01:25 PM AEST	280775576:Attendee Chat:Hi
777	05-26-26 01:25 PM AEST	280775576:Attendee Chat:the questions I am submitting in the Ask a Question section are not appearing. Anyone else having this issue?
778	05-26-26 01:25 PM AEST	280775576:Attendee Chat:Hello
779	05-26-26 01:26 PM AEST	280775576:Attendee Chat:it does apply to company setups anyways
780	05-26-26 01:26 PM AEST	280775576:Attendee Chat:these guys are just sitting there reading off a sheet - what a joke
781	05-26-26 01:26 PM AEST	280775576:Attendee Chat:Are accountants required to report on property transactions when a solicitor is involved.? This is double handling.
782	05-26-26 01:26 PM AEST	280775576:Attendee Chat:This is just another tactic that our authoritarian gov uses to control us
783	05-26-26 01:26 PM AEST	280775576:Attendee Chat:If you assist any client in a transaction even advice if its shady we report. If its legit we do nothing, or do we report on everything?
784	05-26-26 01:26 PM AEST	280775576:Attendee Chat:i might open a tobacco shop - less risk of dealing with criminals
785	05-26-26 01:26 PM AEST	280775576:Attendee Chat:AUSTRAC can work with the Federal Police and ATO. We shouldn't have to do their job for them.
786	05-26-26 01:26 PM AEST	280775576:Attendee Chat:Back to individual tax returns only
787	05-26-26 01:26 PM AEST	280775576:Attendee Chat:My question says submitted but its not showing either
788	05-26-26 01:26 PM AEST	280775576:Attendee Chat:How interested are these presenters?
789	05-26-26 01:26 PM AEST	280775576:Attendee Chat:When was the last time ASIC STOPPED a crook rather than investigating the scam a year after the crooks took off with the money.
790	05-26-26 01:26 PM AEST	280775576:Attendee Chat:What if you are appointed Executor of a Deceased Estate?
791	05-26-26 01:26 PM AEST	280775576:Attendee Chat:does it apply to setting up companies? or just trusts?
792	05-26-26 01:26 PM AEST	280775576:Attendee Chat:My small amount of respect for the TPB is fading fast!
793	05-26-26 01:26 PM AEST	280775576:Attendee Chat:what about super payments - pay day super
794	05-26-26 01:26 PM AEST	280775576:Attendee Chat:this comment sounds like whining
795	05-26-26 01:26 PM AEST	280775576:Attendee Chat:How are you going to monitor & have international accountants & bookkeepers that are doing work for businesses in Australia. There are a lot of businesses that out-source their work.
796	05-26-26 01:27 PM AEST	280775576:Attendee Chat:getting residents to dob on each other & on your clients
797	05-26-26 01:27 PM AEST	280775576:Attendee Chat:need WAY more info on Item 3 it is sooo broad!
798	05-26-26 01:27 PM AEST	280775576:Attendee Chat:The ATO, politicians and other government departments are now tone deaf and blindsiding small business operators. There is a disconnect from what we do and what they think we do.
799	05-26-26 01:27 PM AEST	280775576:Attendee Chat:This^
800	05-26-26 01:27 PM AEST	280775576:Attendee Chat:LOOKING AT A JIMS MOWING FRANCHISE AS WE SPEAK
801	05-26-26 01:27 PM AEST	280775576:Attendee Chat:what address to do with AML
802	05-26-26 01:27 PM AEST	280775576:Attendee Chat:have they left of has the video froze?

803	05-26-26 01:27 PM AEST	280775576:Attendee Chat:Why does merely providing a registered office address drag you into this nightmare?
804	05-26-26 01:27 PM AEST	280775576:Attendee Chat:Both ICB & ABN are sharing info on this regime with their BAS Agent members, [REDACTED]
805	05-26-26 01:27 PM AEST	280775576:Attendee Chat:Professional Bodies are more interested in selling us training sessions
806	05-26-26 01:27 PM AEST	280775576:Attendee Chat:THIS!!!!
807	05-26-26 01:27 PM AEST	280775576:Attendee Chat:if not having a trust account and not handling ASIC transactions for clients, no need to do anything?
808	05-26-26 01:28 PM AEST	280775576:Attendee Chat:because you could be a front for criminals that AUSTRAC can't catch
809	05-26-26 01:28 PM AEST	280775576:Attendee Chat:Got the slides thank you - but can I have a copy of the chat?
810	05-26-26 01:28 PM AEST	280775576:Attendee Chat:Does providing an address include providing an address for service or for correspondence from the ATP ?
811	05-26-26 01:28 PM AEST	280775576:Attendee Chat:What obligations have we got if providing a designated service?
812	05-26-26 01:28 PM AEST	280775576:Attendee Chat: Bloody back slapping buffoons!
813	05-26-26 01:28 PM AEST	280775576:Attendee Chat:It's a way that dodgy businesses hide, by using someone elses address.
814	05-26-26 01:28 PM AEST	280775576:Attendee Chat:GLAD I DONT ALLOW MY OFFICE TO BE A PRINCIPAL PLACE OF BUSINESS. Accountants should no longer have their address as place of business otherwise you get dragged into this mess
815	05-26-26 01:28 PM AEST	280775576:Attendee Chat:Duplicitous overlapping Govt departments
816	05-26-26 01:28 PM AEST	280775576:Attendee Chat:yes
817	05-26-26 01:28 PM AEST	280775576:Attendee Chat:The regulators need to provide detailed checklist of what we do, and which is a designated service.
818	05-26-26 01:28 PM AEST	280775576:Attendee Chat:if you want to ask question, question chat box is on the right, not here
819	05-26-26 01:28 PM AEST	280775576:Attendee Chat:Best would be we go on ATO Payroll to do as they required
820	05-26-26 01:28 PM AEST	280775576:Attendee Chat:Remember when the Tax Agent Boards were state run and it cost \$200 for 3 years? Yeah me neither
821	05-26-26 01:28 PM AEST	280775576:Attendee Chat:No one looks into Govt money going missing though? \$15b anyone?
822	05-26-26 01:28 PM AEST	280775576:Attendee Chat:
823	05-26-26 01:29 PM AEST	280775576:Attendee Chat:What happens in the situation where a client engagement ends and per the Privacy Act we are required to delete all confidential data. But AML/CTF Act requires us to keep these records for 7 years. What trumps what?
824	05-26-26 01:29 PM AEST	280775576:Attendee Chat:Can we have clarification about item 3, we need to registered if we make payments on behalf of a client.... what about if their is 2 bank signorities required, or if it a payroll payment. The examaple of loan payment isn't very helpful
825	05-26-26 01:29 PM AEST	280775576:Attendee Chat:Why did we have to put up with a Welcome to Country at the begining of this session. Totally inappropriate !!!
826	05-26-26 01:29 PM AEST	280775576:Attendee Chat:Under GST we all became tax collectors for the ATO, now we are being asked to manage AML??!! , so we all need to go out and get a degree in forensics, audit, policing, criminolgy, and law?? Feels like a big joke and we are not laughing as the joke is on us..
827	05-26-26 01:29 PM AEST	280775576:Attendee Chat:Does providing the practice address as the client's postal address in tax returns qualify as a designated service?
828	05-26-26 01:29 PM AEST	280775576:Attendee Chat:Designated services TPB please explain in detail still confused?
829	05-26-26 01:29 PM AEST	280775576:Attendee Chat:Do I get to carry a gun and handcuffs now as well?
830	05-26-26 01:29 PM AEST	280775576:Attendee Chat:Can accountants reduce the administration burden by taking steps such as ensuring registered office addresses are always client addresses?
831	05-26-26 01:29 PM AEST	280775576:Attendee Chat:Ask Annika Wells about this
832	05-26-26 01:29 PM AEST	280775576:Attendee Chat:SMSF provider
833	05-26-26 01:29 PM AEST	280775576:Attendee Chat:not one but two!!!
834	05-26-26 01:29 PM AEST	280775576:Attendee Chat:1. We are not involved in the buying or selling of our clients' properties, nor do we provide our office address for our clients' ASIC registrations. 2. Based on this, could you please confirm whether this compliance requirement still applies to us?
835	05-26-26 01:29 PM AEST	280775576:Attendee Chat:sorry, question chat box on the left (if no box appear, click "Ask Question" at the top)
836	05-26-26 01:29 PM AEST	280775576:Attendee Chat:meanwhile dozens of ISIS Brides are being shipped but sure, accountants are the problem
837	05-26-26 01:29 PM AEST	280775576:Attendee Chat:1
838	05-26-26 01:29 PM AEST	280775576:Attendee Chat:yes, we are busy wih working and survial as the accountant, lots of compliance and unnecessary control
839	05-26-26 01:29 PM AEST	280775576:Attendee Chat:We and our clients cannot afford all this extra work admin. The government has already implemented 8 new codes on us and now this. Our business is not viable anymore. Something has to give.
840	05-26-26 01:29 PM AEST	280775576:Attendee Chat:hi all designated services is so expansive , so everytime we get asked about a sale contract , should be reported . Exciting

841	05-26-26 01:29 PM AEST	280775576:Attendee Chat:When do we get to work on client matters
842	05-26-26 01:29 PM AEST	280775576:Attendee Chat:All this information has to be given to ASIC. Why are they not responsible for administering the law.
843	05-26-26 01:30 PM AEST	280775576:Attendee Chat:I had quite a few cases where MyGov was hacked and tax returns were lodged with excessive deductions and the refund was taken by the hacker never to be seen again. An easy fix would be to cap the deductions made via MyGov at say \$1000. want to claim more go to a tax agent. Now this Austrac is an overburden to all of us, surely with technology an easier method could be put in place without involving us accountants etc.
844	05-26-26 01:30 PM AEST	280775576:Attendee Chat:hello everyone
845	05-26-26 01:30 PM AEST	280775576:Attendee Chat:Has anyone used the AUSTRAC kit?
846	05-26-26 01:30 PM AEST	280775576:Attendee Chat:but you need to keep the records for AML not for TASA - pls clarify
847	05-26-26 01:30 PM AEST	280775576:Attendee Chat:I would also like a copy of this chat - uncensored pls
848	05-26-26 01:30 PM AEST	280775576:Attendee Chat:What does ongoing customer due diligence mean?
849	05-26-26 01:30 PM AEST	280775576:Attendee Chat:How do we know if we need to register?
850	05-26-26 01:30 PM AEST	280775576:Attendee Chat:Dubai sounds promising
851	05-26-26 01:30 PM AEST	280775576:Attendee Chat:QMS, and AML, payday Super... Whatif we all retire?
852	05-26-26 01:30 PM AEST	280775576:Attendee Chat:Regulators cannot govern so they govern by fiat. jplace the burden but will take all the glory for the job done, if any.
853	05-26-26 01:30 PM AEST	280775576:Attendee Chat: doesn't get his info from ASIC so I don't think they check
854	05-26-26 01:30 PM AEST	280775576:Attendee Chat:AML says to keep docs for 7 years?
855	05-26-26 01:30 PM AEST	280775576:Attendee Chat:yeah good one
856	05-26-26 01:30 PM AEST	280775576:Attendee Chat:Maybe the ATO can give us extension of time to lodge tax returns so we can spend hours to comply with these new AML rules
857	05-26-26 01:30 PM AEST	280775576:Attendee Chat:I think I will retire
858	05-26-26 01:30 PM AEST	280775576:Attendee Chat:too much common sense
859	05-26-26 01:30 PM AEST	280775576:Attendee Chat:hello
860	05-26-26 01:30 PM AEST	280775576:Attendee Chat:Anywhere else sounds promising.
861	05-26-26 01:31 PM AEST	280775576:Attendee Chat:it looks like Accountants should decline many services, like registered office address for companies, not have a Trust Account and then get out of all this time consuming burden
862	05-26-26 01:31 PM AEST	280775576:Attendee Chat:Agree
863	05-26-26 01:31 PM AEST	280775576:Attendee Chat:I've always made the client and their details the registered office, never been mine, clients open them, they can take full control of them. Ive never been interested in being their secretary. I do financials and taxes.
864	05-26-26 01:31 PM AEST	280775576:Attendee Chat:Content Snare just said they are releasing this soon
865	05-26-26 01:31 PM AEST	280775576:Attendee Chat:These guys are starting to remind of the STASI
866	05-26-26 01:31 PM AEST	280775576:Attendee Chat:rather dodge the odd incoming than deal with this
867	05-26-26 01:31 PM AEST	280775576:Attendee Chat:We do not provide any trust accounts, do not manage clients' money and do not provide the registered/business address, do we still need to register for it?
868	05-26-26 01:31 PM AEST	280775576:Attendee Chat:does the video keep freezing?
871	05-26-26 01:31 PM AEST	280775576:Attendee Chat:registered office to clients
869	05-26-26 01:31 PM AEST	280775576:Attendee Chat:I help clits setting up the companies and the trust through external service providers. Does it fall under designated services
870	05-26-26 01:31 PM AEST	280775576:Attendee Chat:Hi I am a small tax practitioner and i have only individuals as my clients and i do check their id 2 of them and verify them i only do the tax return for them i don't do any advice except normal talk and just wondering if those id checking is enough or do i have to have some other service provider like infotrack?
872	05-26-26 01:31 PM AEST	280775576:Attendee Chat:So are we to keep the identifying documents for our clients?
873	05-26-26 01:31 PM AEST	280775576:Attendee Chat:Is this legislation been brought in to again reduce the workload of the bureaucrats?
874	05-26-26 01:31 PM AEST	280775576:Attendee Chat:following along, same
875	05-26-26 01:31 PM AEST	280775576:Attendee Chat:I'm a sole practitioner and the only clients that use my address for ASIC is my own company and my husbands company. I assume that I do not have to enrol is this correct?
876	05-26-26 01:32 PM AEST	280775576:Attendee Chat:This just shows what a failure AUSTRAC is. They cant get it right so they ask everyone else to do the job for them.

877	05-26-26 01:32 PM AEST	280775576:Attendee Chat:Would the following activities performed by our SMSF team be considered "Tranche 2" designated services under the AML/CTF regime? Our team coordinates the setup of SMSFs, including establishment of corporate trustees and preparation of trust deeds for clients referred by our internal financial adviser. The workflow is: • external law firms and online deed providers prepare the legal documents • our team receives the completed documents, reviews them, prints them, and passes them back to the adviser for client execution • our team also applies for the SMSF ABN, TFN and GST registrations We do not provide legal advice ourselves, but we coordinate the establishment process and administration. Would these activities be regarded as providing tranche 2 services (for example, trust and company service activities), or would they generally be considered administrative support only?
878	05-26-26 01:32 PM AEST	280775576:Attendee Chat:Sorry - we never keep copies of original documents (its a privacy and legal issue) We've been told that we just need to view/sight and make record that we have sighted it
879	05-26-26 01:32 PM AEST	280775576:Attendee Chat:too much compliance burden to us.
880	05-26-26 01:32 PM AEST	280775576:Attendee Chat:Thats what I do. I am never their registered office or business address
881	05-26-26 01:32 PM AEST	280775576:Attendee Chat:Will clients know we reported them
882	05-26-26 01:32 PM AEST	280775576:Attendee Chat:Depends, do you see their bank statements or check their acquisitions of assets? This might be a new agenda for us.
883	05-26-26 01:32 PM AEST	280775576:Attendee Chat:When our regular lodgements are inevitably late due to lost time being cops going forward will we be provided with ATO extensions?
884	05-26-26 01:32 PM AEST	280775576:Attendee Chat:I'm glad I'm semi retired and certainly I will not accept more clients under these conditions
885	05-26-26 01:32 PM AEST	280775576:Attendee Chat:Watch Fat Pizza the centrelink/Car rego ones. Sums it up perfectly! :)
886	05-26-26 01:32 PM AEST	280775576:Attendee Chat:
887	05-26-26 01:32 PM AEST	280775576:Attendee Chat:The tax office does not seem to give extensions of time to lodge
888	05-26-26 01:32 PM AEST	280775576:Attendee Chat:Do you assist in providing shelf companies? If so, welcome to my nightmare!
889	05-26-26 01:32 PM AEST	280775576:Attendee Chat:Even George Orwell could not have dreamed this up!
890	05-26-26 01:33 PM AEST	280775576:Attendee Chat:ask the clients to update the register office back to them. too much
891	05-26-26 01:33 PM AEST	280775576:Attendee Chat:what is the cost to the practitioner of all these obligations?
892	05-26-26 01:33 PM AEST	280775576:Attendee Chat:I am having a problem trying to toss up which new compliance I am expected to adopt by 30 June along with general bookkeeping, Payroll, BAS and PayDay Super, TPAR and all the other things we have to deal with at EOFY. I am exhausted just thinking about what I need to do and scared that I will make errors and not doing things correctly to get registered and then being non-compliant by the due dates - it's just too much all at once.
893	05-26-26 01:33 PM AEST	280775576:Attendee Chat:If a practitioner refers a client to another practitioner where the set up of a SMSF, trust or company is required by the client and that is the extent of his involvement in the set up of the entity, is enrolment for AUSTRAC AML purposes required?
894	05-26-26 01:33 PM AEST	280775576:Attendee Chat:
895	05-26-26 01:33 PM AEST	280775576:Attendee Chat:yes
896	05-26-26 01:33 PM AEST	280775576:Attendee Chat:Most of my clients used my address their registered office for their companies. do i need to change it now
897	05-26-26 01:33 PM AEST	280775576:Attendee Chat:I'm another that never keeps copies of ID, only sights and records it,.
898	05-26-26 01:33 PM AEST	280775576:Attendee Chat:No i do not check their bank since they are mostly all employed under TFN and some of them doing sole trader but very small and they use their personal bank account for transaction and we just get a summary for income and expenses in excel for the whole year.?
899	05-26-26 01:33 PM AEST	280775576:Attendee Chat:You are not breaching legal requirements just trust, morals, ethic, trust obligations towards clients. Clients at least pay us and not impose insane requirements.
900	05-26-26 01:33 PM AEST	280775576:Attendee Chat:█ Id like to the Vic Govt records and the \$15 Bill loss what load of crap
901	05-26-26 01:33 PM AEST	280775576:Attendee Chat:Any chance there could be harmonisation between legislative frameworks of the number of years to keep documents.
902	05-26-26 01:34 PM AEST	280775576:Attendee Chat:yes me too. But it is the supply fs to banks when client apply for loans
903	05-26-26 01:34 PM AEST	280775576:Attendee Chat:Does the application for a TFN and registration for GST with the ATO fall under designated services or categories?
904	05-26-26 01:34 PM AEST	280775576:Attendee Chat:agree
905	05-26-26 01:34 PM AEST	280775576:Attendee Chat:Yes you were supposed to use the client addresses to begin with
906	05-26-26 01:34 PM AEST	280775576:Attendee Chat:Who's going to pay our employees for all this staff training?
907	05-26-26 01:34 PM AEST	280775576:Attendee Chat:No we can't.
908	05-26-26 01:34 PM AEST	280775576:Attendee Chat:raise your fees
909	05-26-26 01:34 PM AEST	280775576:Attendee Chat:great question!
910	05-26-26 01:34 PM AEST	280775576:Attendee Chat:Exactly you'll be out of pocket for their own failures

911	05-26-26 01:35 PM AEST	280775576:Attendee Chat:Maybe just ask the questions when doing their taxes that their new assets are within their income abilities.
912	05-26-26 01:35 PM AEST	280775576:Attendee Chat:if the client had set up the new entity by themselves and ask us to register abn, tfn etc... does it fall into designated service
913	05-26-26 01:35 PM AEST	280775576:Attendee Chat:that is my question as well
914	05-26-26 01:35 PM AEST	280775576:Attendee Chat:Communist or what
915	05-26-26 01:35 PM AEST	280775576:Attendee Chat:wasn't this in the 1984 book?
916	05-26-26 01:35 PM AEST	280775576:Attendee Chat:in what way?
917	05-26-26 01:35 PM AEST	280775576:Attendee Chat:Yes exactly it's almost unbelievable
918	05-26-26 01:35 PM AEST	280775576:Attendee Chat:Are aml/ctf compliance officer registrered? or are they also cowboys
919	05-26-26 01:35 PM AEST	280775576:Attendee Chat:There will not be anymore small accounting firms as we will not be able to afford this. This will push to the big accountanting firms.
920	05-26-26 01:36 PM AEST	280775576:Attendee Chat:This is all leading to agenda 2030
921	05-26-26 01:36 PM AEST	280775576:Attendee Chat:Pretty sure your in the wrong industry if 1984 concerns you
922	05-26-26 01:36 PM AEST	280775576:Attendee Chat:Russia has the FSB we have Austrac, TPB, ATO, ASIC, APRA etc etc
923	05-26-26 01:36 PM AEST	280775576:Attendee Chat:Who's going to pay for all this outsourcing? It's not free?
924	05-26-26 01:36 PM AEST	280775576:Attendee Chat:Have a look at these guy's website and they're not RTA's, I've told the TPB for years and given them the link, yet they do nothing
925	05-26-26 01:36 PM AEST	280775576:Attendee Chat:"monitoring"... and just how are we to do this without being parents to every client in our list?
926	05-26-26 01:36 PM AEST	280775576:Attendee Chat: [REDACTED]
927	05-26-26 01:36 PM AEST	280775576:Attendee Chat:raise your fees
928	05-26-26 01:36 PM AEST	280775576:Attendee Chat:This really comes off as an abuse of power and failure of AUSTRAC.
929	05-26-26 01:36 PM AEST	280775576:Attendee Chat:correct
930	05-26-26 01:36 PM AEST	280775576:Attendee Chat:they had designated departments for monitoring things like this. even big brother did not push this onto existing professionals!
931	05-26-26 01:36 PM AEST	280775576:Attendee Chat:If a practitioner provides his postal address for tax clients for tax lodgment purposes, but not as a registered office, is enrolment required?
932	05-26-26 01:36 PM AEST	280775576:Attendee Chat:I was quoted \$4500 to get a couple of questions answered by a lawyer
933	05-26-26 01:36 PM AEST	280775576:Attendee Chat:too right
935	05-26-26 01:36 PM AEST	280775576:Attendee Chat:I sent an email over a month ago to register and I haven't received a reply yet!!
934	05-26-26 01:36 PM AEST	280775576:Attendee Chat:You desperate shill
936	05-26-26 01:37 PM AEST	280775576:Attendee Chat:Why don't they use AI
937	05-26-26 01:37 PM AEST	280775576:Attendee Chat:Instead of covering what is on these slides it would be easier to go through examples of business and answers to all the questions raised by all the people in this forum.
938	05-26-26 01:37 PM AEST	280775576:Attendee Chat:Hey Austrac her is a Tip - start with the NDIS
939	05-26-26 01:37 PM AEST	280775576:Attendee Chat:"Reasonable grounds"?
940	05-26-26 01:37 PM AEST	280775576:Attendee Chat:im hearing you but i have no idea what im supposed to do ...in practice
941	05-26-26 01:37 PM AEST	280775576:Attendee Chat:Shameless plug hahaha
942	05-26-26 01:37 PM AEST	280775576:Attendee Chat: So if I prepare financial statements for a client to get a loan then I am involved in the loan and have to report it. Isn't it the bank's job to KYC etc? Retiring looks good
943	05-26-26 01:37 PM AEST	280775576:Attendee Chat:hey buddy, it's not 2024, update your website
944	05-26-26 01:37 PM AEST	280775576:Attendee Chat:how much time is left in this talk
945	05-26-26 01:37 PM AEST	280775576:Attendee Chat:sorry i am waiting on my questions please
946	05-26-26 01:37 PM AEST	280775576:Attendee Chat:Is the tax return lodgement service a "designated service"?
947	05-26-26 01:38 PM AEST	280775576:Attendee Chat:LMHO examine bank statements - its not 1990!
948	05-26-26 01:38 PM AEST	280775576:Attendee Chat:Sally is funding ISIS lol
949	05-26-26 01:38 PM AEST	280775576:Attendee Chat:They don't, but if you apply for remission on an FTL penalty they ask why you didn't ask for an extension!
950	05-26-26 01:38 PM AEST	280775576:Attendee Chat:Capital Gains Tax changes, negative gearing changes, Trust tax changes, Payday Super, now AML/CTF/KYC. How many more things can they add onto the Accountant's plate ?
951	05-26-26 01:38 PM AEST	280775576:Attendee Chat:I just saw this lasts 50 minuyes
952	05-26-26 01:38 PM AEST	280775576:Attendee Chat:As a small practitioner, I am at the stage where the additional compliance is no longer cost effective. Sale of practice looks to the only option.
953	05-26-26 01:38 PM AEST	280775576:Attendee Chat:Yes.
954	05-26-26 01:38 PM AEST	280775576:Attendee Chat:Wouldnt the bank already be reporting these transactions over 10k or layering the 5k amounts frequently?

955	05-26-26 01:38 PM AEST	280775576:Attendee Chat:I guess, with the amount of money from NDIS, and other government fundings, if new companies are being set up for such, and not being used as such, this is where we are the backbone of keeping taxpayer dollars within Australia, I mean did no one read about the arrests of fraud in West Sydney for tax ID fraud, bank fraud, GST fraud, and NDIS fraud. If their mate is a accountant his held bound by this new reporting. So I guess its to catch the new baddies. But now they want every Australian if you sell your second hand goods for weekend cash and you make \$1ml its suss.
956	05-26-26 01:38 PM AEST	280775576:Attendee Chat:Australia is going down in every aspect.
957	05-26-26 01:38 PM AEST	280775576:Attendee Chat:Could you provide a real world example here for some of us - a sole trader BAS Agent who provides Payroll STP services to a client but does not directly pay the employees on behalf of the Client, but does provide the Superstream information and approve it when the Client has been notified and proper checks an balances are in place to then approve on behalf of the client. Does the BAS Agent have to be registered with Austrac
958	05-26-26 01:39 PM AEST	280775576:Attendee Chat: [REDACTED] I am also considering the same
959	05-26-26 01:39 PM AEST	280775576:Attendee Chat:What if the client does not submit the bank statement?
960	05-26-26 01:39 PM AEST	280775576:Attendee Chat:In 40 years I haven't met one Sally.
961	05-26-26 01:39 PM AEST	280775576:Attendee Chat:I reported a scammer to ATO but they were not interested. I googled the person with stolen ID and notified them about their stolen ID. I wanted to provide the bank details of scammer to ATO for investigation but they were not interested at all.
962	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Thank you [REDACTED]
963	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Our Profession is getting hammered so badly - we do not enough resources to handle these constantly increasing burdens !
964	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Is that not already being monitored by the banks?
965	05-26-26 01:39 PM AEST	280775576:Attendee Chat:With all the digital data available and finally this need to be reviewed by 3rd parties
966	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Dont the banks already report large cash deposits to AUSTRAC?
967	05-26-26 01:39 PM AEST	280775576:Attendee Chat:I thought so and it still didn't work. Now small business has to fix the government issues.
968	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Do the following services fall under the designated categories. • Preparation of financial statements for companies (that are not reporting entities), trusts, partnerships, and superannuation funds. • Preparation and lodgement of tax returns with the ATO for companies, trusts, partnerships, superannuation funds, and sole traders/individuals. • Preparation and lodgement of BASs with the ATO. • Applications for TFNs and ABNs with the ATO for the above entities. • Not advising clients on the selection of entity structures. Not drafting legal documents, not acting as trustee/director/shareholder. Providing factual tax information on companies, trusts, partnerships, and sole traders, including general advantages and disadvantages of each. • If a client approaches me to set up a specific entity, I ask them to engage a specialist provider to prepare the legal documentation. After the entity has been established, I assist with the ABN, TFN, and GST registrations with the ATO where required, at the client's request. • I do not: - provide financial advice to clients; - operate or manage a client trust account; - act as a director, trustee, or shareholder for clients. However, I may act as a director, trustee, or shareholder for entities established for my own personal purposes.
969	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Questions are not working
970	05-26-26 01:39 PM AEST	280775576:Attendee Chat:is setting up trusts and companies designated services?
971	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Ty
972	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Yes.
973	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Why didn't the TPB stand up for us and tell Austrac that it's not acceptable
974	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Yes
975	05-26-26 01:39 PM AEST	280775576:Attendee Chat:Does coordinating clients to a law firm to set up a company/trust constitute a designated service?
976	05-26-26 01:40 PM AEST	280775576:Attendee Chat:hello
977	05-26-26 01:40 PM AEST	280775576:Attendee Chat:What was the designated service in that example? Aren't tax returns excluded?
978	05-26-26 01:40 PM AEST	280775576:Attendee Chat:I'm in the same boat
979	05-26-26 01:40 PM AEST	280775576:Attendee Chat:I had the same experience
980	05-26-26 01:40 PM AEST	280775576:Attendee Chat:Is receiving refunds from the ATO into our trust account a designated service?
981	05-26-26 01:40 PM AEST	280775576:Attendee Chat:My client [REDACTED] deposits cash takings. Cash plus EFTPOS reconcile to till sales. Do i need to report all cash deposits? Or just suspicious ones?
982	05-26-26 01:40 PM AEST	280775576:Attendee Chat: I missed how the ID checks are to be stored/filed [REDACTED]

983	05-26-26 01:40 PM AEST	280775576:Attendee Chat:isn't it's the bank responsibility to report/track suspicious or large cash deposits, not the accountant in the first instance?
984	05-26-26 01:40 PM AEST	280775576:Attendee Chat:Very inappropriate.
985	05-26-26 01:40 PM AEST	280775576:Attendee Chat:there is no details in them, just guessing, i now will stop using my office for all clients including ASIC and ATO, before June 2026
986	05-26-26 01:40 PM AEST	280775576:Attendee Chat:whos paying for all my time
987	05-26-26 01:40 PM AEST	280775576:Attendee Chat:Q's not working, that is planned
988	05-26-26 01:40 PM AEST	280775576:Attendee Chat:Legal advise?? We
989	05-26-26 01:41 PM AEST	280775576:Attendee Chat:Third party advice... no worries because we have cash to burn
990	05-26-26 01:41 PM AEST	280775576:Attendee Chat:we are not banks, ridiculous
991	05-26-26 01:41 PM AEST	280775576:Attendee Chat:Will austrac pay for that legal advice for sole practitioners?
992	05-26-26 01:41 PM AEST	280775576:Attendee Chat:do we have to do a annual report to AUSTRAC and what are the things required?
993	05-26-26 01:41 PM AEST	280775576:Attendee Chat:My clients ID was stolen they gave the scammer \$60000 in GST refunds, client was a wage earner. Who let that pass through.
994	05-26-26 01:41 PM AEST	280775576:Attendee Chat:Shame on AUSTRAC for this abuse of power. Trying to force Accountants to do their job for them. Shows how weak and incompetent they are.
996	05-26-26 01:41 PM AEST	280775576:Attendee Chat:nobody pay you, but just here to fine you
995	05-26-26 01:41 PM AEST	280775576:Attendee Chat:Yeah just engage lawyers what a good idea
997	05-26-26 01:41 PM AEST	280775576:Attendee Chat:I am no longer using my office as principal place of business or record keeping
998	05-26-26 01:41 PM AEST	280775576:Attendee Chat:who's covering the cost of getting independant legal advice? Cant really flow this onto clients?
999	05-26-26 01:41 PM AEST	280775576:Attendee Chat:Why is the government actively trying to send small accountants out of business with all this extra compliance stuff?
1000	05-26-26 01:41 PM AEST	280775576:Attendee Chat:
1001	05-26-26 01:41 PM AEST	280775576:Attendee Chat:Yes.
1002	05-26-26 01:41 PM AEST	280775576:Attendee Chat:Who pays for the third party advice?
1003	05-26-26 01:41 PM AEST	280775576:Attendee Chat:What if the previous accountant did NOT know of the client's previous transactions and the client lied about the accountant allowing/ignoring such things going on?? will AUSTRAC just believe the client and new agent reporting them??
1004	05-26-26 01:41 PM AEST	280775576:Attendee Chat:Because the government and its departments are too useless to monitor such activities, they decide to pass the obligation onto the accounting & legal sector. Effectively we have become unpaid public servants.
1005	05-26-26 01:41 PM AEST	280775576:Attendee Chat:Yes but will you still lodge ASIC Forms?
1006	05-26-26 01:41 PM AEST	280775576:Attendee Chat:you are kidding that we need to get and pay for legal advise for grey areas to determine if we are a designated service or not. It should be clear with no grey areas and not expect small businesses to outlay for legal determinations.
1007	05-26-26 01:42 PM AEST	280775576:Attendee Chat:I'm getting conflicting information about designated services? One says facilitating, the other says even being part of the planning process. Which is it?
1008	05-26-26 01:42 PM AEST	280775576:Attendee Chat:Is AML/CTF compliance required for all clients, or only for those clients to whom we provide designated services?
1009	05-26-26 01:42 PM AEST	280775576:Attendee Chat:Shame on AUSTRAC. They can work with the AFP, real cops.
1010	05-26-26 01:42 PM AEST	280775576:Attendee Chat:These have to be staged questions.
1011	05-26-26 01:42 PM AEST	280775576:Attendee Chat:Designated services TPB provide a list
1012	05-26-26 01:42 PM AEST	280775576:Attendee Chat:What software are everyone using
1013	05-26-26 01:42 PM AEST	280775576:Attendee Chat:100%
1014	05-26-26 01:42 PM AEST	280775576:Attendee Chat:I have the same question
1015	05-26-26 01:42 PM AEST	280775576:Attendee Chat:thats just it, if they are shady, your involved.
1016	05-26-26 01:42 PM AEST	280775576:Attendee Chat:the cost of clients dealings with accountants is going to go through the roof! on top of the Budget changes this is just going to make business owners and accounting firms so frustrated!
1017	05-26-26 01:42 PM AEST	280775576:Attendee Chat:unbelievable that a tax agent is now federal police
1018	05-26-26 01:42 PM AEST	280775576:Attendee Chat:Is AML/CTF compliance required for all clients, or only for those clients to whom we provide designated services?
1019	05-26-26 01:42 PM AEST	280775576:Attendee Chat:BAS Agent requirements? Do we need to register if pay bills and payroll for clients.
1020	05-26-26 01:42 PM AEST	280775576:Attendee Chat:I am all but retired tax agent and only lodge tax returns for myself, my spouse, our smsf and my salary & wage son. I do not provide any designated services. Do I need to register with Austrac.
1021	05-26-26 01:42 PM AEST	280775576:Attendee Chat:there's less compliance on ISIS brides
1022	05-26-26 01:42 PM AEST	280775576:Attendee Chat:Well, they never answer any of mine!

1023	05-26-26 01:43 PM AEST	280775576:Attendee Chat:Any software that is pocket friendly?
1024	05-26-26 01:43 PM AEST	280775576:Attendee Chat:TPD throw tax agents under a bus
1025	05-26-26 01:43 PM AEST	280775576:Attendee Chat:If AUSTRAC wants police, go work with the real Aus Fed Ppolice (AFP).
1026	05-26-26 01:43 PM AEST	280775576:Attendee Chat:Thank you very much for the update important information
1027	05-26-26 01:43 PM AEST	280775576:Attendee Chat:the worst set of absolute unclear information in my life
1028	05-26-26 01:43 PM AEST	280775576:Attendee Chat:If we provide bookkeeping services, where we are one of two authorising persons (us and the client) to make bank payments, is this a designated service?
1029	05-26-26 01:43 PM AEST	280775576:Attendee Chat:Content Snare & they are bringing out ongoing
1030	05-26-26 01:43 PM AEST	280775576:Attendee Chat:Is discussing with a sole trader the pros and cons of incorporating a designated service? Or only if we actually set up the company for them?
1031	05-26-26 01:43 PM AEST	280775576:Attendee Chat:What about BAS Agents?
1032	05-26-26 01:43 PM AEST	280775576:Attendee Chat:We become employee of AUSTRAC
1033	05-26-26 01:43 PM AEST	280775576:Attendee Chat:Trsut and Company appoint the tax agent through online service for busiess or ATO ASSISTED
1034	05-26-26 01:43 PM AEST	280775576:Attendee Chat:do not answer a question as usual
1035	05-26-26 01:43 PM AEST	280775576:Attendee Chat:Btw I asked Sage and the cost of software is \$8500
1036	05-26-26 01:43 PM AEST	280775576:Attendee Chat:Nor mine! I posted the same question twice!
1037	05-26-26 01:43 PM AEST	280775576:Attendee Chat:Just attended a great webinar from InfoTrack just prior this. I'd be tapping into that if I can just work out if I provide a designated service
1038	05-26-26 01:43 PM AEST	280775576:Attendee Chat:AUSTRAC hang your heads in shame passing this onto us!!
1039	05-26-26 01:43 PM AEST	280775576:Attendee Chat:please answer one of our questions.
1040	05-26-26 01:43 PM AEST	280775576:Attendee Chat:I am selling my practice, if the contract is not signed prior to 30 JUne, do I still need to register with Austrac if it is sold in July instead
1041	05-26-26 01:43 PM AEST	280775576:Attendee Chat:the video keeps freezing
1042	05-26-26 01:43 PM AEST	280775576:Attendee Chat:BAS Agent too?
1043	05-26-26 01:43 PM AEST	280775576:Attendee Chat:gotta save money somehow
1044	05-26-26 01:43 PM AEST	280775576:Attendee Chat:Does this relate to BAS Agents
1045	05-26-26 01:44 PM AEST	280775576:Attendee Chat:Yes what are the rules for BAS Agents, we seem to be lumped in the same bucket as Tax Agents but some of us are just BAS agents
1047	05-26-26 01:44 PM AEST	280775576:Attendee Chat:slavery of Austrac
1046	05-26-26 01:44 PM AEST	280775576:Attendee Chat:Yes bad connection today
1048	05-26-26 01:44 PM AEST	280775576:Attendee Chat:still do we need to get client IDs as the client or ato nominate the tax agent ?
1049	05-26-26 01:44 PM AEST	280775576:Attendee Chat:Please answer the question if ASIC registered address makes us form part as a designated service.
1050	05-26-26 01:44 PM AEST	280775576:Attendee Chat:infotrack is free from subscription - charge only for client searches - good for small firms
1051	05-26-26 01:44 PM AEST	280775576:Attendee Chat:If we do wages for clients but have the information from business owner and check their bas is correct do we have to register
1052	05-26-26 01:44 PM AEST	280775576:Attendee Chat:SimpleAML software. Is free
1053	05-26-26 01:44 PM AEST	280775576:Attendee Chat:Where is phome # link to hear
1054	05-26-26 01:44 PM AEST	280775576:Attendee Chat:Bad connection.
1055	05-26-26 01:44 PM AEST	280775576:Attendee Chat:Probably if the same structure remains
1056	05-26-26 01:44 PM AEST	280775576:Attendee Chat:Macquarie have offered a whole ego system to deal with this, a paid subscription is the cost.
1057	05-26-26 01:44 PM AEST	280775576:Attendee Chat:can you provide more details which fall into designated services
1058	05-26-26 01:44 PM AEST	280775576:Attendee Chat:.providing a registered office is an ongoing service. Does that mean we have to monitor the client continually, or how often do we need to check the client
1059	05-26-26 01:44 PM AEST	280775576:Attendee Chat:Is there a list of outsourcing providers ?
1060	05-26-26 01:45 PM AEST	280775576:Attendee Chat:so you outsource , but are still liable
1061	05-26-26 01:45 PM AEST	280775576:Attendee Chat:Is Austrac free software sufficient for compliance for small firms?
1062	05-26-26 01:45 PM AEST	280775576:Attendee Chat:Thank God I am going to be 65 this year!!!
1063	05-26-26 01:45 PM AEST	280775576:Attendee Chat:maybe 2 lots of cpd One to look at anothr to hear
1064	05-26-26 01:45 PM AEST	280775576:Attendee Chat:There are quite a few questions on here relating to BAS Agents, please answer them as we are getting conflicting information
1065	05-26-26 01:45 PM AEST	280775576:Attendee Chat:What's AUSTRACs expected cost to accounting practices in doing this. DID put this question in the question box.
1066	05-26-26 01:45 PM AEST	280775576:Attendee Chat:I am a small tax practitioner and if i have to report to austrac do i have to do for existing client? if so how often i should be reporting to austrac ?
1067	05-26-26 01:45 PM AEST	280775576:Attendee Chat:can u issue licence to Austrac agents that we can just pay to? how can we know that they are competent?

1068	05-26-26 01:45 PM AEST	280775576:Attendee Chat:Your example is the same as banks though...
1069	05-26-26 01:45 PM AEST	280775576:Attendee Chat:My clients can't even pay super of do STP, they aren't money laundering
1070	05-26-26 01:45 PM AEST	280775576:Attendee Chat:are we getting paid for the extra workload?
1071	05-26-26 01:46 PM AEST	280775576:Attendee Chat:AUSTRAC - the ATO in disguise
1072	05-26-26 01:46 PM AEST	280775576:Attendee Chat:BAS agents are to report if they suspect.
1073	05-26-26 01:46 PM AEST	280775576:Attendee Chat:I am a small business working for myself. This law was not well thought about specially for people like me. I will stop offering services which will attract this requirement.
1074	05-26-26 01:46 PM AEST	280775576:Attendee Chat:22 year old punks pumpin 30 k into TAB machines is all clear but what we do is high riskhmmm
1075	05-26-26 01:46 PM AEST	280775576:Attendee Chat:massive fines massive.
1076	05-26-26 01:46 PM AEST	280775576:Attendee Chat:What about BAS agents paying payroll and approved purchases?
1077	05-26-26 01:46 PM AEST	280775576:Attendee Chat:Govt has been watching too much Ozark
1078	05-26-26 01:46 PM AEST	280775576:Attendee Chat:Working to age 70 no longer seems reasonable. Retirement now is looking like the better option.
1079	05-26-26 01:46 PM AEST	280775576:Attendee Chat:\$33 milion
1080	05-26-26 01:46 PM AEST	280775576:Attendee Chat:AML... GST...CGT... Same Pay Super... FBT.... what next...?
1081	05-26-26 01:46 PM AEST	280775576:Attendee Chat:we have no idea of this and how can we know the agent claimed to comply to Austrac is competent?
1082	05-26-26 01:46 PM AEST	280775576:Attendee Chat:Those in charge of the country and the bureaucrats involved with all this including the TPB have failed in their obligation to look after business and have let small to medium business down immensely, especially those in the accounting profession. Should be ashamed of yourselves.
1083	05-26-26 01:46 PM AEST	280775576:Attendee Chat:They're admitting how inappropriate this is
1084	05-26-26 01:47 PM AEST	280775576:Attendee Chat:In relation to today's seminar, please confirm whether we are permitted to forward today's slides to our clients or other third parties. Thank you
1085	05-26-26 01:47 PM AEST	280775576:Attendee Chat:With respect to the presenters, there must be a better way than to push this administrative burden onto tax agents....
1086	05-26-26 01:47 PM AEST	280775576:Attendee Chat:They seem to be reading responses to questions that supposedly have been submitted during this training
1087	05-26-26 01:47 PM AEST	280775576:Attendee Chat:Who monitors the major money launderers, i.e Australian governments.
1088	05-26-26 01:47 PM AEST	280775576:Attendee Chat:If a bas agent knows that the client is using money for other than expressed in the books I bet that will their downfall. They will also have to be alert.
1089	05-26-26 01:47 PM AEST	280775576:Attendee Chat:is this webinar recorded for rewatching later?
1090	05-26-26 01:47 PM AEST	280775576:Attendee Chat:definitely not in this job, they want everything on us and no reimbursement or helping us.
1091	05-26-26 01:47 PM AEST	280775576:Attendee Chat:Yes, this is just a staged presentation and the fact that they are reading the answers is a tell. Love to play poker with them
1092	05-26-26 01:47 PM AEST	280775576:Attendee Chat:target the Accountants with threats of fines and massive red tape
1093	05-26-26 01:47 PM AEST	280775576:Attendee Chat:Shame on AUSTRAC, we are not the police. Go do your job with the real cops.
1094	05-26-26 01:47 PM AEST	280775576:Attendee Chat:Good question [REDACTED]
1095	05-26-26 01:47 PM AEST	280775576:Attendee Chat:Still waiting to hear this too!
1096	05-26-26 01:47 PM AEST	280775576:Attendee Chat:For a way to manage the collection of data, check out Content Snare. Just before this, there was a webinar from Clarity Street and Content Snare giving you an easy method to handle the onboarding new client that includes covering off the AUSTRAC obligations
1097	05-26-26 01:47 PM AEST	280775576:Attendee Chat:Pricewaterhouse Coppers
1098	05-26-26 01:47 PM AEST	280775576:Attendee Chat:I wonder if the presenters know what all this is about
1099	05-26-26 01:47 PM AEST	280775576:Attendee Chat:[REDACTED] I am 78 years of age any suggestions
1100	05-26-26 01:47 PM AEST	280775576:Attendee Chat:who represents tax agents to push back on the workload that we are expected to carry???
1101	05-26-26 01:47 PM AEST	280775576:Attendee Chat:This is a totally unreasonable burden on small practitioners.
1102	05-26-26 01:47 PM AEST	280775576:Attendee Chat:Are the manuals, policies and procedures required to be completed by 1 July?
1103	05-26-26 01:47 PM AEST	280775576:Attendee Chat:We have a staff member employed by an outsourcing company. Who is responsible for training and ID verification/due diligence for this staff member?
1104	05-26-26 01:47 PM AEST	280775576:Attendee Chat:So is setting up a company or trust / entity within this services required under this AML? If the client controls all of their own moeny transactions and a practitioner just prepares the financials and tax returns. Does this task always come under AML rules? even when we advise the right way to do things?
1105	05-26-26 01:47 PM AEST	280775576:Attendee Chat:talk about passing the buck
1106	05-26-26 01:47 PM AEST	280775576:Attendee Chat:Will there be a recording of this webinar available?

1107	05-26-26 01:47 PM AEST	280775576:Attendee Chat:i'm even more confused that when i can to this as to whether i need to register
1108	05-26-26 01:47 PM AEST	280775576:Attendee Chat:seems the questions being answered have been hand picked
1109	05-26-26 01:48 PM AEST	280775576:Attendee Chat:Sure you are setting us up for success [REDACTED]. More like destroying us.
1110	05-26-26 01:48 PM AEST	280775576:Attendee Chat:Shame on AUSTRAC. You have admitted your own failure.
1111	05-26-26 01:48 PM AEST	280775576:Attendee Chat:Me too we were told when POI was introduced NOT to keep id of clients due to risk of cyber threats and access to information.
1112	05-26-26 01:48 PM AEST	280775576:Attendee Chat:I have not been getting answers please someone help from the AUSTRAC
1113	05-26-26 01:48 PM AEST	280775576:Attendee Chat:Funny... plenty of time left but won't answer my questions - FRAUDS!
1114	05-26-26 01:48 PM AEST	280775576:Attendee Chat:Yes
1115	05-26-26 01:48 PM AEST	280775576:Attendee Chat:"realistic and practical" HA
1116	05-26-26 01:48 PM AEST	280775576:Attendee Chat:if we are not providing a registered office service but are preparing financial statements for clients does that mean we are providing a designated service?
1117	05-26-26 01:48 PM AEST	280775576:Attendee Chat:AUSTRAC you do realise you are ending several practices. Especially the little businesses that are BAS Agents only and do nothing else.
1118	05-26-26 01:48 PM AEST	280775576:Attendee Chat:its totally frozen for me
1119	05-26-26 01:48 PM AEST	280775576:Attendee Chat:like we have nothing else to do
1120	05-26-26 01:48 PM AEST	280775576:Attendee Chat:This is not about confidence. We should not be expected anything since we are not paid for this burden.
1121	05-26-26 01:48 PM AEST	280775576:Attendee Chat:Austrac and the Federal Police needs to do its PAID job not handball it for us to do for FREE
1122	05-26-26 01:48 PM AEST	280775576:Attendee Chat:call back centre phone number please.....
1123	05-26-26 01:48 PM AEST	280775576:Attendee Chat:clearly not answering questions during question time
1124	05-26-26 01:48 PM AEST	280775576:Attendee Chat:oh the bureaucrats at AUSTRAC have been working really hard to bring this rubbish into existence., And we thought they were doing nothing!
1125	05-26-26 01:48 PM AEST	280775576:Attendee Chat:i think we should all call austrac and bombard them with questions
1126	05-26-26 01:48 PM AEST	280775576:Attendee Chat:But you won't answer specific questions AuSTRAC. You just refer to website. I've tried I don't have a clear answer. The lawyer quoted 4.5K to answer a couple of questions. I can't afford that
1127	05-26-26 01:48 PM AEST	280775576:Attendee Chat:Has AUSTRAC considered the cost and stress that these regulations will put on our Profession ? Has any modeling been undertaken in what benefit to our Economy will be gained from these new regulations ?
1128	05-26-26 01:48 PM AEST	280775576:Attendee Chat:More stuff to read up on
1129	05-26-26 01:48 PM AEST	280775576:Attendee Chat:Why are you not answering the questions posed here
1130	05-26-26 01:48 PM AEST	280775576:Attendee Chat:for us even not frozen we don't get any replys
1131	05-26-26 01:48 PM AEST	280775576:Attendee Chat:BAS Agent?
1132	05-26-26 01:48 PM AEST	280775576:Attendee Chat:I would love a job where I get to give everyone else the work to do and then fine them if they don't do our job
1133	05-26-26 01:49 PM AEST	280775576:Attendee Chat:What is the expected amount of time/work you think it's going to take to set up and run this -because we all think it's a TON of time.. what's your take??
1134	05-26-26 01:49 PM AEST	280775576:Attendee Chat:Tax agent
1135	05-26-26 01:49 PM AEST	280775576:Attendee Chat:Exactly shame on AUSTRAC! They are suppose to work with the police. Not our job.
1136	05-26-26 01:49 PM AEST	280775576:Attendee Chat:Do I get a PAYG summary from AUSTRAC as I'm now doing their job?
1137	05-26-26 01:49 PM AEST	280775576:Attendee Chat:i provide simple tax return
1138	05-26-26 01:49 PM AEST	280775576:Attendee Chat:Not answering any of our questions
1139	05-26-26 01:49 PM AEST	280775576:Attendee Chat:all these questions are made up to suit themselves
1140	05-26-26 01:49 PM AEST	280775576:Attendee Chat:Stress levels going up up up
1141	05-26-26 01:49 PM AEST	280775576:Attendee Chat:25 minute wait on Tax agent help line yesterday put on hold twice for 5 minutes 45 minutes all up and understood about 3 words
1142	05-26-26 01:49 PM AEST	280775576:Attendee Chat:no rreal clear answers, was hoping this would give me some clarification but im only more confused now
1143	05-26-26 01:49 PM AEST	280775576:Attendee Chat:Interesting information here, Thanks. Not sure as a BAS Agent that the work I do for my Clients falls under any of this though
1144	05-26-26 01:49 PM AEST	280775576:Attendee Chat:like i am not a electrician and how can i determine a electrician is competent if no electrician has a licence?
1145	05-26-26 01:49 PM AEST	280775576:Attendee Chat:Again please answer the questions on here relating to BAS Agents
1146	05-26-26 01:49 PM AEST	280775576:Attendee Chat:oh great TASA wont fine us too, only Austrac
1147	05-26-26 01:49 PM AEST	280775576:Attendee Chat:What fees are planned by everyone for charging for this compliance
1148	05-26-26 01:49 PM AEST	280775576:Attendee Chat:is this pre-recording?

1149	05-26-26 01:49 PM AEST	280775576:Attendee Chat:Does access to client bank account just for payroll and tax payments a designated service3
1150	05-26-26 01:49 PM AEST	280775576:Attendee Chat:So what will you do with a burnt out industry? or we just want tthe big players left?
1151	05-26-26 01:49 PM AEST	280775576:Attendee Chat:I just wasted another hour on nonsensical gov bureaucracy.
1152	05-26-26 01:49 PM AEST	280775576:Attendee Chat:Shame on AUSTRAC. What a disgrace and waste of Gov funding.
1153	05-26-26 01:50 PM AEST	280775576:Attendee Chat:Austrac has done a tremendous amount of work....ha! They have just dumped multiple times that on to us practitioners. Where are the professional bodies trying to protect us from these far-reaching laws. We are accountants and tax advisers, not bloodhounds for Austrac!
1154	05-26-26 01:50 PM AEST	280775576:Attendee Chat:Put questions in Ask Question box on left hand side of the screen not in the chat
1155	05-26-26 01:50 PM AEST	280775576:Attendee Chat:If we complete AML/CTF requirements for a client regarding 1 designated services, do we need to action again if they engage us for a designated service in future years?
1156	05-26-26 01:50 PM AEST	280775576:Attendee Chat:It's your job, not OURS. We don't have time and resources to be private investigators too
1157	05-26-26 01:50 PM AEST	280775576:Attendee Chat:Does this apply to BAS Agents?
1158	05-26-26 01:50 PM AEST	280775576:Attendee Chat:Legally can we invoice Austrac for this?
1159	05-26-26 01:50 PM AEST	280775576:Attendee Chat:There is nothing from AUSTRAC that helps BAS and Tax agents assess what services are deemed designated, so how should we be expected to comply??? Too many holes in this information.
1160	05-26-26 01:50 PM AEST	280775576:Attendee Chat:There are a lot of questions from sole trader BAS Agents on here... I understand it's about the service provided, but most BAS agents are providing the same things.... bookkeeping, payroll, invoice payments, online banking..... Will there be a dedicated bookkeeping information session to make it clear to us, who are not tax agents?
1161	05-26-26 01:50 PM AEST	280775576:Attendee Chat:would you remind us where we can locate the 'sdtart up kit plerase'
1162	05-26-26 01:50 PM AEST	280775576:Attendee Chat:What about NDIS plan manager who handle funds claimed and pay suppliers on behalf of the participants. Also provide payroll services for some of the NDIS participants and make the claims, receive money and pay their PAYG monthly/quarterly. We also hold LSL that is required and pay when taken for some clients but only a few. We are bookkeepers, we have good processes and clear dissection of funds held for each person. do we have to register.
1163	05-26-26 01:50 PM AEST	280775576:Attendee Chat:I did
1164	05-26-26 01:50 PM AEST	280775576:Attendee Chat:Wouldn't mind an incentive carrot before the stick
1165	05-26-26 01:50 PM AEST	280775576:Attendee Chat:If government bodies ever gave any thought to the non-billable burden they place on small practitioners, then maybe we would believe that they are trying to work with us. We just seem to be the easy scape goat to allow them to avoid doing their jobs properly.
1166	05-26-26 01:50 PM AEST	280775576:Attendee Chat:So like with anything, those that do the right thing and register will be the ones being monitored. If you aren't registered then they will not be monitored. And those that are not doing the right thing will not be registered.
1167	05-26-26 01:50 PM AEST	280775576:Attendee Chat:Bottom line is - have client create their own company, trust SMSF and then you do the financials and ITR. Don't touch their payroll or pay their bills. Saves having to do this work for a very small profit margin.
1168	05-26-26 01:51 PM AEST	280775576:Attendee Chat:does that mean if i access someone else's bank account does that mean i should be reporting to AUSTRAC if i see anything wrong? or accesing bank make my service as designated service?
1169	05-26-26 01:51 PM AEST	280775576:Attendee Chat:good question
1170	05-26-26 01:51 PM AEST	280775576:Attendee Chat:this webinar is not answering the real questions we have!!!
1171	05-26-26 01:51 PM AEST	280775576:Attendee Chat:Do we have to do all the followings: Enrolling and registering with AUSTRAC Conducting customer identification and verification (KYC) Developing and maintaining an AML/CTF compliance program Monitoring and reporting suspicious matters Reporting threshold transactions (cash transactions of AUD 10,000 or more) Reporting international funds transfer instructions (IFTIs) Keeping records for the required retention period Ongoing customer due diligence and risk assessments Staff training and independent reviews of compliance programs
1172	05-26-26 01:51 PM AEST	280775576:Attendee Chat:I am a small tax practitioner
1173	05-26-26 01:51 PM AEST	280775576:Attendee Chat:Is the Austrac system ready for us to register with Austrac? When we viewed the 4 part webinar series they said don't register yet. Wondering when we can?
1174	05-26-26 01:51 PM AEST	280775576:Attendee Chat>Please don't make excuses for AUSTRAC, [REDACTED].
1175	05-26-26 01:51 PM AEST	280775576:Attendee Chat:these are not questions that was on the slides, fake webinar
1176	05-26-26 01:51 PM AEST	280775576:Attendee Chat:Still developing starter kits - lucky they're so well prepared!!!

1177	05-26-26 01:51 PM AEST	280775576:Attendee Chat:Thank you [REDACTED] and [REDACTED] for today's presentation - informative. Also appreciate the hyperlink for the session. [REDACTED], may I suggest sometimes that TPB look at wording used ... in your reading you used the word 'regimes' - one of the definitions (and probably how attendees are all feeling based on comments) "a government, especially an authoritarian one".
1178	05-26-26 01:51 PM AEST	280775576:Attendee Chat:I do not offer most of the services listed. However, I do assist with applying for an ABN, forming a company as I am a small tax agent who handle small businesses. Do I need to register?
1179	05-26-26 01:51 PM AEST	280775576:Attendee Chat:Oh go pat each other on the back some more!
1180	05-26-26 01:51 PM AEST	280775576:Attendee Chat:oh great a starter kit, who is going to read that for me, I have sooooo much spare time already
1181	05-26-26 01:51 PM AEST	280775576:Attendee Chat:Who is going to compensate us for all this wasted time!
1182	05-26-26 01:51 PM AEST	280775576:Attendee Chat:no real questions answered
1183	05-26-26 01:51 PM AEST	280775576:Attendee Chat:The starter kit is the most confusing product ever written
1184	05-26-26 01:51 PM AEST	280775576:Attendee Chat:Yayyyyyy I got my CPD Certificate... BYE Everyone
1185	05-26-26 01:51 PM AEST	280775576:Attendee Chat:This is so frustrating. I've read everything and still need help which is impossible to get
1186	05-26-26 01:51 PM AEST	280775576:Attendee Chat:i will stop using office address for all clients, stop anything that may may require reporting, until the day i have nothing to do
1187	05-26-26 01:51 PM AEST	280775576:Attendee Chat:Take down the shingle, and enjoy NOT doing this stuff.
1188	05-26-26 01:51 PM AEST	280775576:Attendee Chat:looks like it
1189	05-26-26 01:51 PM AEST	280775576:Attendee Chat:yes
1190	05-26-26 01:51 PM AEST	280775576:Attendee Chat:If a practitioner is planning to retire within the next 12 months, and does not enrol, (not willfully, but is genuinely winding down the business/sale) what are the implications?
1191	05-26-26 01:51 PM AEST	280775576:Attendee Chat:is payroll (just on the accounting file) not making the actual payments included under this regime?
1192	05-26-26 01:52 PM AEST	280775576:Attendee Chat:Agree we should invoice AUSTRAC for our cost on the compliance.
1193	05-26-26 01:52 PM AEST	280775576:Attendee Chat:Completely agree
1194	05-26-26 01:52 PM AEST	280775576:Attendee Chat:i already knew all of this from looking at their website - nothing new at all and no real questions answered
1195	05-26-26 01:52 PM AEST	280775576:Attendee Chat:so why don't you just send out the starter kits to everyone. the TPB has everyone's contact details. that more time we have to waste to try and find the correct information in your website.
1196	05-26-26 01:52 PM AEST	280775576:Attendee Chat:Yes you will need to register as you are registering a compnay
1197	05-26-26 01:52 PM AEST	280775576:Attendee Chat:Can you claim the training on Austrac as CPE
1198	05-26-26 01:52 PM AEST	280775576:Attendee Chat:can i get the answer please
1199	05-26-26 01:52 PM AEST	280775576:Attendee Chat:If you are a BAS agent and a member of Australian Bookkeepers Network they held a webinar in Feb that was useful and they have some resources that are helpful
1200	05-26-26 01:52 PM AEST	280775576:Attendee Chat:How poor to give Practioners such a short space of time to put all this in place, right at the change over of the New Financial Year. 1 Year is more realistic and Fair
1201	05-26-26 01:52 PM AEST	280775576:Attendee Chat:Yes
1202	05-26-26 01:52 PM AEST	280775576:Attendee Chat:I
1203	05-26-26 01:52 PM AEST	280775576:Attendee Chat:maybe an free online app or system template would be helpful for people who dont have \$ or sole traders to help out
1204	05-26-26 01:53 PM AEST	280775576:Attendee Chat:I'm done
1205	05-26-26 01:53 PM AEST	280775576:Attendee Chat:AUSTRAC learn how to work with local and Federal Police. What a disgrace and failure to ask us to do their job for them.
1206	05-26-26 01:53 PM AEST	280775576:Attendee Chat:ME TOO
1207	05-26-26 01:53 PM AEST	280775576:Attendee Chat:how large is a large transfer it varies fro person to person?
1208	05-26-26 01:53 PM AEST	280775576:Attendee Chat:Print the certificate
1209	05-26-26 01:53 PM AEST	280775576:Attendee Chat:Some one please answer
1210	05-26-26 01:53 PM AEST	280775576:Attendee Chat:Clear as mud.
1211	05-26-26 01:53 PM AEST	280775576:Attendee Chat:Designated services for BAS agents is grey if there can be separate clarity on the difference with tax agents
1212	05-26-26 01:53 PM AEST	280775576:Attendee Chat:what is a remittance service provider?
1213	05-26-26 01:53 PM AEST	280775576:Attendee Chat:What's a remittance service provider?
1214	05-26-26 01:53 PM AEST	280775576:Attendee Chat:So if I do not provide a designated service, I do not need to enrol until I do?
1215	05-26-26 01:53 PM AEST	280775576:Attendee Chat:Is there a fee for enrolment?
1216	05-26-26 01:53 PM AEST	280775576:Attendee Chat:if i stop providing office address for client can i deregister with Austrac?
1217	05-26-26 01:53 PM AEST	280775576:Attendee Chat:Shame on AUSTRAC! What disgrace to ask us to do their job.
1218	05-26-26 01:53 PM AEST	280775576:Attendee Chat:Why is the provision of payroll and accounts payable services a designated service when all stages of the process are approved by the client first before execution

1219	05-26-26 01:53 PM AEST	280775576:Attendee Chat:as clear as mud
1220	05-26-26 01:53 PM AEST	280775576:Attendee Chat:No there is no fee
1221	05-26-26 01:53 PM AEST	280775576:Attendee Chat:Thanks [REDACTED] - there is still a very grey area for 2 areas. Authorising Super Liability as a Direct Debit from client bank accounts 2. Arranging a payment plan for a BAS Debt
1222	05-26-26 01:53 PM AEST	280775576:Attendee Chat:how do you find out if a client is a pep
1223	05-26-26 01:53 PM AEST	280775576:Attendee Chat:can we contact AUSTRAC directly? except that email. Because that email says reply can be expected withing 5 to 7 business days but been a month not got yet
1225	05-26-26 01:54 PM AEST	280775576:Attendee Chat:Qustion : if we angage third party , Do we have to register for Austrac
1224	05-26-26 01:54 PM AEST	280775576:Attendee Chat:This was more of an advert and PR campaign about the accountants starter kit. i'd be laughing if i wasn't so disgusted!
1226	05-26-26 01:54 PM AEST	280775576:Attendee Chat:yep
1227	05-26-26 01:54 PM AEST	280775576:Attendee Chat:ABN have been consulting and they have answered this question
1228	05-26-26 01:54 PM AEST	280775576:Attendee Chat:presenters are doing a good job, not easy selling this sh*t sandwich
1229	05-26-26 01:54 PM AEST	280775576:Attendee Chat:and then lunch together
1230	05-26-26 01:54 PM AEST	280775576:Attendee Chat:?
1231	05-26-26 01:54 PM AEST	280775576:Attendee Chat:Regarding the case study, is Smith A/cing PL legally obliged to inform Sally's Flower Shop of any likely actions that the firm is going to take and/or to report?
1232	05-26-26 01:54 PM AEST	280775576:Attendee Chat:?
1233	05-26-26 01:55 PM AEST	280775576:Attendee Chat:that is funny
1234	05-26-26 01:55 PM AEST	280775576:Attendee Chat:any chance we can get a copy of all Q&A.. good info for us. thank you
1235	05-26-26 01:55 PM AEST	280775576:Attendee Chat:?
1236	05-26-26 01:55 PM AEST	280775576:Attendee Chat:As long as you can prove you don't have to register which when doing the "do i need to register" questionnaire - it is howo you answer the questions that says you don't need to register but you couldn't save the responses
1237	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Good luck... everytime i've called some clown tells me refer to the Website & got NO help at all
1238	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Can you share please?
1239	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Where is this written?
1240	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Austrac won't answer your questions if you ring, I have tried, get professional advice is what they say
1241	05-26-26 01:55 PM AEST	280775576:Attendee Chat:how can i contact Austrac?
1242	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Has a costing been made of the inceased resources required and the cost to pass on to clients
1243	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thanks [REDACTED]
1244	05-26-26 01:55 PM AEST	280775576:Attendee Chat:You should avoid letting your clients know that you are reporting suspicious activity. This is tipping off
1245	05-26-26 01:55 PM AEST	280775576:Attendee Chat:I know
1246	05-26-26 01:55 PM AEST	280775576:Attendee Chat:so providing a corporate registered office requwires registration, does ot follow that it is only those directors and businesses that we need to report on
1247	05-26-26 01:55 PM AEST	280775576:Attendee Chat:this kind of passing the bugs
1248	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1249	05-26-26 01:55 PM AEST	280775576:Attendee Chat:what a waste of 50 mins
1250	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Hoping they will have another update for some of those grey areas soon.
1251	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thank you
1252	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1253	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thanks
1254	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thansk
1255	05-26-26 01:55 PM AEST	280775576:Attendee Chat:?
1256	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thank you
1257	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1259	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Where from we can get the starter kit?
1258	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you for the information
1260	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thanks guys
1261	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1263	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1262	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thanks
1264	05-26-26 01:55 PM AEST	280775576:Attendee Chat:How condescending.
1265	05-26-26 01:55 PM AEST	280775576:Attendee Chat:So I pay client bills based on actual invoices and I am regulated, but client pays their own bills with no paperwork and that is not. Crazy!!

1266	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1268	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thanks!
1269	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1267	05-26-26 01:55 PM AEST	280775576:Attendee Chat:THANK YOU ALL
1270	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1271	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you both
1272	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1273	05-26-26 01:55 PM AEST	280775576:Attendee Chat:THANK YOU
1274	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thanks again
1277	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you.
1275	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you.
1276	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Okay, thanks
1278	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you.
1279	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thank you
1280	05-26-26 01:55 PM AEST	280775576:Attendee Chat:good luck everyone
1281	05-26-26 01:55 PM AEST	280775576:Attendee Chat:i had such high expectations
1282	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thanks you
1283	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1285	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank You
1284	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1287	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you. Very informative
1289	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1286	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1288	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1290	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thank you
1292	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thanks
1291	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thanks
1293	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you so much , it was very useful [REDACTED]
1294	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thanks
1296	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thank you
1295	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thanks for the information and your effort.
1297	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Shame on AUSTRAC and this disgrace. Learn how to work with existing LEO law enforcement
1299	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1298	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you
1300	05-26-26 01:55 PM AEST	280775576:Attendee Chat:thanks
1301	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thank you.
1302	05-26-26 01:55 PM AEST	280775576:Attendee Chat:Thanks
1303	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1304	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1306	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks everyone!
1307	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Not very helpful for BAS agents in respect to everyday payments like super, payroll and supplier payments
1305	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks guys
1309	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1308	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1311	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Sorry Im more confused than ever
1310	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1312	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1314	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1313	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1315	05-26-26 01:56 PM AEST	280775576:Attendee Chat:?
1316	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1317	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1318	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1319	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1320	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1321	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thx

1322	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you [REDACTED] and [REDACTED]
1323	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1324	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you all
1325	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1326	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1327	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1328	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1329	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1331	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you.
1330	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Many thanks [REDACTED] & [REDACTED]. [REDACTED]
1332	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you.
1333	05-26-26 01:56 PM AEST	280775576:Attendee Chat:THANK YOU
1335	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Out of time, its lunch time, gotta go
1336	05-26-26 01:56 PM AEST	280775576:Attendee Chat:very good Presentation
1334	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1338	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1337	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1339	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1340	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1341	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1342	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks but confused
1343	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks TPB but not Austrac
1344	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1345	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1346	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you all!
1347	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1348	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Real life examples would be great! Of the tasks we are doing every day, rather than us trying to interpret the legislation, which is very wordy
1350	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1349	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1351	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1352	05-26-26 01:56 PM AEST	280775576:Attendee Chat:when do our questions get answered?
1353	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1354	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1357	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you everyone.
1355	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks for more work free of charge to the government.
1359	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you. Very infomative webinar.
1358	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1356	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1360	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1361	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1362	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks for today
1363	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1364	05-26-26 01:56 PM AEST	280775576:Attendee Chat:
1365	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thnx
1368	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you but still very confused
1366	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you!
1367	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you for the information. It is very informative.
1369	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thankyou
1370	05-26-26 01:56 PM AEST	280775576:Attendee Chat:ty
1371	05-26-26 01:56 PM AEST	280775576:Attendee Chat>Please run more sessions on this topic area
1372	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you. Very informative
1373	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you.
1375	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1374	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you very much
1376	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Appreciate TPB support
1378	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you for today

1377	05-26-26 01:56 PM AEST	280775576:Attendee Chat:I advise any potential client that if they intend to do anything illegal, then I am not the person to do their bookkeeping.
1379	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank yu!
1380	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks very much
1381	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1382	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1383	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you for the informative session
1384	05-26-26 01:56 PM AEST	280775576:Attendee Chat:This was fun, thanks. We'll not be providing designated services in my practice.
1385	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you for the update
1386	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1387	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1388	05-26-26 01:56 PM AEST	280775576:Attendee Chat:More confused than ever, so unhelpful!
1389	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1390	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1392	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you.
1391	05-26-26 01:56 PM AEST	280775576:Attendee Chat:I think this is great/ too much crime!!!
1393	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1395	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1394	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1396	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank You all
1397	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1398	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1399	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1401	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thankyou , bye
1400	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Shame on AUSTRAC
1402	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks but now I am confused and stressed!!
1403	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks.
1404	05-26-26 01:56 PM AEST	280775576:Attendee Chat:
1406	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1405	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1407	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1409	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1410	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks for today.
1411	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1408	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you.
1412	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1413	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1415	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1414	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1416	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you all.
1418	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1417	05-26-26 01:56 PM AEST	280775576:Attendee Chat:See the tool that is on the Austrac website to determine if you are "likely" to have to enrol. Payroll is mentioned, AP was my comment
1419	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Contact Australian Bookkeepers Network. They have extensive documents and help files regarding how this affects BAS agents and bookkeepers
1420	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1421	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Many Thanks
1424	05-26-26 01:56 PM AEST	280775576:Attendee Chat:More work for me
1422	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1423	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1426	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Many thanks
1427	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1428	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1425	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1429	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1430	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you.
1432	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks so much

1431	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1433	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1434	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1435	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1436	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks to all
1437	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you, I think?
1438	05-26-26 01:56 PM AEST	280775576:Attendee Chat:
1439	05-26-26 01:56 PM AEST	280775576:Attendee Chat:more confused now
1440	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1441	05-26-26 01:56 PM AEST	280775576:Attendee Chat:THX
1442	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1443	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1444	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thank you
1445	05-26-26 01:56 PM AEST	280775576:Attendee Chat:still confused
1446	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1447	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks!
1448	05-26-26 01:56 PM AEST	280775576:Attendee Chat:thanks
1449	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thanks
1450	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1451	05-26-26 01:56 PM AEST	280775576:Attendee Chat:Thank you
1452	05-26-26 01:57 PM AEST	280775576:Attendee Chat:THANKS
1453	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1454	05-26-26 01:57 PM AEST	280775576:Attendee Chat:
1455	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1457	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you
1456	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thanks
1458	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thank you
1459	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank-you, good afternoon.
1460	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1461	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you
1462	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thank you
1463	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thank you
1466	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1464	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks for the webinar
1465	05-26-26 01:57 PM AEST	280775576:Attendee Chat:THANKS
1467	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1469	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1468	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Cheers!
1470	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thanks
1473	05-26-26 01:57 PM AEST	280775576:Attendee Chat:
1471	05-26-26 01:57 PM AEST	280775576:Attendee Chat:tHANKS
1472	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1474	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you
1475	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thank you
1476	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you! I appreciate you trying to assist us in understanding our legal requirements.
1477	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thank you!
1479	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thanks
1478	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thanks
1480	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1481	05-26-26 01:57 PM AEST	280775576:Attendee Chat:buy everyone
1483	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks. More questions than answers, unfortunately.
1482	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Love to get Certificate straightaway
1484	05-26-26 01:57 PM AEST	280775576:Attendee Chat:cheers
1485	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank You everyone
1486	05-26-26 01:57 PM AEST	280775576:Attendee Chat:
1487	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1488	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thank you

1489	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks but I wish you had answered my question
1490	05-26-26 01:57 PM AEST	280775576:Attendee Chat:THANKS
1491	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Cheers
1492	05-26-26 01:57 PM AEST	280775576:Attendee Chat:THANKS
1493	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you
1494	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you - [REDACTED] answered my query on confidentiality that I was concerned about
1495	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1496	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks [REDACTED] and [REDACTED]
1497	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thanks
1499	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks for seminar
1498	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you for the presentation
1500	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thanks
1501	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1502	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thankyou
1503	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you all.
1504	05-26-26 01:57 PM AEST	280775576:Attendee Chat:You as well, good day
1505	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thank you
1506	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1508	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks!
1510	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1509	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Still dont know if I have to register or enrol and don't know the difference
1507	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you
1511	05-26-26 01:57 PM AEST	280775576:Attendee Chat:hi i lost power during this webinar, I have printed the notes and caught up but it is showing I will not get a certificate because it is showing I only spent 39 minutes can this be rectified??
1512	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you
1513	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank you
1514	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thank
1516	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thanks
1515	05-26-26 01:57 PM AEST	280775576:Attendee Chat:thanks
1517	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thanks
1518	05-26-26 01:57 PM AEST	280775576:Attendee Chat:Thank yuu
1519	05-26-26 01:58 PM AEST	280775576:Attendee Chat:thank you
1520	05-26-26 02:03 PM AEST	280775576:Attendee Chat:Thank You
1521	05-26-26 02:12 PM AEST	280775576:Attendee Chat:Thanks
1522	05-26-26 02:36 PM AEST	280775576:Attendee Chat:thank you
1523	05-26-26 02:38 PM AEST	280775576:Attendee Chat:Thank you
1524	05-26-26 03:14 PM AEST	280775576:Attendee Chat:Can we have more example of client suspicious activity?
1525	05-26-26 03:29 PM AEST	280775576:Attendee Chat:Thank you
1526	05-26-26 03:38 PM AEST	280775576:Attendee Chat:Thanks a lot
1527	05-26-26 03:39 PM AEST	280775576:Attendee Chat:thank you
1528	05-26-26 04:16 PM AEST	280775576:Attendee Chat:
1529	05-26-26 04:22 PM AEST	280775576:Attendee Chat:Thank you
1530	05-26-26 04:29 PM AEST	280775576:Attendee Chat:Thanks again
1531	05-27-26 08:08 AM AEST	280775576:Attendee Chat:Thank you
1532	05-27-26 09:41 AM AEST	280775576:Attendee Chat:Thanks - great session
1533	05-27-26 02:39 PM AEST	280775576:Attendee Chat:
1534	05-27-26 04:37 PM AEST	280775576:Attendee Chat:Thank you - Informative session and well presented
1535	05-27-26 05:02 PM AEST	280775576:Attendee Chat:Thank You, missed webnar so just watched the re-run
1536	05-28-26 12:00 PM AEST	280775576:Attendee Chat:Thank you
1537	05-28-26 02:33 PM AEST	280775576:Attendee Chat:thank you
1538	06-04-26 11:59 AM AEST	280775576:Attendee Chat:does this apply only to near clients
1539	06-04-26 12:04 PM AEST	280775576:Attendee Chat:Can you recommend any cost efficient software providers

Tax Practitioners Board webinar

'AUSTRAC Anti-Money Laundering reforms – what tax practitioners need to know'

> Q&A submissions

Question Time	Question	Response Time	Response
05/26/26, 05:39 AEST	Test Question		
05/25/26, 04:53 AEST	Test question		
05/26/26, 05:36 AEST	Test Question		
05/26/26, 06:45 AEST	Using your example of Deb, which designated service does that fall under		
05/26/26, 06:40 AEST	in the example scenario for Sallys flower shop - do you report to AUSTRAC AND disengage / offboard as a client or should we hold onto them for any reason?		
05/26/26, 06:00 AEST	Good afternoon		
05/26/26, 05:57 AEST	Good afternoon!		
05/26/26, 06:35 AEST	Hi [REDACTED], I appreciate the slides shouldn't be considered a cover-all approach, but the slides do not deal with Creating or restructuring a body corporate or legal arrangement, which I'd have thought would be the more common of the items listed in those designated services on the slides. Can you perhaps delve into this at the end of the presentation?		
05/26/26, 06:39 AEST	so we're expected to go through client bank statements beyond making sure the account is reconciled ? That would be huge increase in workload		
05/26/26, 06:39 AEST	WHen should an accountant seek legal advice before providing a breach ?		
05/26/26, 06:50 AEST	What compliance is required if we offer to an existing client a designated service after 1July? eg CDD?		
05/26/26, 06:54 AEST	If I am a new practitioner (not up and operating yet) but I intend to eventually provide a designated service. Do I not need to enrol until 28 days of providing the designated service?		

05/26/26, 06:25 AEST	Why doesn't the TPB give us all the resources required to comply with these laws? We are not in a position to manage these complex tasks, especially as small practitioners. Perhaps they want us to hand over all our clients to the big end of town? We became tax collectors for the ATO, now we have to manage AML??!!	05/26/26, 06:28 AEST	Thank you for your question [REDACTED]. The TPB does not administer the AML/CTF regime, and cannot provide advice on the application of the AML/CTF laws. However, we are planning to release a fact sheet soon, that will provide general guidance to tax practitioners on the changes to the AML/CTF regime.
05/26/26, 06:51 AEST	Can tax practitioners registered with Austrac on a later date without issues?		
05/26/26, 06:50 AEST	How does Austrac trace bitcoin transactions		
05/26/26, 06:10 AEST	I am a tax agent, we are request our individual tax return to fill up a simply engagement form and use video call to check their id. Can I continues to use the way after 1st Jule 26?		
05/26/26, 06:29 AEST	If the principal place of business address if that of the client, what is the reason for targeting the accountant that provides a registered office for a client?		
05/26/26, 06:15 AEST	Do you have a standard letter/template we can send to clients advising of these new AML obligations in providing a designated service of a registered office?		
05/26/26, 06:43 AEST	if we legally have to report and do report, we fear problems with client and perhaps some violence. i worry about that.		
05/26/26, 06:46 AEST	Do outsourced accounting services used by an australian Austrac registered provider require outsourced staff to be trained in AML and comply?		
05/26/26, 06:55 AEST	I personally am a registered tax agent however operate under a company who is also has a registered tax agent number. Do i have to register as an individual or under the umbrella of the company we operate under?		
05/26/26, 06:45 AEST	Do we need to carry out due diligence etc with existing clients or only new clients		
05/26/26, 06:43 AEST	Back to the case study discussed, what if the cash deposits into the accounts are from director personally, and as a tax agent, we do not present the director. Any further step should we take?		
05/26/26, 06:03 AEST	Does a registered tax agent who has not started their practice nor providing any service, required to register with AUSTRAC?		
05/26/26, 06:46 AEST	Where we as accountant, have clients referred to us by a financial planner who has already done the KYC checks, do we need to do it again or can we document that KYC was performed by the planners		
05/26/26, 06:40 AEST	If Sally is only doing a tax return and financial statements I didn't think this was a designated service. If Sally is not providing a designated service why does she need to lodge a suspicious matter report.		

05/26/26, 06:25 AEST	1:24PMSo if you send financials to a bank for a property purchase your in? Seriously?1:24PMWhat supports are available to accountants and tax agents to handle all these changes? Educate ourselves and staff? Implementing the changes? Obtaining the resources?		
05/26/26, 06:11 AEST	what is the definition of the legal arrangement?		
05/26/26, 06:26 AEST	1:24PMSo if you send financials to a bank for a property purchase your in? Seriously?1:24PMWhat supports are available to accountants and tax agents to handle all these changes? Educate ourselves and staff? Implementing the changes? Obtaining the resources		
05/26/26, 06:55 AEST	the example gave regarding seeing transactions on the bank statements, this does not seem to be a designated service		
05/26/26, 06:40 AEST	Do I have to do due diligence on myself		
05/26/26, 06:45 AEST	Is there any transitional leniency for very small practices struggling to meet the timeframe requirements with existing obligations, i.e. can we apply for a deferral.		
05/26/26, 06:43 AEST	I am a little confused as to existing clients for whom I am already providing services at 1/7/26 and already verified under TASA rules. Do they need to be re-verified or is it only new clients.		
05/26/26, 06:30 AEST	One of the questions on the AUSTRAC website is 'Does your business offer services to help peopleact as a director or secretary of a company.....'. If a tax agent provides any sort of advice at all (ie. it could be around Div 7A or tax losses for example' and that advice is provided to a Director of the company, is that included? Is that something that helps a director 'act' as a director of a company? Or is that a too remote connection?		
05/26/26, 06:34 AEST	Please ignore my question. Answered by reviewing the legislation wording (Items 7-8, S6(5B)) which clearly does not extend to my example.		
05/26/26, 06:16 AEST	As a sole trader who contracts to only one accounting company, do I need to enrol as well or just the tax accounting company?		
05/26/26, 06:14 AEST	Just confirming, body corporate is a new company purchased from ASIC or is it a Body Corporate as per strata levy receivers?		
05/26/26, 06:43 AEST	We only provide service like registering company or SMSF using online services only. Are we providing designated service?		
05/26/26, 06:42 AEST	During normal review of lodging BAS and company tax return, is it compulsory for us to review the bank statements to identify such transactions? it will increase lot of work for us. this is normal in companies that directors deposit the money for company business and then adjust through dividend or loan returns		
05/26/26, 06:48 AEST	If my client is eslling a business do i need to do any checks on the purchaser?		
05/26/26, 06:42 AEST	If you report a client , do they become aware of who reported them?		
05/26/26, 06:24 AEST	If we are approached by the clients solicitor then are we caught under this act?		
05/26/26, 06:01 AEST	Good afternoon		

05/26/26, 06:26 AEST	Statements or Settlements ? BIG Difference !		
05/26/26, 06:29 AEST	Do you have any data on the involvement of small practitioners in any of these categories? Thx & Rgds [REDACTED]		
05/26/26, 06:00 AEST	"The contest between harmony and invention?" Thx & Rgds [REDACTED]		
05/26/26, 06:54 AEST	Can you please provide cases where AUSTRAC has prosecuted Registered Tax Agents involved with money laundering of financing of terrorism activities? Thx & Rgds [REDACTED]		
05/26/26, 06:05 AEST	Can you provide practitioners with a list of questions required to complete the registration process with AUSTRAC? Thx & Rgds [REDACTED]	05/26/26, 06:08 AEST	You can find out the information required to enrol here - https://www.austrac.gov.au/new-austrac/enrol-us/preparing-our-new-enrolment-forms
05/26/26, 05:56 AEST	Can we have music credits included with the introductions? Thx & Rgds [REDACTED] PS Do you take requests?		
05/26/26, 05:58 AEST	My computer states: "Connection failure, reconnecting now..." However, I can still hear the music. Thx & Rgds [REDACTED]	05/26/26, 06:01 AEST	Hi [REDACTED] if you are having connection issues we recommend chatting to On24 directly https://support.on24.com/hc/en-us
05/26/26, 06:43 AEST	AML/ CTf is applicable for all entities formed even before 1/7/26		
05/26/26, 06:53 AEST	Do i need to monitor existing clients we act as registered office for or only new clients after 1 july 2026		
05/26/26, 06:51 AEST	Do you need to perform KYC on all new clients or only clients you provide a designated service for?		
05/26/26, 06:51 AEST	Are division 7A loan agreements a designated service?		
05/26/26, 06:17 AEST	I am bookkeeper, I would like to submit the Xero super for my client. I have been told this would mean I have to register for AML is that correct. Only submit form the software not from bank account		
05/26/26, 06:12 AEST	If an accountant does not provide any of the designated services, directly or indirectly, should we remove ourselves from AMTRAC or notify AMTRAC		
05/26/26, 06:45 AEST	As a tax Agent should there be a clause regarding Austrac on the engagement letter		

05/26/26, 06:43 AEST	Do you need to inform the client that you are going report them to AUSTRAC?	05/26/26, 06:47 AEST	If you decide to stop providing designated services to a customer, or submit an SMR you must not: 1. tell them you did this because of their suspicious activity 2. provide information that establishes you submitted an SMR 3. tell them you are required to submit an SMR. Further information on tipping off can be found here - https://www.austrac.gov.au/industry-and-business/obligations-and-guidance/your-amlctf-program/reporting-us/tipping
05/26/26, 06:51 AEST	remind us where we can obtain the start up kit please	05/26/26, 06:52 AEST	Hi [REDACTED], you will be able to find a lot of these resources in our webinar hyperlinks document, can be found on our webinar resources hub https://www.tpb.gov.au/austrac-anti-money-laundering-reforms-what-tax-practitioners-need-know-1
05/26/26, 06:56 AEST	Thank you		
05/26/26, 06:46 AEST	Do the AML/CTF rules apply to Not-for-profit and Charities registered in Australia?		
05/26/26, 06:45 AEST	If you aren't the registered office address for client companies and you don't provide structure advice, are you required to be registered? We are hearing conflicting views		
05/26/26, 06:23 AEST	As a BAS agent where I process the payroll and upload the payroll ABA file to the clients bank and then ask them to authorise, do I need to register? The same applies for each clients supplier payments I process theses and upload to their banka ccount and then ask the client to authorise, do I need to register?		

05/26/26, 06:24 AEST	Regarding super payments these are processed vis Xero super and I the authorise the payment, which the client has give authority to do so, do I need to register?		
05/26/26, 06:07 AEST	I am a Tax Agent and SMSF Auditor. I have filled in AUSTRAC questionnaire on whether to register or not.. I am not doing any of the things required to register. I only do tax preparation and SMSF auditing. I don't have trust account. I hold public practice certificate. Do I have to register?		
05/26/26, 06:40 AEST	I've had clients that I have know for over 30 years. Do I need to reassess each and every one of them?		
05/26/26, 06:42 AEST	Is it correct we need to independently verify an ID not just check the ID?		
05/26/26, 06:47 AEST	setting a company for a client is that designated service?		
05/26/26, 06:51 AEST	Is it our legal obligation to request cash sales record on top of the cash deposited in their bank accounts for a restaurant and a cafe, etc? We just cannot audit every client to see if they are reporting all cash sales and it is not our job to audit them if we are just providing accounting and tax services.		
05/26/26, 06:41 AEST	You metioned in your example completing a tax return and financial statements - is this an actual designated service as I thought completing a tax return was NOT a designated service so are you suggesting that completing financial statements ARE a designated service ?		
05/26/26, 06:44 AEST	Do we have to do CCD for all clients or just those we provide a designated service for?		
05/26/26, 06:17 AEST	Do we only have to complete the CDD for the clients we provided a designated service for or is it all of our clients because we provide a designated service to some of the client base?		
05/26/26, 06:52 AEST	I don't handle client ASIC lodgements or provide my address for registered address, and don't have trust account, only prepare tax return and financials , do I need to register for AML/CTF		
05/26/26, 06:41 AEST	why would the banking sector not report the cash deposits that are on the bank statements		
05/26/26, 06:28 AEST	What about if you are just preparing the wages and paying them weekly on behalf of a very small nfp club. Total control of the wages paid and STP so no chance of any ability to launder money or anything else that would breach the AML rules		
05/26/26, 06:30 AEST	If I swr up\ a company for a regular client, I presume this falls within the requirements for registration..		
05/26/26, 06:28 AEST	Do we need to do KYC for existing clients or only for new clients?		
05/26/26, 06:02 AEST	Does setting up a payment plan for a Client's BAS debt constitute a "designated service: under the Austrac regulations ? I ask becasue it could fall under "arranging finance for a client: !!		
05/26/26, 06:22 AEST	And is ita designated services when a BAS Agent authorises the super liability to be direct debited from a client account?		
05/26/26, 06:43 AEST	Could go into a little further depth regarding client identification ie. do we need to do a check on each shareholder of a company... thank you		
05/26/26, 06:51 AEST	What immediate action needs to be taken for exisiting clients	05/26/26, 06:52 AEST	

05/26/26, 06:41 AEST	what about existing companies that we are registered office for....what do we need to do here?		
05/26/26, 06:45 AEST	What are the annual CPE hours required by AUSTRAC for AML/CTF		
05/26/26, 06:10 AEST	Will there be a whistleblower reward programme like in the US or Canada?		
05/26/26, 06:56 AEST	Was there an error in the slides - prepare financial statements rather than prepare financial settlements?		
05/26/26, 06:11 AEST	If we act as a clients registered ASIC agent but the registered office address is the clients address does this fall outside the ASIC designated service requirements?		
05/26/26, 06:31 AEST	Could you please comment on the situation where a firm has clients that they have worked with for many years, know them personally and meet with them on a regular basis. Many thanks.		
05/26/26, 06:51 AEST	Can we get more clarity on BAS agent services being designated or not (paying Payroll, Super, Bills)		
05/26/26, 06:16 AEST	what if you are a bookkeeper/registered BAS agent but do have access to some clients bank accounts and make payments on behalf of the client, with the client signing off on the payment?		
05/26/26, 06:17 AEST	I have 3 clients that require me to register. All 3 have been clients for over 40 years. I know my clients inside out! In all cases, I am a co-director of my client's companies. In my situation, am I really required to identify my clients? I do believe it is total overkill.		
05/26/26, 06:29 AEST	What happens if a practitioner fails to register?		
05/26/26, 06:43 AEST	when there is a new client come to engage and they have properties oversea like china and HK what are the questions i should be asking them?		
05/26/26, 06:57 AEST	1:53PMcan we contact AUSTRAC directly? except that email. Because that email says reply can be expected withing 5 to 7 business days but been a month not got yet		
05/26/26, 06:54 AEST	can we contact AUSTRAC directly? except that email. Because that email says reply can be expected withing 5 to 7 business days but been a month not got yet		
05/26/26, 06:13 AEST	Hi, We are a small tax practitioner and we have a system where we check their 2 id would that be enough for simple CDD? because I have only individuals as my clients. ?		
05/26/26, 06:44 AEST	How often i should be doing CDD for my existing clients? I am a small tax practitioner		
05/26/26, 06:56 AEST	Thanks for a great session very informative, very much appreciated.	05/26/26, 06:56 AEST	
05/26/26, 06:27 AEST	What if we are an asic agent who simply receives (from the asic) and forwards on the asic annual return ... is this a designated service?		
05/26/26, 06:41 AEST	As a Tax agent I would suspect that by default everyone would need to register with Austrac is that correct		
05/26/26, 06:42 AEST	Do you have to let client know you are reporting?		
05/26/26, 06:40 AEST	Is this legislation retrospective for previous events?		

05/26/26, 06:21 AEST	The QR code for the newsletter is not readable	05/26/26, 06:22 AEST	You can subscribe here - https://www.austrac.gov.au/news-and-media/austrac-inbrief/form
05/26/26, 06:44 AEST	Does TPB compliance won't breach Privacy laws ?		
05/26/26, 06:26 AEST	does that apply to preparing ASIC documents?		
05/26/26, 06:16 AEST	how do we get hold of the starter kits	05/26/26, 06:18 AEST	Hi [REDACTED], we have included a link to the starter kits in our webinar hyperlinks document, you can access it via our webinar resources hub: https://www.tpb.gov.au/austrac-anti-money-laundering-reforms-what-tax-practitioners-need-know-1
05/26/26, 06:21 AEST	thank you - I am a BAS agent but I also pay bills for some of my clients - does this mean I need to registrar/ enrol		
05/26/26, 06:56 AEST	Thank you		
05/26/26, 06:54 AEST	What about privacy or privileged information when reporting?		
05/26/26, 06:14 AEST	Do we need to ask existing clients all the questions regarding overseas assets, PEP etc?		
05/26/26, 06:39 AEST	If business has a bookkeeper, does the accountant need to review all transactions to check for cash transactions?		
05/26/26, 06:43 AEST	If I have known and dealt with the client for over 20 years and know who they are - do I still have to identify them?		
05/26/26, 06:39 AEST	Surely very small practices that have been dealing with an individual tax payer for over 20 years and do setup some payments for business expenses through their bank account - will not be classed as a designated service?		
05/26/26, 06:17 AEST	How are small practitioners expected to get this into place by 1st July when also dealing with ongoing tax compliance obligations and assisting small business with Pay Day superannuation. Is there no transitional period?		
05/26/26, 06:51 AEST	how long does the AML verification stay current for? If you set a company for a client and do the AML verification and then 2 years later they set up another company do you need to do the AML verification again?		
05/26/26, 06:12 AEST	I assume that as a Tax Agent provideing ASIC company admin assistance we will be a designated service provider. Do I need to ID all current clients we offer these services to or is it only for new clients from 1 July 2026?		
05/26/26, 06:40 AEST	Are we supposed to hold Driving licences, Passports etc for documentation purposes?		

05/26/26, 06:26 AEST	Are we enrolling in this now or doing it as of 1 July 2026?	05/26/26, 06:30 AEST	Enrollment is now open for tranche 2. You must apply to enrol by 29 July 2026 if you provide any of the new designated services that commence on 1 July 2026. Further information on enrollment can be found here - https://www.austrac.gov.au/new-austrac/enrol-us/enrol-us-overview
05/26/26, 06:04 AEST	Is this a required for BAS Agents?	05/26/26, 06:12 AEST	The AML/CTF regime applies to all tax practitioners that provide designated. Further guidance on BAS agents will be released in the next couple of weeks. In the meantime, read https://www.austrac.gov.au/new-austrac/designated-services-newly-regulated-entities/professional-designated-services .
05/26/26, 06:45 AEST	If we are just a small practice, providing tax and bookkeeping services, do we still need to register with Austrack if we do not provide any of the designated services?		
05/26/26, 06:54 AEST	Can you claim the Austrac program as CPE on the TASA		
05/26/26, 06:51 AEST	There a lot of questions being asked in relation to BAS Agents so perhaps you could be a bit clearer for those of us who are BAS agents		
05/26/26, 06:42 AEST	Same for me, I assessed my business decision from Austrac was that I do not need to enroll and have documented and recorded that decision.		
05/26/26, 06:04 AEST	A registered bas agent only offer Bookkeeping Services including Accounts Payables, Accounts Receivable, Payroll and Superannuation, not dealing with currency and not handling any client banking, do I still.need to register on Austrac system?		
05/26/26, 06:48 AEST	Maybe to those who are not providing designated services , can you pls make a checklist that we can tick and make sure if we are not missing anything. For example, if the client use our office as registered agent, but the client is not engaging in this anti money laundering. thanks		

05/26/26, 06:55 AEST	Thank you so much.		
05/26/26, 06:03 AEST	Is everyone required to register or only those providing designated services?	05/26/26, 06:04 AEST	Thank you for your question [REDACTED]. Only those tax practitioners that provide designated services, including 'professional services' are required to register with AUSTRAC under the AML/CTF regime. We will be discussing the different types of designated services today.
05/26/26, 06:44 AEST	The problem in here is the time we spent in this new responsibility, we can't charge the client right? I'm a sole trader and don't employ anyone.		
05/26/26, 06:51 AEST	Checklist & client's declaration is important		
05/26/26, 06:28 AEST	What if teh client uses your office or postal address without you knowing?		
05/26/26, 06:24 AEST	What about providing an Accountants letter to a broker or lender?		
05/26/26, 06:43 AEST	If I am currently registered with Austrac for designated services and then decide to stop providing designated services, how do i leave the system?		
05/26/26, 06:47 AEST	How many Money laundering transactions have been directly caused by, or assisted by a Tranche 2 business in the last 12 months?		
05/26/26, 06:20 AEST	If my firm decides to stop providing Designated services, how do I leave teh system?		
05/26/26, 06:30 AEST	I have a small part time practice, which includes a small number of companies that have my address as their registered office address. They have had my address for many years. Do I need to prepare an AML/CTF program for each of these clients? Would the easiest solution be to simply change the address to the client's address?		
05/26/26, 06:41 AEST	In your example you said to report them because ongoing cash deposits but tax and financial statements are not a designated service.		
05/26/26, 06:51 AEST	Where you are assisting your client in the sale of their real estate, do you need to conduct CDD on the buyer? If not, are there any obligations in relation to the buyer?		
05/26/26, 06:49 AEST	As tax agents, are we required to do due diligence on individual clients who just have a small wage earning tax return to be completed. thank you,.		
05/26/26, 06:50 AEST	if clients are using tax agent's office address for their registered office address for their companies. Are there any issues with that?		
05/26/26, 06:35 AEST	how do the rules apply when a tax agent engages an overseas contractor to prepare financial statements and tax returns		

05/26/26, 06:05 AEST	Good morning	05/26/26, 06:05 AEST	
05/26/26, 06:40 AEST	need more information on what designated services i need more exaples please		
05/26/26, 06:39 AEST	Hi [REDACTED]		
05/26/26, 06:41 AEST	For a small practice do we really need a whole new policy and record keeper for the same info we already keep for each one of our clients?		
05/26/26, 06:51 AEST	is this optional? i have		
05/26/26, 06:36 AEST	I am performing the due diligence for the sale of a few child care centres (freehold). I am not responsible for lodging any documentation. From my own investigations before today, I don't believe that I need to register. Can you please confirm?		
05/26/26, 06:41 AEST	Is AML/CTF compliance required for all clients, or only for those clients to whom we provide designated services?		
05/26/26, 06:43 AEST	Does proof of identity requirements only apply to new clients?		
05/26/26, 06:50 AEST	or only new ones after 1/7/26		
05/26/26, 06:49 AEST	Do we need to monitor our present clients		
05/26/26, 06:41 AEST	Does providing or arranging for EPOAs and wills for clients are under the AML CTF reporting obligations?		
05/26/26, 06:40 AEST	If you are not providing designated services, do you still need to enroll? In [REDACTED] example, Deb was not providing a designated service, but has to report a suspicious matter. Does that require enrolling? Or can suspicious matters be reported a different way?		
05/26/26, 06:04 AEST	NO SOUND	05/26/26, 06:04 AEST	Hi [REDACTED], if you are having sound issues, we recommend reaching out to On24 directly https://support.on24.com/hc/en-us
05/26/26, 06:42 AEST	If I create companies for clients, do I need to register under the new Tranche 2 laws		
05/26/26, 06:43 AEST	Does this relate to BAS Agents?		
05/26/26, 06:40 AEST	Please explain what is deemed reasonable grounds for reporting clients?		
05/26/26, 06:28 AEST	Are trust accounts where clients money is held subject to the AML/CTF rules?		
05/26/26, 06:10 AEST	As a bookkeeper - we have been advised that if we provide movement of monies in bank INCIDENTAL to other activities then we do not need to register - is this correct ?		

05/26/26, 06:25 AEST	If an email was sent on 13 May quering registration and the reply stated a response in 5 business days, when would a response be sent through? Thanks		
05/26/26, 06:57 AEST	thank you!		
05/26/26, 06:39 AEST	It is end of May, AML starting 1 July and BAS agents have no guidance yet. WHEN should we expect it?		
05/26/26, 06:47 AEST	Is there a definitive list of what is a designated service, as applicable to accountants?	05/26/26, 06:54 AEST	A full list of designated services applicable to accountants can be found on the AUSTRAC website - https://www.austrac.gov.au/new-austrac/designated-services-newly-regulated-entities/professional-designated-services
05/26/26, 06:39 AEST	Is the preparation and lodgement of a Form 484 a designated service?		
05/26/26, 06:36 AEST	Why isn't AUSTRAC doing their job?		
05/26/26, 06:41 AEST	I am a sole trader with 2 clients only. Who will be the AML officer in that case, can I be the AML officer myslef as I dont have any employees?		
05/26/26, 06:40 AEST	WAHT ARE THE BASIC DOCUMENTS NEED TO COLLECT FROM EXSISITING CLIENTS ?		
05/26/26, 06:41 AEST	if any clients try to sell or buy the business is that subject to the designation services ?		
05/26/26, 06:20 AEST	I have registered for AUSTRAC however when accessing my AUSTRAC portal it says I am exempt from compliance reporting. I have selected providing a registered office. Have I done something incorrectly?		
05/26/26, 06:12 AEST	What is the link that shows all the designated services		
05/26/26, 06:27 AEST	What about registered office for a company		
05/26/26, 06:11 AEST	Is there some sort of step by step procedure we can follow		
05/26/26, 06:41 AEST	what type of independent advice if no designated services		
05/26/26, 06:43 AEST	My company has a restricted Tax Agent registration. My company only registers R&D activities for Companies conducting R&D. We also determine the TND. The company does not provide general accounting services or handle any money tranactions. Does my company have to enrol with Austrac?		

05/26/26, 06:40 AEST	Do You have any templates to adopt re small tax Agent firm.	05/26/26, 06:43 AEST	AUSTRAC has developed Program Starter Kits for the accounting sector. The starter kit provides a comprehensive AML/CTF framework aligned with Australian requirements. It includes: 1. a risk assessment covering the common risks faced by your profession 2. policies that outline what you must do and when processes that explain how AML/CTF tasks are carried out day to day 3. forms to record information and demonstrate compliance. Further information on the program starter kits can be found here - https://www.austrac.gov.au/industry-and-business/obligations-and-guidance/program-starter-kits/accountant-program-starter-kit
05/26/26, 06:42 AEST	Im a bookkeeper and undertake the full range of services including payroll and supplier payments. I have access to the clients bank accounts and can make payments on their behalf once approved. Do I need to register		
05/26/26, 06:40 AEST	Deb's issues is tax evasion under TASA and ATO - if she is not providing a designated service so no SMR required		
05/26/26, 06:38 AEST	Deb is not providing a designated service		
05/26/26, 06:40 AEST	Do I need to report suspicious activities from my previous client who left my practice before 1 July 2026?		
05/26/26, 06:52 AEST	Biggest load of BS ever !!!!		
05/26/26, 06:51 AEST	Biggest load of BS ever !!!		
05/26/26, 06:00 AEST	Which software are Recognised		

05/26/26, 06:48 AEST	too much waiting time		
05/26/26, 06:49 AEST	is there any hotline for professionals as ATO has for Tax agents		
05/26/26, 06:00 AEST	██████████		
05/26/26, 06:05 AEST	Our firm provides advice to clients on legal entity structures to operate businesses from or to own an asset, but the actual establishment of those entities is provided by a third party service provider. Is our firm providing a designated service?		
05/26/26, 06:29 AEST	We already identifying the client before even provide the consultation and not holding any property even for the reufnds always add client's bank account		
05/26/26, 06:25 AEST	I could not a single client comes under the AML in my small practice other than formation of company. When it comes to the property buying & selling again clients almost comes after a year when do the tax return and money received and paid via the conveyancer.		
05/26/26, 06:41 AEST	And the police protection starts when?		
05/26/26, 06:48 AEST	As a BAS agent paying wages and approved payments with clients funds am I needing to register?		
05/26/26, 06:28 AEST	What about assisting a client to form a company, establish a trust, partnership etc?		
05/26/26, 06:51 AEST	In the example provided by ██████ earlier, the accountant Deb was not providing a designated service to Sally. As such, it would appear Deb would have no obligations under the AML/CTF rules in regard to client Sally? Please clarify.		
05/26/26, 06:45 AEST	Do the obligations only apply to new clients from 1 July 2026, or existing clients as well?		
05/26/26, 06:51 AEST	Have you estimated the cost for a sole practioner and a 5 person firm what the costs of implementing the AML/CTF obligations		
05/26/26, 06:53 AEST	I love to share your optimism, ██████, but I got lost with the starter Kit. For that purpose, and given that it's a new regulation, can we get relief if we get it wrong, at least in the first year?		
05/26/26, 06:48 AEST	can you please revisit explanation of the reporting requirements		
05/26/26, 06:39 AEST	do auditors fall in this scope		
05/26/26, 06:39 AEST	so if we provide bookkeeping services and have access to client bank account to make business operation payment including business loan repayment then is it designated service?		
05/26/26, 06:43 AEST	Setting up new business structure like Trust or Company etc includes designated service even though that structure is not to acquire real estate?		
05/26/26, 06:22 AEST	Am I required to comply with the AML/CTF Act and Rules when I only use my address as a registered office when registering a company for my clients?		
05/26/26, 06:40 AEST	What are the steps to enrol with Austrac and then how shall we enrol with AML CTF program, does we need to enter all the details and documents for all the clients?		

05/26/26, 06:18 AEST	Can Austrac PLEASE make life easier for Small Practising Accountants who do NOT have staff nor a Compliance Team		
05/26/26, 06:12 AEST	Do we need to conduct a CDD on ALL our Clients...?		
05/26/26, 06:55 AEST	Can we get copy of videos please		
05/26/26, 06:19 AEST	seems item 3 of the designated services is very broad...		
05/26/26, 06:23 AEST	If you are being engaged by an Accounting Firm to Provide Specialist Tax Services for one of their clients (assume it is a designated service). If you are engaged by the Accounting Firm (instead of the client) are you required to do the KYC/Due Diligence on the Accounting Firm (engaged) or the Accounting Firm's client		
05/26/26, 06:48 AEST	For me it keeps saying I don't have to enrol, but can I just incase. I don't want to do the wrong thing?		
05/26/26, 06:37 AEST	I'd like to clarify the position with respect to the provision by a BAS Agent of payroll, superannuation and accounts payable services to a client where every step of the processes are authorised by the client. When using the tool to give an indication of whether or not you are likely to have to enrol, payroll is on the list that returns a "likely" result and is the only item on that list that a BAS agent is likely to provide. Some information resources indicate these services may be deemed "incidental" and just part of an accounting process.		
05/26/26, 06:44 AEST	can we anticipate any negative fallout from clients that have breached and we report and how are we meant to manage this vacarious positions if one were to arise		
05/26/26, 06:53 AEST	So is the sytem ready for us to enrol now? Austrac 4 part series webinars said hold off as system not ready yet?		
05/26/26, 06:44 AEST	Can I please ask do I have to do CDD for all current and new clients or only for the ones that we provide the services regulated by AUSTRAC		
05/26/26, 06:30 AEST	What is required in the annual report?		
05/26/26, 06:41 AEST	Is this applicable to existing designated service before 1 July 2026		
05/26/26, 06:53 AEST	There are a lot of BAS agents on the chat whoare unclear of the obligations. Will there be specific sessions for bookkeepers? As opposed to Tax Agents?		
05/26/26, 06:44 AEST	How does AML apply directly to BAS Agents?		
05/26/26, 06:29 AEST	██████, we would reveiw our services, if we had more guidance on what services are designated.	05/26/26, 06:31 AEST	Hi ██████, you can find more information on designated services here: https://www.austrac.gov.au/new-austrac/designated-services-newly-regulated-entities/professional-designated-services

05/26/26, 06:28 AEST	The regulators need to provide detailed checklist of what we do, and which is a designated service.	05/26/26, 06:31 AEST	Hi [REDACTED]. Thank you for your comment. The TPB does not regulate or administer the AML/CTF regime. However, we will be releasing a factsheet soon that will provide general guidance to tax practitioners. You can also find extensive information about designated services on the AUSTRAC website.
05/26/26, 06:48 AEST	We need basic guidance on the detailed services that are deemed designated please.		
05/26/26, 06:52 AEST	Done all of the above [REDACTED], and still not clear.		
05/26/26, 06:27 AEST	I upload ABA files to internet banking and setup other transactions that need to be approved by a director. Is this a designated service?		
05/26/26, 06:44 AEST	If you have a trust account for individual tax returns only are you exempted under incidental dealings		
05/26/26, 06:55 AEST	in your previous example - Flower Shop - wouldn't the BANK have to report the above \$10,000 Cash deposits already?		
05/26/26, 06:56 AEST	thank you for the informative session, much appreciated		
05/26/26, 06:00 AEST	Hi All		
05/26/26, 06:42 AEST	do any Materiality rules apply before reporting a client?		
05/26/26, 06:41 AEST	Can you give an example of where and why we would need to 'seek legal advice'before reporting?		
05/26/26, 06:18 AEST	Will the AUSTRAC subsidise the tax agents for this additional work?		
05/26/26, 06:49 AEST	Does an ATO address for service of notices drag us into the AML regime?		
05/26/26, 06:44 AEST	If I can offer designated services but presently not providing those services, do I have to enrol now or only when I first provide a designated service?		
05/26/26, 06:42 AEST	I provide designated services to clients. Do I need to submit a suspicious matter report for a client if I do not provide those services to them?		
05/26/26, 06:39 AEST	Is it mandatory to require the client to submit bank statements		

05/26/26, 06:42 AEST	Will the webinar be recorded and made available for review?	05/26/26, 06:44 AEST	Hi [REDACTED]. Thank you for your enquiry. A copy of the webinar recording will be made available on our website shortly after the conclusion of this webinar.
05/26/26, 06:46 AEST	Register tax agent manly do individual and sole trader still require creating online Austrac account		
05/26/26, 06:20 AEST	[REDACTED], what does AUSTRAC expect the average cost, both in DOLLARS and TIME to an accounting practice? Wondering how many staff are required to run this stuff for you guys.		
05/26/26, 06:34 AEST	Practically speaking, what are the expectations for client idenitfication that must be carried out for "ongoing customer due diligence throughout the clientrelationship.". i.e. is it only required when changes are made by the client or do they need to be reviewed annually regardless of changes?		
05/26/26, 06:49 AEST	On your website which industry would a Bookkeeper/BAS agent come under pls? I log into client's bank account to pay bills and payroll, do I need to register?		
05/26/26, 06:29 AEST	I am currently in transition to retirement, much earlier than planned, due to these sorts of expectations put upon us Tax and BAS Agents by the TPB and government bodies. Do you understand the pressure and unrealistic expectations that have been put upon us small sole traders over the past years?!		
05/26/26, 06:42 AEST	If a tax agent's client elects to have their tax return refund that is \$10K or more paid to a tax agent's trust account and have their tax agent's fee for service deducted from that refund, is that a reportable transaction under AML/CTF?		
05/26/26, 06:54 AEST	As a sole trader If i'm only using my address for ASIC Registered Office or Principal Place of Business for my own business and my husbands business I'm assuming I'm not providing a designated service so I don't have to enrol, is this correct?		
05/26/26, 06:43 AEST	Can we Inform AUSTRAC without having to Inform Our Client ? Thanks		
05/26/26, 06:44 AEST	for the section of sale and purchase of a real estate property, it is more likely to be the duty of solicitors, bank workers and real estate agents's job. not sure what our accountants will do		
05/26/26, 06:34 AEST	Is there a recording of this webinar available to share with our personnel team	05/26/26, 06:35 AEST	Hi [REDACTED], a recording will be available once the session is finished, you will be able to find it on our YouTube channel or webinar resources hub https://www.tpb.gov.au/austrac-anti-money-laundering-reforms-what-tax-practitioners-need-know-1
05/26/26, 06:49 AEST	Can yiu answer some of the day to day bookkeeping questions regarding those agents whom pay wages from a clients bank account, pay BAS, Super Etc		

05/26/26, 05:59 AEST	If a bookkeeper uploads and approves payments to the ATO, Super, Wages and Suppliers as part of their normal services, do they need to register or is this considered incidental to your work.		
05/26/26, 06:22 AEST	Does the Accountant industry has additional requirements in the AML/CTF regime than other industries? Thank you.		
05/26/26, 06:18 AEST	Is NDIS Plan Management covered under Trache 2		
05/26/26, 06:47 AEST	Is there any compensation available for the cost of practitioners time and to get legal determinations as suggested?		
05/26/26, 06:11 AEST	Why are Financial Advisors excluded from the Austrac registration?		
05/26/26, 06:45 AEST	Can you expand on BAS Agents vs Tax Agents		
05/26/26, 06:47 AEST	Please expand on BAS Agents vs Tax Agents. Lot of chat saying question submitted and not answered		
05/26/26, 06:50 AEST	Please address BAS Agents		
05/26/26, 06:52 AEST	Please expand for BAS Agents		
05/26/26, 06:36 AEST	To clarify a previous question: Will shared offices that offer Registered Office and Business address services - such as Regus, The Hub, Servcorp - be required to register with AUSTRAC?		
05/26/26, 06:57 AEST	If an accountant ceases to provide a designated service before 1st July 2026 do they still need to enrol.		
05/26/26, 06:20 AEST	Will shared offices that offer Registered Office and Business address services be required to register with AUSTRAC?		
05/26/26, 06:39 AEST	Are BAS agents who process supplier invoices payments greater than \$10,000 required to register with AUSTRAC?		
05/26/26, 06:55 AEST	Do all tax agents need to register		

05/26/26, 06:40 AEST	How feasible is it for a tax agent to check each client bank transactions more than \$10,000?		
05/26/26, 06:46 AEST	I have a new client form that has all the clients including details of verification documents using the last digits of documents sighted eg drivers license last 4 digits is this sufficient for Austrac.		
05/26/26, 06:53 AEST	If you enroll you still need to do annual report.		
05/26/26, 06:27 AEST	What about our own entities using our business address for both the registered office and Business address?		
05/26/26, 06:54 AEST	What is the difference between enrolling and regsitered?	05/26/26, 06:55 AEST	If you provide a designated service with a geographical link to Australia you must enrol. Generally you won't need to register if you are a lawyer, accountant, real estate agent, conveyancer or dealer in precious metals and stones. Registration is an extra process that typically only applies to money remitters and people providing specialised virtual asset services. If you send or receive money or virtual assets incidentally to your other services, you generally don't need to register.
05/26/26, 06:55 AEST	If you provide a designated service I assume you have to register.		
05/26/26, 06:50 AEST	Sole Practitioner preparing financial statements and tax returns ONLY. nothing else. Do I need toRegister with Austrac		

05/26/26, 06:01 AEST	I'm a BAS Agent and as part of my Engagement I process and maintain payroll data, including processing the Wages in the bank as authorised User. I don't request authorisation every time but have a STP authority every year- do I need to register under the new Tranche 2 laws	05/26/26, 06:07 AEST	We are developing additional guidance on this question that will be released in the coming weeks. In the meantime, take a look at the existing guidance on the scope of professional services at https://www.austrac.gov.au/new-austrac/designated-services-newly-regulated-entities/professional-designated-services. In legislation, see the exception at paragraph 6(5C)(b) of the AML/CTF Act, which excludes incidental dealings with money where your business provides no other designated services.
05/26/26, 06:41 AEST	Does acting as the office for services of notices for your tax clients fall under the definition of a designated service?		

05/26/26, 06:30 AEST	did you told us not to keep records ?	05/26/26, 06:34 AEST	Hi [REDACTED]. Thank you for your question. Both the TASA and AML/CTF regimes require certain records to be kept under the law. The recordkeeping obligations that apply under the AML/CTF and TASA regimes, including the scope of records to be maintained, are specific to each regime and the type of services. However, many aspects of the recordkeeping obligations are similar and, in some cases, the same record may be kept for the purposes for both regimes. For more information about the records the TPB requires you to keep, refer to the TPB website.
05/26/26, 06:44 AEST	Does this just apply to new clients from 1/7/26 or do old clients come into the process.		
05/26/26, 06:48 AEST	What type of training will be acceptable? webinars like these, or must be proper training from a trainer provider?		
05/26/26, 06:45 AEST	Do the above-listed services fall under the category of designated service and therefore require the firm to enrol with Austrac AML?		
05/26/26, 06:41 AEST	-Assisting in establishing a SMSF and its trustee company by procuring the trust deed and company constitution from providers like Cleardocs or infinity.-Establish a Bare Trust and its trustee company procuring the trust deed and company constitution from providers like Cleardocs or infinity. Not involved in the actual purchase and settlement of a property purchase.-Provide ASIC Annual Lodgement services.Do the above-listed services fall under the category of designated service and therefore require the firm to enrol with Austrac AML?		

05/26/26, 06:44 AEST	SMSF provider primarily providing EOFY annual compliance (i.e. accounting and lodgement of the tax return as well as arrange for independent audit).Offer other services (without providing financial advice and leaving trustees or financial advisers to choose bank and make all investments trading themselves including settlement of any property purchased by the SMSF) and extent of involvement is limited to:		
05/26/26, 06:45 AEST	-Assisting in establishing a SMSF and its trustee company by procuring the trust deed and company constitution from providers like Cleardocs or infinity.-Establish a Bare Trust and its trustee company procuring the trust deed and company constitution from providers like Cleardocs or infinity. Not involved in the actual purchase and settlement of a property purchase.-Provide ASIC Annual Lodgement services.		
05/26/26, 06:45 AEST	Offer other services (without providing financial advice and leaving trustees or financial advisers to choose bank and make all investments trading themselves including settlement of any property purchased by the SMSF) and extent of involvement is limited to:		
05/26/26, 06:41 AEST	SMSF provider primarily providing EOFY annual compliance (i.e. accounting and lodgement of the tax return as well as arrange for independent audit).Offer other services (without providing financial advice and leaving trustees or financial advisers to choose bank and make all investments trading themselves including settlement of any property purchased by the SMSF) and extent of involvement is limited to:		
05/26/26, 06:46 AEST	Do you have to report clients who have transactions in their bookkeeping of over \$10,000 or just if the transactions are unexplained and suspicious		
05/26/26, 06:39 AEST	I'm a BAS Agent/Bookkeeper/Outsourced Payroll Provider. I have read a lot about whether this will apply to me. My Clients are all different and require different levels of service. I've read paragraph 6(5C)(b) of the AML/CTF Act, I've read ACTLawSociety's interpretation, I've read others... - I still am NOT CLEAR - can you hurry up and write in simple, plain English, with practical examples - Do I or Do I NOT provide a designated service or am I exempt?		
05/26/26, 06:42 AEST	what are the records you're keepng for AML/ as I thought VOI TPB says don't keep		
05/26/26, 06:45 AEST	if you're the accountant and there's ASIC AGent services who do entity setups, do both parties need to do all the KYC/KYB / CDD? or can one rely on other?		
05/26/26, 06:12 AEST	TPB guidance says we should not keep/retain VOI data, but this contradicts AML requirement to retain the data		
05/26/26, 06:57 AEST	Thanks		

05/26/26, 06:55 AEST	If I provide financial statements as a tax agent. Do I need to report or just keep records, if its not suspuctios		
05/26/26, 06:51 AEST	There are a lot of questions from sole trader BAS Agents on here... I understand it's about the service provided, but most BAS agents are providing the same things.... bookkeeping, payroll, invoice payments, online banking..... Will there be a dedicated bookkeeping information session to make it clear to us, who are not tax agents?		
05/26/26, 06:33 AEST	Will any of these nonsense "registration" companies that regularly swindle our clients for their ASIC fees be subject to these rules?		
05/26/26, 06:41 AEST	if there are bank taransactions over \$10,000 would a reasonable decision be to assume the banks had already reported it		
05/26/26, 06:11 AEST	I am a one person business for 30 years - I don't sell cigarettes or been involved with any illegal activities as a Tax Agent I just get ATO refunds to clients		
05/26/26, 06:40 AEST	Good Afternoon., we use third party to setup the company and trust and we do not provide our address to be used as a business address for our clients. Do i still have to register with AUSTRAC ??		
05/26/26, 06:40 AEST	I am a small, sole practitioner near retirement. I do not provide any designated services. Do I need to register with Austrac.		
05/26/26, 06:41 AEST	going to the example provided at the end of this session , how do we know if the previous agent reported the client to AUSTRAC to decide if we need to report them with TPB.		

05/26/26, 06:48 AEST	Why sre bas agents included. Most dont do the designated services	05/26/26, 06:51 AEST	Hi [REDACTED]. Thank you for your question. A BAS agent will only be required to comply with the AML/CTF regime and register with AUSTRAC if they provide designated services. Whether the AML/CTF regime applies will ultimately depend on the services being provided. You can find more information on the AUSTRAC website.
05/26/26, 06:36 AEST	Bas agent, where client process payment to employee via bank, but i process in software based on their payment (set amounts) then pay super		
05/26/26, 06:10 AEST	A follow up to my question - the only service I provide to 3 clients is that I pay bills & payroll for them that they have approved - does this mean I have to register?		
05/26/26, 06:05 AEST	I cannot find a direct answer to this anywhere - I am a registered BAS agent but not an accountant or tax agent. Do I need to register?	05/26/26, 06:13 AEST	Thank you for your question [REDACTED]. Tax practitioners that provide designated services, including professional services, need to comply with the AML/CTF regime and register with AUSTRAC. This may include tax agents or BAS agents depending on the services being provided. Further guidance for BAS agents will be released in the next couple of weeks.

05/26/26, 06:30 AEST	Will there be a recording? My internet is shocking atm and I am missing every second word	05/26/26, 06:47 AEST	Thank you for your question [REDACTED]. A copy of the webinar recording will be made available on our website shortly after the conclusion of this webinar.
05/26/26, 06:19 AEST	I don't think I quite caught what you said and so am a bit confused as what we are required to do to confirm identity of existing clients whom we've known for many years and are comfortable we know - especially from a time taken point of view? Or are we only required to confirm identity for new clients? Thank you.		
05/26/26, 06:12 AEST	I am an Individual Registered Tax Agent with no licence to provide services to Companies or Trusts, though I do receive payment for my own Companies and Trusts - I am a Company Director and a Trustee. But it is largely for the lodgement fee of tax returns - \$150 in both cases (\$300 total revenue). Am I therefore required to register and comply, or am I exempt because I only deal with a Company and a Trust in personal capacity.		
05/26/26, 06:48 AEST	Can we claim a tax deduction for the high costs of AML compliance? Are there any rebates available so that we can gain better position than mere tax deduction?		
05/26/26, 06:50 AEST	In [REDACTED] example, if Denise does not provide any of the designated services does she need to report the suspicious cash transactions		
05/26/26, 06:43 AEST	Can I notify the client that I'm reporting him		
05/26/26, 06:11 AEST	as a practiotner, if I set up a Pty Ltd for a client, i am providing designated service.. correct?		
05/26/26, 06:39 AEST	is \$5000 cash transaction an example or is it a statutory limit		
05/26/26, 06:25 AEST	if we provide an accountant letter as a part of getting loan (business/personal or home loan), does it come under designated service?		
05/26/26, 06:57 AEST	Thank you all.		

05/26/26, 06:42 AEST	What if we are not sure whether we should report and as it turns out we didn't need to then are we breaching confidentiality		
05/26/26, 06:41 AEST	What is the timeframe we have to report a suspicious matter?		
05/26/26, 06:46 AEST	Whilst we are not required to keep ID docs, if we have a financial advice part to our business, they are required to keep copies of these docs. How do we address this.		
05/26/26, 06:49 AEST	If I'm only do bookkeeping and tax returns for clients. I reconcile bank accounts but don't touch money. Do I need to register?		
05/26/26, 06:12 AEST	I'm a BAS agent. As part of my engagement I process and pay my clients accounts payable. I am an authorised signatory to internet banking to effect the payments of these accounts. No other signatory is required to sign these payments off. I also do weekly payroll and superannuation processing under the same single authority. Do I need to enrol/register under the new Tranche 2 laws?		
05/26/26, 06:42 AEST	If a tax practitioner report a 'suspicious transaction' to Austrac, are these transactions reporting visible to client if client makes an application under FOI Act?		
05/26/26, 06:21 AEST	I am a registered ASIC agent and lodge relevant forms on behalf of my clients however I have no authority to appoint a person or act as Director etc, do not provide registered office or PPB for any clients, do I need to register		
05/26/26, 06:46 AEST	do you reveal source of information to client		
05/26/26, 06:26 AEST	Does this include a clients tax refund in an fee from refund situation?		
05/26/26, 06:43 AEST	i am a financial advisor and accountant. My financial advice company already registered with Austrac, do i require to register with my tax agent company?		
05/26/26, 06:14 AEST	Part of our obligations for the AML program is to have an independent review at least every 3 years. How is this expected to look for solo practitioners?		

05/26/26, 06:11 AEST	Is "Body Corporate" a "Company" in general?		
05/26/26, 06:07 AEST	What happens when you do not provide any designated services as a tax accountant? Is there any way of informing AUSTRAC of this? I don't want them thinking I'm ignoring all of the correspondence that they've been sending out over the last several months.	05/26/26, 06:36 AEST	If you believe you are not regulated, just document your reasoning with reference to any applicable guidance on our website. This will help you should AUSTRAC ask any questions in the future. See our regulatory expectations at https://www.austrac.gov.au/update-regulator-statement-expectations-may-2026 .
05/26/26, 06:43 AEST	Is AUSTRAC expecting us to plough through the bank statements of clients if we otherwise would not, and are not required under our TASA obligations?		
05/26/26, 06:10 AEST	I am a tax agent doing company tax individual tax and partnership only is there any impact on me	05/26/26, 06:12 AEST	Thank you for your question [REDACTED]. This will ultimately depend whether you provide any services that are designated services under the AML/CTF regime. You can find out more about designated services on the AUSTRAC website.
05/26/26, 06:25 AEST	What about broad plans to		
05/26/26, 06:39 AEST	What if you are helping a client in broad strokes creating a plan to purchase property, but there is no particular property or borrowing in mind at the time...		

05/26/26, 06:12 AEST	As a BAS Agent who under the instruction from the client uploads payments to suppliers and payroll and has the authorisation to finalise the payment in the bank, do I fall under the AML reporting.		
05/26/26, 06:26 AEST	Item 3 - Does this relate to payments if the client has approved the suppliers to be paid?		
05/26/26, 06:39 AEST	in the example at what stage do you sack the client		
05/26/26, 06:54 AEST	where do these clients who have breached rules go after their first accountant - should we ask new clients accordingly		
05/26/26, 06:32 AEST	can you please repeat the proof of ID documents we must keep		
05/26/26, 06:09 AEST	Please explain the geographical links, in particular for a BAS agent resident in the U.K. with Australia resident clients	05/26/26, 06:12 AEST	You can find further information on the geographical link requirement criteria here - https://www.austrac.gov.au/new-austrac/geographical-link-requirement
05/26/26, 06:24 AEST	If a client is being cared for by an accounting firm and a bookkeeper who is a BAS agent does the BAS agent have to report to Austrac etc - this would mean two different service providers are covering the same entity - this does not make sense? is this needed. Does a bookkeeper have to deal with all this?		
05/26/26, 06:38 AEST	My concern of your case study - did Deb have a responsibility to look at previous tax returns and financials - that have not been prepared by her? If so, how many years does she need to go back?		
05/26/26, 06:56 AEST	That is disappointing you did not answer the questions - yet were quite happy to waste nearly 10 minutes at the start of the webinar		

05/26/26, 06:54 AEST	██████, even you need to read your notes to be able to answer the question. If you are the expert with our obligations, do you think we can honestly keep reading the same notes (like you) every time we engage in these services?		
05/26/26, 06:30 AEST	Is recording the last 4 digits of a drivers licence sufficient?		
05/26/26, 06:34 AEST	I would prefer to not keep copies of client identification. Can I just record the last 4 digits of their ID document instead?		
05/26/26, 06:28 AEST	If a client used our office as a registered office address before 1 July 2026, and nothing changes post 1 July 2026, do we still need to do CDD on that client? Or do we only need to do CDD on new clients that are using our office as registered office address?		
05/26/26, 06:56 AEST	thank you		
05/26/26, 06:49 AEST	who is going to pay for the cost of administration that is now a burdened to our practice		

05/26/26, 06:43 AEST	No answer to question: Do we have to tell client that we are reporting them???	05/26/26, 06:48 AEST	If you decide to stop providing designated services to a customer, or submit an SMR you must not: 1. tell them you did this because of their suspicious activity 2. provide information that establishes you submitted an SMR 3. tell them you are required to submit an SMR. Further information on tipping off can be found here - https://www.austrac.gov.au/industry-and-business/obligations-and-guidance/your-amlctf-program/reporting-us/tipping
05/26/26, 06:40 AEST	In the example provided - if Deb explains that they are personal funds deposited into the company. If they show the funds are coming from their own account- do we need to investigate further ?		
05/26/26, 06:11 AEST	Could you elaborate providing address means?		
05/26/26, 06:42 AEST	You said we are not required to keep copies of the identity documents for clients, but what about staff. The PDD form says to attach the document.		
05/26/26, 06:46 AEST	so if one does tax returns only . does this come within austrac		

05/26/26, 06:23 AEST	TPB does not require practitioner to keep copy of clients' ID documents whilst Austrac appears to require copy to be kept. How to solve this issue?	05/26/26, 06:25 AEST	Thank you for your question [REDACTED]. Both the AML/CTF and TASA regimes require you to verify your clients. This assists to identify and minimise the risk of fraudulent activities, including identity fraud. If you comply with the AML/CTF requirements in relation to the provision of your services, you will generally meet the minimum proof of identity requirements for client verification required by the Tax Practitioners Board (TPB). Both regimes do not require the retention of copies or originals of identification documents.
05/26/26, 06:27 AEST	Preparation of tax return is not a designated service caught under AML legislation. Wha to do if the practice provide registered office services to its clients; does it means we have to keep our eyes on clients' tax return matter and report any suspicious transactions?		
05/26/26, 06:50 AEST	In the scenario with Deb, the registered tax paractitioner [REDACTED] mentioned this scenario should be reported to AUSTRAC but I thought tax preparations services were not included, have I got this wrong?		
05/26/26, 06:40 AEST	My understanding is tax preparation isn't a designated service in Tranche 2, is that correct?		

05/26/26, 06:30 AEST	what does ongoing customer due diligence mean?	05/26/26, 06:36 AEST	You must monitor your customers to appropriately identify, assess, manage and mitigate the risks of money laundering, terrorism financing and proliferation financing that you may reasonably face while providing designated services. This includes monitoring your customers for unusual transactions and behaviours, and behaviour that may require you to submit a suspicious matter report (SMR) to AUSTRAC. If you have a business relationship with a customer, you must also both: 1. review and, if appropriate, update your identification and assessment of the customer's ML/TF risk. 2. review and, if appropriate, update and reverify know your customer (KYC) information relating to the customer. Further information on ongoing CDD can be found here - https://www.austrac.gov.au/industry-and-business/obligations-and-guidance/your-amlctf-program/customer-due-diligence/ongoing-customer-due-diligence/overview-ongoing-customer-due-diligence
05/26/26, 06:18 AEST	As we have already implemented a quality system, can the documents be placed inside the quality system reporting and everyday systems		

05/26/26, 06:56 AEST	thank you		
05/26/26, 06:48 AEST	What is the benchmark of perfection? You have mentioned this several times now.		
05/26/26, 06:42 AEST	Hi [REDACTED], can you explain more about the reliance provision - If a lawyer or real estate agent has completed a KYC check, then we can rely on the ID check from them, and then just complete our remaining Austrac KYC obligations		
05/26/26, 06:44 AEST	I'm a BAS Agent and as part of my Engagement I process and maintain payroll data, upload wages to the bank but do not approve the payment. Do I need to register with AUSTRAC?		
05/26/26, 06:43 AEST	If you have a personal company that you are an associate of and work in but they are not a 'customer' as you don't invoice them through your accounting firm because it's your own business, would you need to do all of the KYC checks on yourself, or are associated entities exempt from coming under designated services?		
05/26/26, 06:41 AEST	Do we need to complete DD for all existing clients or just new ones after 1 July 2026?		
05/26/26, 06:46 AEST	Do we need to conduct a risk assessment on all our clients, or only the ones that are provided with a designated service?		
05/26/26, 06:11 AEST	With the Registered office, what are we (accountants) required to do for existing clients that do not engage in a new designated service?		
05/26/26, 06:52 AEST	I have small accounting firms only register business with ASIC for restaurants or cleaning, massage business. Not helping them to buy or sell shares not having trust account to deal with clients money. Do I need to register?		
05/26/26, 06:14 AEST	I only work with honest businesses therefore this seems quite onerous for my practice ie a whole program, being reviewed by an organisation. Has this been considered by Austrac? Do I now have to pass these costs onto my law abiding clients?		

05/26/26, 06:45 AEST	Have you considered what this will do to accountants insurance premiums?		
05/26/26, 06:21 AEST	when your client has a small business rollover restructure and a new company is formed by a lawyer does that require registration under the tranche 2 laws by the account		
05/26/26, 06:27 AEST	Why does merely providing a registered office address drag you into this nightmare?		
05/26/26, 06:09 AEST	Why is it that small sole practice practitioners are dragged into a paperwork compliance nightmare only because they provide shelf companies via a third party?	05/26/26, 06:10 AEST	
05/26/26, 06:41 AEST	As mentioned being the registered office for clients can be commonplace. As a result can this be considered low risk as it is at our firms request, not the clients?		
05/26/26, 06:51 AEST	I assist on an irregular basis to setup a company for clients to trade under, do I fall under the designated services now?		
05/26/26, 06:53 AEST	is it safer to just register under AUSTRAC even if you dont fall under the designated services?		
05/26/26, 06:47 AEST	Does a bookkeeper accessing a client's bank account fall in this?		
05/26/26, 06:40 AEST	What is the cost in registering with AUSTRAC		
05/26/26, 06:53 AEST	so is paying bills a remittance service		
05/26/26, 06:39 AEST	Is setting up Trust and Private companies a designation service?		

05/26/26, 06:48 AEST	Is it better to register even though you don't offer designated services as outlined?		
05/26/26, 06:51 AEST	The starter kits say they are for practices that have upto 15 members of staff, if we have more, can we still use the starter kit?		
05/26/26, 06:11 AEST	Are SMSF Special Purpose Trustee Company caught as a Trust and Company Service Provider as a designated service?		
05/26/26, 06:31 AEST	Please answer the Q regarding providing your address as the postal address for tax purposes ie documents, assessments etc. Is this part of the designated services		
05/26/26, 06:40 AEST	in that scenario would KYC need to be done when onboarding the client? Once the suspicious matter has been identified does it need to be done then?		

05/26/26, 06:33 AEST	Sorry I missed what you said before about identity, are we required now to keep copies of their id, when I thought we were not allowed to do so for confidentiality reasons	05/26/26, 06:37 AEST	Hi [REDACTED]. Thank you for your question. Both AML/CTF and TASA regimes require you to verify your clients. This assists in identifying and minimising the risk of fraudulent activities, including identity fraud. If you comply with the AML/CTF requirements in relation to the provision of your services, you will generally meet the minimum proof of identity requirements for client verification required by the TPB. Both regimes also require the keeping of certain records. Both regimes do not require the retention of copies or originals of identification documents.
05/26/26, 06:51 AEST	If a client does not approach me for designated services, am I still expected to submit a SMR regarding suspicious transactions in their books?		
05/26/26, 06:44 AEST	in simple terms, paying bills and payroll online onbehalf of client will def qualify a bookkeeper to register - correct?		
05/26/26, 06:34 AEST	Is setting up an SMSF or a corporate trustee private company for that SMSF for a client a designated service for a registered tax agent?		
05/26/26, 06:24 AEST	Are we required to report all client's cash Bank deposits over \$10000.00 or is that the Bank?		
05/26/26, 06:47 AEST	I'm unsure about whether I meet the requirements to register. Is there a hotline/phne number to call to discuss my particular situation?		

05/26/26, 06:41 AEST	where would we get the resources to enrol and assess whether we are required to enroll		
05/26/26, 06:28 AEST	If I am a BAS Agent, and I pay the wages for a Client, would I need to comply with the AUSTRAC reforms? I have my own login to the Clients online banking, and have authority to make the payments		
05/26/26, 06:43 AEST	would the set up the direct debit payment for super and approve would that be a part of aml		
05/26/26, 06:43 AEST	if we report a client, will they know? When they are interviewed by AUSTRAC is it mentioned to them that a report came from your accountant?		
05/26/26, 06:53 AEST	Will you be doing follow up seminars during the year ahead. I'm still lost		
05/26/26, 06:34 AEST	re identification requirements how does that fit with the confidentiality rules and maintaining records i was under the impression that we are not allowed to keep copies of documents		
05/26/26, 06:43 AEST	If I'm a small sole practitioner. I would provide designated services but only to a very small number of clients. Do I need to keep ML/CT records for ALL clients?		
05/26/26, 06:53 AEST	Do we need to keep ID verifications up to date even for existing clients? E.g. If the licence expires we need to re-Id?		
05/26/26, 06:49 AEST	Can you explain the BAS Agent roll in this regime? Lots of people asking on the chat		
05/26/26, 06:46 AEST	As a tax agent is it mandatory to get software for austrac?		
05/26/26, 06:54 AEST	Do you have to enrol if you only operate a trust account with deposits from ATO		

05/26/26, 06:05 AEST	I can hear!	05/26/26, 06:05 AEST	
05/26/26, 06:03 AEST	Has this started? Can't hear anything...		
05/26/26, 06:40 AEST	By when the latest you need to be registered? Will we be provided with slides for that presentation.		
05/26/26, 06:51 AEST	If we are not required to be registered as under QML, what are our obligations to reporting suspect activity/transactions under QML?		
05/26/26, 06:18 AEST	What working hypothesis about the time, money and effort that is expected to be needed for a small accounting firm to comply with this new bureaucratic burden?		
05/26/26, 06:44 AEST	Is there a step-by-step guide to how that demonstration can be done, [REDACTED]? if you don't keep the original documents? is a diary note that you sighted documents sufficient?		
05/26/26, 06:12 AEST	"assisting" is a very wide and vague way to describe what needs to be a very clear black and white decision point - could this be as simple as answering a question about restructuring a company?		
05/26/26, 06:32 AEST	Slide 18 - not needed to keep physical evidence - as per [REDACTED] statement what do we need to keep in satisfaction of AML /CTF requirements?		
05/26/26, 06:29 AEST	If you are only preparing financial statements so the client can prepare their tax returns does this differ from slide 14? nothing directly to do with planning or transferring etc		
05/26/26, 06:46 AEST	What are the limits on a reporting entity's ability to disclose customer information?		

05/26/26, 06:42 AEST	for customer due diligence , can they retain client full ids and disclose it to third parties including overseas contractor?		
05/26/26, 06:53 AEST	So BAS Agents are required to Enrol but not necessarily register?		
05/26/26, 06:26 AEST	A client asks me to review an agreement to see what their tax obligations would be under the proposed sale of their company or house - is this a designated service??		
05/26/26, 06:47 AEST	Does receiving client tax refunds in to a trust account to deduct fee from come under the "receiving, holding, controlling a persons property to help in the planning or execution of a transaction" or does meaning of this item(3) relate only to receiving funds direct from the client for the purpose of creating or transferring of an asset?		
05/26/26, 06:26 AEST	If a registered ASIC Agent has their offices as the registered address of their client, would this be regarded as a designated service?		
05/26/26, 06:41 AEST	Where can i get third party advice		
05/26/26, 06:46 AEST	I am a BAS agent and part of my services with a Solicitor and Conveyancer Firm I will enter payments or receipts for their trust account. I am not the authoriser I just entered what has been pre checked and processed by the solicitors or conveyancers and once entered it then is authorised by the principal of the business. Do I still need to be registered for AUSTRAC?		
05/26/26, 06:35 AEST	Is it possible to obtain the material reviewed by Austrac and other regulators in order to confirm the numbers touted as losses? transparency is paramount		
05/26/26, 06:35 AEST	how is continual monitoring to implemented?		
05/26/26, 06:22 AEST	I run 2 companies, my other one is a finance broker services company, would my qualifications and enrolements in the other business be enough to run in my accounting firm or do i need to register seperately?		

05/26/26, 06:34 AEST	Personnel - if I operate through a company do I need to do a criminal check on myself?		
05/26/26, 06:01 AEST	Are there subtitles available?	05/26/26, 06:02 AEST	Unfortunately,, there are no subtitles available.
05/26/26, 06:12 AEST	I'm unclear on how to deal with my own family entities - is it considered a designated service if I issues shares in my own practice company, or restructure my own family trust?		
05/26/26, 06:14 AEST	Do these 'obligations for tax practitioners' apply to ALL clients or only when we will be providing designated services		
05/26/26, 06:15 AEST	What information is required in an Annual Compliance Report?	05/26/26, 06:21 AEST	AUSTAC provides a preview into the Annual Compliance Report questions. These questions are updated yearly, further information can be found here - https://www.austrac.gov.au/industry-and-business/obligations-and-guidance/your-amlctf-program/reporting-us/annual-compliance-reports
05/26/26, 06:25 AEST	Is applying for a CGT withholding clearance certificate a designated service?		
05/26/26, 06:30 AEST	Is a client having a different name for tax and professional purposes an issue? eg married woman may or may not change their name.		

05/26/26, 06:31 AEST	Is the level of certainty required for reporting to AUSTRAC a bit lower than for TASA purposes?		
05/26/26, 06:48 AEST	Will you be answering all the questions? Or do we contact AUSTRAC directly?		
05/26/26, 06:39 AEST	In the example with Deb and the flower shop client, there was no designated service being provided, why does that client fall into AUSTRAC requirements?		
05/26/26, 06:36 AEST	When you disengage a client do any ongoing obligations in relation to them also cease?		
05/26/26, 05:58 AEST	Hello from [REDACTED] & raining here		
05/26/26, 06:47 AEST	If you pay wages and accounts on behalf of clients do you have to register		
05/26/26, 06:10 AEST	Will the slides be available	05/26/26, 06:16 AEST	Thank you for your question [REDACTED]. To obtain a copy of today's slides, you can visit our 'Webinar resources hub': https://www.tpb.gov.au/webinar-hub We will also email you a copy of the slides.
05/26/26, 06:32 AEST	thank you	05/26/26, 06:32 AEST	
05/26/26, 06:46 AEST	I'd like to know what industry engagement Austrac undertook prior to all of this being implemented? Who did Austrac consult with?		

05/26/26, 06:40 AEST	If we only qualify under the registered address rule, would we need to register?		
05/26/26, 06:45 AEST	My question refers to a BAS agent only. We also make international payments to suppliers of greater than \$10k. Would this fall under the Designated services. Finally, does contract writing extend to employment contracts or finance contracts only?		
05/26/26, 06:51 AEST	Are you concerned you will lose accountants in the future? These ongoing additional requirements of us are really making it hard to create profitable firm.		
05/26/26, 06:54 AEST	Does AUSTRAC recommend any particular providers for the back ground checks?		
05/26/26, 06:09 AEST	My chat box does not work. It is not active. Literally blank grey. Please check on your end.	05/26/26, 06:10 AEST	Thanks for letting us know [REDACTED], we recommend reaching out to On24 to help assist you. https://support.on24.com/hc/en-us
05/26/26, 06:14 AEST	Why doesn't AUSTRAC work with the Aus Federal Police (AFP) and ATO. This is just more unnecessary work and red tape. Asking Accountants to be law enforcement. It was the Federal Police who took action on a child sex ring using Westpac bank in 2019, look up the case. AUSTRAC only took action after the AFP informed them.		
05/26/26, 06:06 AEST	No attendee chat or engagement available today?	05/26/26, 06:07 AEST	Hi [REDACTED], the chat is available, we will try and answer as many questions as we can during the session, but will post FAQs on our website once the session ends.
05/26/26, 06:41 AEST	Does this relate only to designated services that you provide after 1 July 2026 or designated services provided prior to 1 July 2026 also get caught? Such as registered office services.		
05/26/26, 06:29 AEST	"Coordinating with financial institutions" - if you are providing documents (e.g. Notice of assessments, tax return copies) to financial institutions would this be considered coordinating?		

05/26/26, 06:50 AEST	Please confirm that Austrac understands or accepts that many smaller accounting firms will be able to restrict their services (e.g. no registered office, no control of funds etc, getting the client to engage with lawyers for new structures/asset sales etc) so they don't provide designated services and hence are not goign to registere		
05/26/26, 06:20 AEST	Does AUSTRAC expect that there will be a number of accounting firms that do not provide designated services and therefore dont need to register? i.e. wanting to confirm Austrac is not expecting 100% registration		
05/26/26, 06:42 AEST	It is recommended to have a software to assist in compliance?		
05/26/26, 06:13 AEST	Are firms obligated to have a software to manage AML CTF compliance? We are already experience increasing costs and this just adds more to the cost of busines, which the consumer ends up paying.		
05/26/26, 06:45 AEST	how that will effect the SMSF regieme?		
05/26/26, 06:53 AEST	Just wondering if anyone wonders how the Sole Practioner, manages all this extra work? No idea how a Small Practice works,!		
05/26/26, 06:55 AEST	Thank you		
05/26/26, 06:40 AEST	This report to Austrac should the copy be kept on file for the Tax Agent.		
05/26/26, 06:54 AEST	If AAustrac find information that was not reported by Tax Agent. Will the Tax Agent be contacted or be pnealtied.		
05/26/26, 06:41 AEST	If you don't provide the registered office address or principal place of business address services, but you act as their ASIC agent. Is being their ASIC agent fall under being a designated service? What if the only thing we really do is process change of address details for directors and shareholders? If we also process transfer of share forms does that fall under a designated service?		

05/26/26, 06:46 AEST	If you provide assistance in due diligence to sell a company, say once every 5 years, and the sale does not proceed, are you providing a designated service?		
05/26/26, 06:01 AEST	Good afternoon		
05/26/26, 06:57 AEST	Not enough guidance provided for BAS Agents		
05/26/26, 06:52 AEST	I am only a BAS Agent and undertake bookkeeping and BAS lodgement. We work closely with all clients registered tax agents, but I can't see how what I provide is a designated service. Should I enrol?		
05/26/26, 06:21 AEST	I offer book keeping and BAS services should I have to register with AUSTRAC. I will check the AUSTRAC website as well. Thanks	05/26/26, 06:21 AEST	
05/26/26, 06:12 AEST	Are BAS agents obligated under these changes as per AMLTC/Austrac well?	05/26/26, 06:14 AEST	Thank you for your question [REDACTED]. The obligations apply to entities that provide designated services under the AML/CTF regime. This may cover tax agents and BAS agents. It will ultimately depend on the services being provided. For more information on who the AML/CTF regime applies to, refer to the AUSTRAC website.
05/26/26, 06:49 AEST	From this new obligation required of us, it seems like there isn't any interest in assisting us do our work properly.		
05/26/26, 06:50 AEST	Why was this requirement made in such a short notice?		
05/26/26, 06:47 AEST	Can you apply for an exemption for registering if you are a small practitioner? Under 50-100K income?		
05/26/26, 06:29 AEST	Can you provide more guidance on Item 1 in relation to a property transfer? If we say a property should be sold under the margin scheme for eg is that included? Or if you send financials to a client for a bank is that coordinating with financial institutions? Seems over the top here		

05/26/26, 06:51 AEST	Is there a problem if you do the AML CDD for all your tax clients whether or not you are providing a designated service? Or should practitioners perform the TPB POI for their tax-only clients and the AML CDD for the clients when they receive a designated service		
05/26/26, 06:55 AEST	Why is there a difference between enrolment and registration?		
05/26/26, 06:47 AEST	Is assisting a client to apply for a FRCGW Clearance certificate in relation to sale of a property caught under the obligations if that is the extent of the assistance in relation to the property transaction.		
05/26/26, 06:42 AEST	what level of customer due diligence is expected for low risk versus high risk clients?		
05/26/26, 06:45 AEST	What systems or processes does AUSTRAC recommend for smaller practice to stay compliant efficiently?		
05/26/26, 06:47 AEST	If we believe we do not provide any of the professional designated services (and keep our records and reasoning for that), do we still need to register with Austrac?		
05/26/26, 06:46 AEST	For those clients already in our system, what AML requirements from 1 July 2026?		
05/26/26, 06:40 AEST	If I am a ASIC registration office for 100 companies, will AML procedure be different if I have only 10 companies as registered office?		
05/26/26, 06:19 AEST	I am a one person practitioner and I don't provide designated services other than for existing clients and that is limited to registered office service. How do I document this to protect myself from any enquiries from regulators?		
05/26/26, 06:39 AEST	Do you need to inform client about potential of being reported?		
05/26/26, 06:50 AEST	For a small practice not presently performing designated services what will cost of identity checks and independent review every 3 years ? How will sole practitioners meet this cost ?		
05/26/26, 06:02 AEST	hello		

05/26/26, 06:01 AEST	Hello		
05/26/26, 06:12 AEST	Will TPB provide the access to a database for extra identity verification items (documentns and identity)?		
05/26/26, 06:44 AEST	Does that mean we have to re identify our clients again or is only for new clients		
05/26/26, 06:13 AEST	Does a Tax Agent Client Trust Account used for receiving ATO refunds (then deducting Tax Agent Fees and transferring funds back to client post fee deduction) classified as a designated service?		
05/26/26, 06:44 AEST	what do we do if we have clients doing business internationally and have regular international bank transfer to Australian bank account? Do we have to report it as we don't do the accounting for their international businesses but only Australian Business.		
05/26/26, 06:24 AEST	I am a BAS Agent only. I have a client who sells house and land packages. She does not have a real estate license and is contracted to 1 building company for these sales. Is she suppling a designated service, or is it the building company? I am confused when looking at the designated real estate services		
05/26/26, 06:18 AEST	Would a donation to overseas based charities exposed you to AML risks?		
05/26/26, 06:40 AEST	The banks though their AI systems are able to monitor suspicious deposits or withdrawals in real time.		
05/26/26, 06:20 AEST	I'm a Tax Agent and provide only lodging tax returns service, no designated services. Do I need to enrol under AUSTRAC?		
05/26/26, 06:40 AEST	Do we need to do the checks for already existing clients?		
05/26/26, 06:39 AEST	Before we lodge suspicious transaction do we need take consent from client?		

05/26/26, 06:43 AEST	Do tax agents need to identify politically exposed persons (PEPs)?		
05/26/26, 06:22 AEST	Are there annual costs associated with operating and complying with AUSTRAC?		
05/26/26, 06:33 AEST	Does the application for a TFN and registration for GST with the ATO fall under designated services or categories?		
05/26/26, 06:35 AEST	If we are the registered office for a number of clients and this service engagement is renewed each year. Do we need to complete client identification at the time of renewal or by 1 July because it is a continuing service at that time.		
05/26/26, 06:14 AEST	If my client is selling his business and I am looking at advising him on the tax implications and how to structure his sale, do I need to register for this client assignment?		
05/26/26, 06:18 AEST	I am looking at winding up dormant and entities that no longer have any activities doe another client, is registration with AML required to do this services?		
05/26/26, 06:41 AEST	What are the penalties if you do not report when you should have? Maybe through ignorance or make wrong conclusions.		
05/26/26, 06:13 AEST	What is the definition of " arrangements"		
05/26/26, 06:51 AEST	We have a staff member employed by an outsourcing company. Who is responsible for training and ID verification/due diligence for this staff member?		
05/26/26, 06:44 AEST	Are the new rules for current clients or just new clients from 1 July		
05/26/26, 06:14 AEST	If I am a registered ASIC agent but do not provide registered office services, is registration required? Is registration required where		
05/26/26, 06:42 AEST	If I refer a client to a lawyer to set up a new company through AASIC, am i considered to be selling a corporate entity		

05/26/26, 05:57 AEST	Nice Music		
05/26/26, 06:55 AEST	is there details list of examples on designated services		
05/26/26, 06:36 AEST	If a new client engages, and as a tax agent doing initial cdd we find prior years might be an issue. Does this require only reporting under AML/CTF Obligations or we are also required to report to TPB under tasa?		
05/26/26, 06:13 AEST	If I only provide a designated service (registered office) to companies I am a director of does this still count as a designated service?	05/26/26, 06:14 AEST	Services that are only provided internally are not regulated. See the guidance on the term 'customer' at https://www.austrac.gov.au/new-austrac/designated-services-newly-regulated-entities/professional-designated-services
05/26/26, 06:48 AEST	Do accountants/tax agents who prepare financial statements and tax returns from bank statements and other source documents are providing designated service?		
05/26/26, 06:48 AEST	Is AUSTRAC going to produce a practical checklist for each industry type so we don't have to invent the wheel ourselves?	05/26/26, 06:51 AEST	AUSTRAC has produced and will continue to produce education products. This includes checklists, factsheets, videos. Further information can be found here - https://www.austrac.gov.au/industry-and-business/education-and-resources/education
05/26/26, 06:10 AEST	can deducting your tax agent fee from client's refund be considered an incidental dealing with money if no other designated services are provided?		
05/26/26, 06:46 AEST	Do I only need AML/CTF registration prior to 1/7/2026 or can it simply wait until I actually do provide a regulated service. I have reviewed the services covered and the principal one that would apply to me would be the provision of a Registered		

	Office and acting as a Registered Agent for companies. Do I only need to register when I add new client companies for these activities?		
05/26/26, 06:51 AEST	AS a BAS agent I have authority to make payments to suppliers. Am I obliged to register with AUSTRAC		
05/26/26, 06:46 AEST	Is our reporting confidential		
05/26/26, 06:39 AEST	Can you confirm that if we are not providing registered address service but prepare financial statements for a client then we are providing a designated service?		
05/26/26, 06:53 AEST	Do we need to enrol if we fall in the exception category?		
05/26/26, 06:53 AEST	To confirm all BAS agents must enroll at the very least?	05/26/26, 06:56 AEST	Hi [REDACTED]. A BAS agent is only required to comply with the AML/CTF regime and enrol with AUSTRAC if they provide designated services.
05/26/26, 06:17 AEST	What happens if the client engagement ends and we are required to delete all identifying/confidential info, but AUSTRAC requires us to keep records for 7 yrs. What trumps what - the Privacy Act or the AML/CTF Act?		
05/26/26, 06:40 AEST	Why is processing payroll for another business a designated service? And why is it under the Financial services sector, not under Accounting?		
05/26/26, 06:22 AEST	Reposting my question, it disappeared - what happens in the situation where a client engagement ends and per the Privacy Act we are required to delete all confidential data. But AML/CTF Act requires us to keep these records for 7 years. What trumps what?		
05/26/26, 06:49 AEST	Can you print out the handy checker on the website and can you use that as a document to show how you reached your decision?		
05/26/26, 06:22 AEST	If our staff complete the e-learning modules on the Austrac website - is that considered sufficient training or are small (less than 15 staff) firms required to do more ie engage additional training?		

05/26/26, 06:55 AEST	if you believe that you aren't providing designated services, do you need to advise Austrac that you aren't involved?		
05/26/26, 06:27 AEST	For assisting in purchase of real estate. Does this cover just providing information to the bank / settlement agent or information to other parties at the direction of the client		
05/26/26, 06:01 AEST	Good morning		
05/26/26, 06:21 AEST	I understand all this money laundering etc. and its extremely important getting these criminals activates under control. But I'm just a sole practitioner and the simple procedure for me would be to carry out proper KYC (client identification). This process of doing risk assessments, vast volume of policy documents, maintaining any number of registers, is just too much work. The programme starter kit is too cumbersome and time consuming from the point of me as a sole trader. It takes two days to try and figure out this.		
05/26/26, 06:33 AEST	In buying and selling property the legal representatives seek proof of identity from their clients. Recently my lawyer of 18 years sought this infomation from myself. Does an accountant need to do so in addirtion when recording the transaction or are they able to rely on the legal representative determination without being in breach.		
05/26/26, 06:19 AEST	Does an accountant operating a bank account as a treasurer of a not-for-profit group in their personal capacity (not part of their business), have to register?		
05/26/26, 06:26 AEST	If I just pay a few invoices on behalf of the client eg ASIC fees , tax assessments etc in the client's bank account - Is this caught even though the client has to approve the payments ? Do I have to register ?		
05/26/26, 06:17 AEST	Do we only have to complete the CDD for the clients we provided a designated service for or is it all of our clients because we provide a designated service to some of the client base?		
05/26/26, 06:04 AEST	So what percentage of suburban accountants are responsible for money laundering?		

05/26/26, 06:33 AEST	If you are a small Tax practice that has no Trust account is there a shortcut version in the Accounting starter kits available?		
05/26/26, 06:06 AEST	Would the resources be better used in concentrating on the arears that are ?		
05/26/26, 06:42 AEST	Are the ID requirements retrospective or only from 1 July 2026?		
05/26/26, 06:41 AEST	If we are already providing registered office addresses for some clients, when do we need to do due diligence on these clients? I understood that we only need to conduct KYC on new designated services from 1 July, what about these current, ongoing clients?		
05/26/26, 06:55 AEST	If I help for business registration and provide ASIC agent services, are these under the designated service		
05/26/26, 06:40 AEST	I am a small accounting practice, we register companies with ASIC and help change address/directors but don't provide our office address or any other service do we have to register		
05/26/26, 06:40 AEST	Does preparing financial reports and tax returns for companies and trusts fall under "designated services"?		
05/26/26, 06:30 AEST	1. We are not involved in the buying or selling of our clients' properties, 2 nor do we provide our office address for our clients' ASIC registrations. Based on this, could you please confirm whether this compliance requirement still applies to me?		
05/26/26, 06:51 AEST	can't download a word doc, we use google		
05/26/26, 06:56 AEST	Thanks		
05/26/26, 06:24 AEST	What do you mean by assisting in buying or selling property? Do you mean giving tax advice		
05/26/26, 06:40 AEST	As an accountant, I am not looking at all my clients transactions every year. How much work are we meant to put into reviewing the bank statements and what happens when the clients won't pay for it?		

05/26/26, 06:13 AEST	Do I need to do this for my salary and wage clients, who have no other income or business involvement.		
05/26/26, 06:41 AEST	Please only prepare slides or factsheets with light or simple white background so we can actually read what is written on the slides presented		
05/26/26, 06:25 AEST	Please address BAS agents/bookkeepers who are just paying drawings - is this included in tranche 2 , have authority in bank account but payment if approved. Sole practioner, no staff.		
05/26/26, 06:10 AEST	As a BAS agent I am an authority on a Unit trust bank account that receives a distribution from another Unit Trust that holds a commercial property that is rented out, I distribute to the unitholders , do I need to register as this would already be reported by the Bank?		
05/26/26, 06:40 AEST	If Banks are required to report transfers over \$10,000 do accountants need to do the same?		
05/26/26, 06:32 AEST	I am a small tax agent who handle small business, and I DO NOT offer the following services:		
05/26/26, 06:38 AEST	I am a small tax agent who handle small business, and I DO NOT offers the following services: Buy, sell, or transfer legal arrangement. No secure equity or debt financing for legal arrangement. No sell or transfer a shelf company. No appoint a person, or act act director... for a legal arrangement. No handle a personal's money, accounts, security, or other property to help a person plan or execute a transaction. I am only involved in prepare tax returns, and forming a company, applying for an ABN on behalf of client. Do I need to register?		
05/26/26, 06:22 AEST	Im a registered tax agent and ASIC Agent. Do i need to register if client company statements are sent to my postal address. The registered address is the clients business address.		
05/26/26, 06:40 AEST	who pays for all this extra work		
05/26/26, 06:35 AEST	I do not provide registered office services to companies I do tax for. I am a registered agent with ASIC and I usually submit the forms to change the registered office when necessary. Is the latte a designated service? Wondering if the people who do maintain the registered offices of the companies I do tax work for, are required to register. in most cases the registered offices are located at the business adresses of the companies.		

05/26/26, 06:11 AEST	I am a tax agent. I do not meet any of the requirements to register, except I use my business office as the Registered Office for my clients. Do I need to comply with AML? If so, I will change all of the Registered offices back to the clients address. I assume that if I change the registered office back to the client, I don't then need to register for AML.	05/26/26, 06:18 AEST	Using your business office as the registered office for your clients is a regulated service. See https://www.austrac.gov.au/new-austrac/designated-services-newly-regulated-entities/professional-designated-services in relation to item 9.
05/26/26, 06:48 AEST	With the ID checks, to I need to ID every shareholder of a compnay I set up? What about a trust - is that all beneficiaries?		
05/26/26, 06:32 AEST	How are you going to monitor & enforce international Accountants & Bookkeepers to complete this. There are many businesses that out-source their work to international firms. How are you going to enforce.		
05/26/26, 06:28 AEST	How are you going to monitor & enforce this on international Accountants & Bookkeepers where work for Australian Businesses is out-sourced to international firms?		
05/26/26, 06:41 AEST	I think it si safe to enrol even though at this time the business is not yet engaged in any reportable AML activities.		
05/26/26, 06:46 AEST	I believe I don't supply any of the designated services. Do I need to register with Austrac		
05/26/26, 06:41 AEST	I am a tax agent . I have about 200 clients mainly individuals. I don,		
05/26/26, 06:25 AEST	Just to confirm, as an accountant, the only service that we provide that is not included in designated services is the actual preparation of a client's tax return?		

05/26/26, 06:39 AEST	Can you please provide brief about this item assisting in the planning or execution of the creation or restructuring a body corporate or legal arrangement (item 6)		
05/26/26, 06:29 AEST	I can understand why clients do not want their home address to be publicly available to anyone who searches. So why does it matter if the accountant used their office address for the registered office?		
05/26/26, 06:11 AEST	why has a registered address been targeted for money laundering activities - can you explain how it facilitates money laundering		
05/26/26, 06:02 AEST	According to the ICB, if an Agent follows written directions from the client, such as an approved payables list, meaning the Agent does not source the supplier or select suppliers to be paid, instead pays suppliers appointed and selected by the client, Registration with AUSTRAC is not required even if the Agent processes the payments on behalf of the client.		
05/26/26, 06:11 AEST	What if these supplier payments occur twice monthly, in this case will these bill payments be considered incidental?		
05/26/26, 06:39 AEST	Could you please confirm whether our business would be classified as providing "designated services" under the Australian AML/CTF Tranche 2 reforms in the following circumstances: We assist clients with the establishment of companies and trusts through third-party platforms such as NTAA or Company123;		
05/26/26, 06:36 AEST	Could you please confirm whether our business would be classified as providing "designated services" under the Australian AML/CTF Tranche 2 reforms in the following circumstances: We assist clients with the establishment of companies and trusts through third-party platforms such as NTAA or Company123; We provide client address.		
05/26/26, 06:50 AEST	Designated services setting up entities?		
05/26/26, 06:01 AEST	no sound		
05/26/26, 06:25 AEST	Does Item 1 include advice on the GST implications on the contract?		
05/26/26, 06:15 AEST	For the threshold transaction report, are we expected to monitor client's accounts for \$10K %2B cash transactions, or is it only when these cash payments are connected with a designated service?		

05/26/26, 06:47 AEST	Why can we not use the Director Identification Numbers to identify directors of companies, given that a person has had to identify themselves using myID and government issued documents?		
05/26/26, 06:46 AEST	Will there be similar requirements for people registering a company directly with ASIC?		
05/26/26, 06:24 AEST	Are Div 7A loans caught under item 4?		
05/26/26, 06:51 AEST	Legally can we invoice Austrac for this admin work/the billable time we loose		
05/26/26, 06:36 AEST	Do accounting businesses get a grant to outsource this? Or is this more free work we need to complete?		
05/26/26, 06:41 AEST	Who will protect Deb from the organised crimminals who have infiltrated Sallys flower shop		
05/26/26, 06:53 AEST	Who will protect Deb from the organised crimminals who have infiltrated Sallys flower shop		
05/26/26, 06:44 AEST	If we provide bookkeeping services, where we are one of two authorising persons (us and the client) to make bank payments (two factor Authorisation eg), is this a designated service?		
05/26/26, 06:21 AEST	I am also a BAS agent and I enter invoices for payment which are pre authorised for paymetn process forwarded to me from a business. I upload the payments to their bank account and they are responsible for second authorising and approving. My role is really providing financial reporting services for them so my key role is to get them into the system and allocate them appropriately for reporting. I also currently check and upload to bank a pre-authorised payroll, but a second authoriser is required. Am I required to be registered?		
05/26/26, 06:41 AEST	do I need to report if I'm helping a client to create a company or family trust etc?		
05/26/26, 06:27 AEST	Does that include bill payments for payroll		

05/26/26, 06:07 AEST	Are these being applied to government?		
05/26/26, 06:22 AEST	Helping a client to apply for ABN as a sole trader or establish a private company does that count as designated services ?		
05/26/26, 06:28 AEST	BAS Agent. Has bank signatory access in order to pay creditor invoices, tax obligations and payroll/related compliance. That's all. Do they need to register?		
05/26/26, 06:45 AEST	do we need to inform client of these changes and what they should be aware of?		
05/26/26, 06:12 AEST	When it says providing the registered address does that mean as ASIC agents if we as accountants use our address for a business would that come under these designated services?		
05/26/26, 06:19 AEST	the guidelines and templates etc are useful, but what I am really struggling with is the how to integrate this into a standard accounting firm. We are all day every day doing stuff for clients, many of which are designed services triggers, and decipher when that service crosses the line into an AML services seems very grey. I also find it confusing about how the ongoing monitoring aspects works as well. It is the day to day practical elements and real life examples of how an accounting firm should operate under these guidelines is what we need a better understanding of		
05/26/26, 06:27 AEST	is there a detailed list of typical accounting services that are in and out of AML. The guidance is very broad, and would be great to a specific example list.		
05/26/26, 06:16 AEST	As Bas Agent we are providing payments of supplier accounts and payroll on a regular basis - which is an incidental part of our overall bas agent service, however we do not provide any of the other designated services such as property transfer, restructuring or registered office. Does this mean we would be exempt under 6(5C)(b) ? The current online tools are vague and do not give a definitive answer.	05/26/26, 06:20 AEST	We are releasing guidance on this question in the coming weeks. Subscribe to our website for updates to be notified on when this guidance is published.
05/26/26, 06:50 AEST	So being the address for registered office of a company is a designated service, what about being the address for ATO?		
05/26/26, 06:40 AEST	is there someone we can call at Austrac to ask questions?		

05/26/26, 06:43 AEST	Do we need to carry out CDD for existing clients or just for new clients to the practice? Do we need to do CDD for all clients or just business clients - example we prepare a lot of individual tax returns for clients that we already have ID'd		
05/26/26, 06:42 AEST	My understanding is that the person entity being reported must not be told that they have been reported		
05/26/26, 06:48 AEST	If one has identified a SMR and report to Austrac, having completed an AML course, it said that the entity person being reported must not be told that they have been reported. Is that correct ?		
05/26/26, 06:39 AEST	If we already have similar obligations under the TPB why are we being subject to further regulations from another government department?		
05/26/26, 06:53 AEST	how long does it take to do an Austrac registration?		
05/26/26, 06:54 AEST	Does the company/employer enrol or each individual staff member enrol?		
05/26/26, 06:34 AEST	Do BAS Agents have to apply for this, very confused about what you are actually telling us?	05/26/26, 06:39 AEST	Hi [REDACTED]. Thank you for your question. Whether a BAS agent needs to comply with the AML/CTF regime and register with AUSTRAC will ultimately depend whether they provide any 'designated services' under the AML/CTF regime. For more information about the changes, and what services are covered, refer to the AUSTRAC website.
05/26/26, 06:49 AEST	Can ICB help us BAS Agents with understanding this		

05/26/26, 06:41 AEST	How is the a BAS Agent responsibility? Is this not the tracking the ATO Do already?		
05/26/26, 06:47 AEST	I think you need to list exactly what you are referring to, put up a list of what you are talking about.		
05/26/26, 06:15 AEST	Any clarity around Accounting firms assisting and preparing Div 7a loans and alike for ordinary work we prepare in assisting clients accounts, is it a designated service, possibly and if so when and why?		
05/26/26, 06:18 AEST	Do we have to collect either physically or digitally copies of ID such as drivers licenses and passports or can we just verify that they have been sighted? Dont really want to be a target for hacking!		
05/26/26, 06:23 AEST	I have retired from the practice but still have my tax agent licence as I provide some legacy services to friends. One friend has a SMSF serviced by the practice but outside the practice I act as his nominee director whilst he is overseas. Do I have to register for this service?		
05/26/26, 06:40 AEST	If as a tax agent you are a joint executor on a deceased client bank account are you offering a designated service?		
05/26/26, 06:40 AEST	██████ case study is for an agent providing designated services. If no designated services are being provided then no AML reporting required - is htis correct?		
05/26/26, 06:26 AEST	We are an outsourced manager service provider, we manage payroll for multiple clients. We have a Transfer Negotiation Authority (TNA) in place where we upload client bank files created from the payroll system once client has approved. Do we need to adhere to the AML laws?		
05/26/26, 06:10 AEST	We are an outsourced manager service provider, we manage payroll for multiple clients. We have a Transfer Negotiation Authority (TNA) in place where we upload client bank files created from the payroll system once client has approved. Do we need to adhere to the AML laws?		
05/26/26, 06:51 AEST	Does AML apply to outsourced payroll service providers? We have a Transfer Negotiation Authority (TNA) in place, where we upload a bank file once client has approved all payroll reports		
05/26/26, 06:50 AEST	Does AML apply to outsourced payroll service providers? We have a Transfer Negotiation Authority (TNA) in place, where we upload a bank file once client has approved all payroll reports		
05/26/26, 06:08 AEST	We are an outsourced managed service provider, we process payroll for multiple clients. We have in place a Transfer Negotiation Authority (TNA) facility, we upload a bank file created by the payroll platform once client has approved.		

05/26/26, 06:11 AEST	with payday super would this be a designated service if i am processing in xero and the code goes to my phone allowing the payment of super		
05/26/26, 06:56 AEST	Are quesitons asked today in this session 26 May 2026 who ich have not been answered, to be responded at all?	05/26/26, 06:56 AEST	Hi [REDACTED], we will be responding to more questions and publishing them on our webinar resources hub https://www.tpb.gov.au/austrac-anti-money-laundering-reforms-what-tax-practitioners-need-know-1
05/26/26, 06:44 AEST	Does the AML legislation prohibit a registered tax practitoner charging the client a fee for carrying out / recording the ID which has been processed by the registered provider		
05/26/26, 06:35 AEST	When a matter is reported to Austrac (1) is Austrac required to respond within a designated time frame (2) what does that response state (3) in turn does the reporting entity receive outcome/ progress reports from Austrac (4) if not; when does the reporting entity's legislative responsibilites cease?		
05/26/26, 06:21 AEST	reporting scope & information guidelines when reporting tax evasion		
05/26/26, 06:24 AEST	what is the scope of reporting to the TPB? that [REDACTED] just mentioned		
05/26/26, 06:40 AEST	Does the preparation of the CGT calculations for property sales fall into designated service "assisting...real estate.."		
05/26/26, 06:47 AEST	please can we have clarification about BAS Agent making payroll payment and paying bills.. does this require registration		
05/26/26, 06:38 AEST	Can someone please talk about these exceptions and information on the "no other designated services" for bookkeepers and BAS Agents? The link provided in the question above seems to contradict what		

05/26/26, 06:47 AEST	can you please explain Anti-Money Laundering term as per austrac full definition		
05/26/26, 06:41 AEST	Where we are the registered office for companies what are we actually required to do?		
05/26/26, 06:56 AEST	Thanks		
05/26/26, 06:45 AEST	When do you expect the elearning courses to be up on the AUSTRAC wesite please?		
05/26/26, 06:39 AEST	Are we required to review our client banks statements?		
05/26/26, 06:53 AEST	TPB - would it be possible to go through the guidelines		
05/26/26, 06:40 AEST	What if the accountant receives reconciled bookkeeping files from a registered bookkeeper are they now required to analyse the bank statements		
05/26/26, 06:47 AEST	So where do lawyers/solicitors sit with attorney-client proviledge now with this. do they have to report?		
05/26/26, 06:40 AEST	do we have to use an external provider for aml compliance or we can do it ourselves. will we get any templates from austrac for it?		
05/26/26, 06:41 AEST	If there is a client who we provide bookkeeping services and BAS lodgement. they also have operations in different countries and intercompany transactions, does this attract aml provisions		
05/26/26, 06:40 AEST	This will cost us a lot of money. As a small accounting firm, we cannot afford this. How are we going to run our business?		

05/26/26, 06:15
AEST

do we have to report every transaction over \$10,000?

05/26/26, 06:16
AEST

You are only required to report for any transaction involving physical currency (cash) of \$10,000 or more. Further information can be found here - <https://www.austrac.gov.au/industry-and-business/obligations-and-guidance/your-obligations>