

# Guidance Statement

## TPB(GS) 37/2021

### Continuing professional education requirements for tax and BAS agents

This Tax Practitioner Board (TPB) Guidance Statement (TPB(GS)) provides a detailed explanation of the TPB's continuing professional education (CPE) requirements for registered tax and BAS agents from **1 July 2022**. Further, it explains the TPB's interpretation of the provisions in the *Tax Agent Services Act 2009* (TASA) relating to the CPE requirement, translating these provisions into practical principles that can be applied by the profession.

#### **Disclaimer**

This document is intended as information only. While it seeks to provide practical assistance and explanation, it does not exhaust, prescribe or limit the scope of the TPB's powers provided in the TASA.

The information in this paper does not constitute legal advice.

#### **Currency of details of the CPE requirement**

The TPB intends to review the details of its CPE requirements periodically, with a view to making any necessary refinements for the future. The TPB reserves the right to amend its CPE requirements at any point, including before any formal review, if it becomes necessary to do so.

#### **Key terms**

The Key terms section of this TPB(GS) lists a number of key terms and the meaning they have in this TPB(GS).

## Document history

This TPB(GS) applies to tax and BAS agents from **1 July 2022**.

The TPB released this TPB(GS) as an explanatory paper on 30 November 2021.

The TPB has made the following updates to the TPB(GS) since its release:

- On 1 January 2022 the TPB updated this TPB(GS) to include 'Tax (financial) advice services' in the Key terms section and include the amount of CPE for tax agents with a tax (financial) advice services condition in Schedule 1 of this TPB(GS).
- On 1 April 2022 the TPB updated this TPB(GS) to replace references from the repealed Tax Agent Services Regulations 2009 to Tax Agent Services Regulations 2022.
- On 1 July 2022 the TPB updated this TPB(GS) to include the information below about CPE requirements before 1 July 2022.
- On 23 May 2023 the TPB updated this TPB(GS) making minor amendments to clarify that tax practitioners may elect their CPE period to align with the CPE period of their recognised professional association.
- On 9 January 2024 the TPB updated this TPB(GS) to reflect changes made to the objects clause in the TASA.
- On 1 July 2024 the TPB updated this TPB(GS) to confirm that on commencement of annual registrations from 1 July 2024, the 3-year CPE period will continue to apply to tax practitioners.
- On 18 December 2025 the TPB updated this TPB(GS) to include an Excel version of CPE log.
- On 30 April 2026, the TPB renamed its 'Explanatory Paper' to 'Guidance Statement'. All references in this document have been updated accordingly. The TPB Explanatory Paper [TPB\(EP\) 07/2021 Continuing professional education requirements for tax and BAS agents from 1 July 2022](#) has been archived.

## CPE requirements before 1 July 2022

The TPB's CPE requirements for registered tax and BAS agents before 1 July 2022 are contained in the superseded TPB Explanatory Paper [TPB\(EP\) 04/2012 Continuing professional education policy requirements for registered tax and BAS agents from 30 June 2013](#). The CPE requirements contained in the superseded TPB(EP) 04/2012 no longer apply.

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# Table of contents

- Overview..... 4
  - Objective..... 4
  - Legislative background..... 5
- CPE principles..... 6
  - What does this mean for tax and BAS agents? ..... 9
  - What does this mean for consumers? ..... 9
- CPE requirements and examples ..... 9
  - CPE for tax agents..... 9
  - CPE for BAS agents ..... 10
  - CPE for conditional agents ..... 11
  - CPE for certain categories of conditional agents..... 13
- What is relevant CPE? ..... 13
- CPE activities ..... 15
- Recognition of other CPE ..... 17
- Recording CPE activities ..... 18
- Extenuating circumstances ..... 19
- Compliance with the Code of Professional Conduct ..... 20
- Commencement arrangements..... 21
  - CPE period for registered tax practitioners who are members of a professional association..... 21
  - CPE period for registered tax practitioners who are not members of a professional association..... 22
- Schedule 1..... 24

# Overview

1. This Tax Practitioners Board (TPB) Guidance Statement (TPB(GS)) sets out the TPB's continuing professional education (CPE) requirements<sup>1</sup> for registered tax and BAS agents (collectively referred to as 'tax practitioners'). Further, it provides guidance to registered tax practitioners on meeting their obligations under the *Tax Agent Services Act 2009* (TASA), including the Code of Professional Conduct (Code).
2. The TPB considers that CPE is the process of maintaining and improving a professional's knowledge and skills. CPE is a professional tool that assists registered tax practitioners to adapt as the law, society, client needs, and their practice changes. CPE is also a means by which registered tax practitioners maintain and build upon their primary qualifications, used to gain initial registration under the TASA.<sup>2</sup> It is a requirement for all individual registered tax practitioners to have, upon renewal of registration, completed CPE that meets the TPB's requirements.

## Objective

3. Businesses increasingly operate in a globalised setting subject to continuous change. The TASA acknowledges this reality in the following ways:
  - a. The object of the TASA is to support public trust and confidence in the integrity of the tax profession and the tax system by ensuring that tax agent services<sup>3</sup> are provided to the community in accordance with appropriate standards of professional and ethical conduct.<sup>4</sup> Therefore, the TASA has a consumer protection imperative. The completion of relevant CPE will assist registered tax practitioners to ensure that their knowledge and skills are maintained for the benefit of their clients and the broader community.
  - b. Paragraph 20-5(1)(d) of the TASA imposes a mandatory obligation on all registered tax practitioners to have completed CPE that meets the TPB's requirements to renew their registration.
  - c. Section 30-10 of the TASA, containing the Code, regulates the personal and professional conduct of registered tax practitioners, and includes obligations relating to maintaining knowledge and skills and taking reasonable care.<sup>5</sup>

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<sup>1</sup> CPE is also commonly referred to by professional associations as continuing professional development. The term CPE is used in this TPB(GS) as this is how the concept of professional development is referred to in the Tax Agent Services Regulations 2009 (TASR) and the Explanatory Memorandum to the *Tax Agent Services Bill 2008*.

<sup>2</sup> The TPB has released several documents in relation to its policies on education and the prescribed requirements for registration under the TASR. See the Related documents section of this TPB(GS).

<sup>3</sup> The definition of tax agent service includes a BAS service. See the key terms section of this TPB(GS).

<sup>4</sup> Section 2-5 of the TASA.

<sup>5</sup> See paragraph 6(b) of this TPB(GS) for further information on the specific items of the Code relating to CPE.

4. The TASA reinforces the view that it is essential for registered tax practitioners to maintain their knowledge and skills throughout their professional life. This includes completing more significant CPE during periods of legislative change and to account for changes to a registered tax practitioner's individual circumstances. The principles contained in this TPB(GS) will therefore assist registered tax practitioners to meet their obligations under the TASA as described above.

## Legislative background

5. This TPB(GS) provides guidance on the application of the renewal of registration requirement contained in paragraph 20-5(1)(d) of the TASA and elements of the Code set out in section 30-10 of the TASA.
6. All registered tax practitioners are required to comply with:
  - a. paragraph 20-5(1)(d) of the TASA which requires registered tax practitioners to, upon renewal of registration, demonstrate that they have completed CPE that meets the TPB's requirements; and
  - b. section 30-10 of the TASA which relevantly requires that:

*'(8) You must maintain knowledge and skills relevant to the \*tax agent services that you provide...<sup>6</sup>*

*(10) You must take reasonable care to ensure that \*taxation laws are applied correctly to the circumstances in relation to which you are providing advice to a client...*

*(12) You must advise your client of the client's rights and obligations under the \*taxation laws that are materially related to the \*tax agent services you provide.'*
7. Paragraphs 3.45 and 3.46 of the Explanatory Memorandum to the *Tax Agent Services Bill 2008* relevantly state that:

*'... Keeping up-to-date with developments in the relevant taxation laws and tax administration **may** require agents to undergo a certain minimum number of hours of tax related **continuing professional education** per year as determined by the Board.*

*3.46 The Board may issue a guideline listing the training that is available in the market (including face-to-face training courses, distance learning and online courses) as being sufficient for continuing professional education purposes for this principle of the Code. For this purpose, any person or organisation can make a recommendation to the Board to have their training courses listed. The courses are not restricted only to those offered by recognised professional associations, recognised BAS agent associations, tax agents or BAS agents.'<sup>7</sup>*

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<sup>6</sup> Use of a '\*\*' in the TASA indicates that the term is defined in the dictionary (Division 90) of the TASA.

<sup>7</sup> Paragraphs 3.45 and 3.46 of the Explanatory Memorandum to the Tax Agent Services Bill 2008.

8. Further, the Explanatory Memorandum to the *Tax Laws Amendment (2013 Measures No. 3) Bill 2013* provides that the amendments make it a registration requirement for individuals seeking to renew their registration to have met the TPB's CPE requirements. This ensures that registered individuals maintain their skills and knowledge for the benefit of their clients.<sup>8</sup>

## CPE principles

9. The legislative principles and provisions described above recognise that registered tax practitioners must complete relevant CPE to renew their registration as a registered tax agent or BAS agent, and also to assist in complying with their obligations under the Code.
10. CPE refreshes and updates the core body of knowledge that is essential to the services provided by each registered tax practitioner, building upon and maintaining the relevance of a registered tax practitioner's educational background.
11. The following principles underpin the TPB's CPE requirements:
- a. It is a mandatory registration renewal requirement for registered tax practitioners to have completed CPE that meets the TPB's requirements.<sup>9</sup>
  - b. CPE contributes to the maintenance of contemporary and relevant knowledge and skills required of registered tax practitioners to comply with the Code.<sup>10</sup>
  - c. Registered tax practitioners provide a broad spectrum of tax agent services and fall into the following categories:
    - i. **Tax agents:** Registered tax agents are legally able to provide tax agent services, which includes BAS and tax (financial) advice services, for a fee or other reward.<sup>11</sup> The term 'tax agent service' is given a wide definition by the TASA.<sup>12</sup>
    - ii. **BAS agents:** Registered BAS agents are legally able to provide BAS services for a fee or other reward.<sup>13</sup> The term 'BAS service' is defined by the TASA.<sup>14</sup>

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<sup>8</sup> Paragraph 3.116 of the Explanatory Memorandum to the *Tax Laws Amendment (2013 Measures No. 3) Bill 2013*.

<sup>9</sup> See paragraph 20-5(1)(d) of the TASA.

<sup>10</sup> Section 30-5 of the TASA provides that the Code applies to all registered tax and BAS agents. If, following an investigation under Subdivision 60-E of the TASA, the TPB is satisfied that an agent has failed to comply with the Code, it may impose one or more administrative sanctions under section 30-15 of the TASA. Sanctions the TPB can impose include a written caution, a period of suspension, termination of the agent's registration or an order to take specified actions. The severity of a sanction will depend on the TPB's consideration of the nature and extent of the breach and the circumstances of each case. The TPB has issued a Guidance Statement in relation to the Code of Professional Conduct. For further information please refer to the TPB Guidance Statement [TPB\(GS\) 01/2010 Code of Professional Conduct](#).

<sup>11</sup> The term 'tax agent' is defined in the Key terms section of this TPB(GS).

<sup>12</sup> The term 'tax agent service' is defined in subsection 90-5(1) of the TASA and is referred to in the Key terms section of this TPB(GS).

<sup>13</sup> The term 'BAS agent' is defined in the Key terms section of this TPB(GS).

<sup>14</sup> The term 'BAS service' is defined in subsection 90-10(1) of the TASA and is referred to in the Key terms section of this TPB(GS).

- iii. **Conditional tax practitioners:** The term ‘conditional tax practitioner’ refers to a registered tax agent or BAS agent who has a condition imposed on their registration, in respect of the subject area in which they may provide tax agent services or BAS services. Three significant groups of conditional tax agents are tax agents providing tax (financial) advice services<sup>15</sup>, quantity surveyors and research and development consultants.

Some tax practitioners who fall into the category ‘conditional tax practitioner’ may have a deeper expertise in a subject matter, or may provide tax agent services or BAS services in a particular area, to a high level. For the purpose of this TPB(GS) these tax practitioners will be considered a conditional tax practitioner, because notwithstanding their particular knowledge and skills the practitioner still has a condition imposed on their registration which limits the tax agent services or BAS services they can provide. Therefore it is appropriate that they be treated as a conditional tax practitioner for the purposes of this TPB(GS).

There will also be some tax practitioners who only provide tax agent services or BAS services in a particular or restricted area of the taxation laws. It is appropriate in these circumstances that these tax practitioners also be treated as a ‘conditional tax practitioner’ for the purpose of this TPB(GS). This is because of their limited area of knowledge and skills and because there may be less relevant CPE available to tax practitioners in this category.

- d. The Courts have previously indicated in a number of cases that continued registration requires that registered tax practitioners be competent. The maintenance of competence by a registered tax practitioner requires continuing awareness, understanding and up-to-date knowledge of relevant technical, legal and business developments. A registered tax practitioner who has maintained their knowledge and skills is better equipped to advise their clients and apply the taxation laws to individual circumstances and therefore to comply with the Code.<sup>16</sup> In *Stasos v Tax Agents’ Board* [1990] FCA 379, Hill J stated at paragraph 49:

*‘once registered, however, the tax agent must keep up to date with the massive changes to the income tax law, no easy task in the present time, so that he can properly advise and represent his clients. That is a responsibility which comes with the privileged position in which he is placed.’*<sup>17</sup>

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<sup>15</sup> The term tax (financial) advice service is defined in subsection 90-15(1) of the TASA and is referred to in the Key terms section of this TPB(GS).

<sup>16</sup> See in particular subsections 30-10(8), 30-10(10) and 30-10(12) of the TASA.

<sup>17</sup> See further *Comino v Tax Agents Board of NSW* [2009] AATA 766 at paragraph 34 and *Re Su and Tax Agents’ Board of South Australia* 82 ATC 4284.

- e. The TPB acknowledges that CPE is required to be completed by members of all recognised tax and BAS agent associations.<sup>18</sup> The TPB also notes that the Tax Agent Services Regulations 2022 (TASR) specifies the following requirements.
- i. Item 103(a) in Schedule 1 of the TASR requires that a recognised BAS agent association have professional and ethical standards including terms to the effect that:  
*'voting members must undertake **at least 15 hours of continuing professional education** each year'.*
  - ii. Item 203(a) in Schedule 1 of the TASR requires that a recognised tax agent association have professional and ethical standards including terms to the effect that:  
*'voting members must undertake an **appropriate number** of hours of continuing professional education each year, having regard to the circumstances and requirements of the members'.*
- f. Recognising the wide scope of services provided by tax agents and the maturity of the CPE activities available to this category of registered tax practitioner, the TPB expects that **tax agents** should complete a minimum of 120 hours of relevant CPE over 3 years.
- g. The TPB acknowledges that while the scope of services provided by BAS agents is narrower than those provided by tax agents, it has expanded over time as has the maturity of the CPE activities available to BAS agents. Therefore, the TPB expects that the minimum level of relevant CPE that should be completed by **BAS agents** is 90 hours over 3 years.<sup>19</sup> The TPB will review the details of its CPE requirements from time to time, with a view to making any necessary refinements for the future.
- h. The TPB recognises that a conditional tax practitioner may not provide a broad range of tax agent services or BAS services. The TPB expects that this category of registered tax practitioners complete a minimum of 45 hours of relevant CPE over 3 years, or as specified in [Schedule 1](#) of this TPB(GS).<sup>20</sup>

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<sup>18</sup> Refer further to paragraph 46 of this TPB(GS).

<sup>19</sup> See the Key terms section of this TPB(GS).

<sup>20</sup> See paragraph 34 of this TPB(GS) for more information on the CPE requirements for certain categories of conditional agents.

## What does this mean for tax and BAS agents?

12. This TPB(GS) provides guidance on the application of the TASA in relation to the CPE requirements. Registered tax practitioners unfamiliar with professional regulation will benefit most from this guidance.
13. The TPB anticipates that its CPE requirements will also instigate and drive the future development of CPE activities by various associations and organisations for the registered tax practitioner profession. The TPB does not intend to provide regular CPE activities. However, the TPB may conduct webinars, road-shows or other activities from time to time which may qualify as relevant CPE.
14. The TPB does not propose to accredit or approve CPE activities. It is the responsibility of registered tax practitioners to exercise their professional judgment in selecting relevant CPE activities to be completed, having regard to their particular circumstances and the tax agent or BAS services provided by them.

## What does this mean for consumers?

15. The TPB expects that its CPE requirements will assist in maintaining, and where necessary, raising standards within the registered tax practitioner profession and help promote consumer protection. When engaging a tax or BAS agent to provide tax agent services or BAS services, the TPB encourages the public to ask whether the tax practitioner is registered with the TPB. Using a registered tax or BAS agent should ensure that the tax practitioner maintains appropriate standards of professional and ethical conduct. It may also mean that the taxpayer can take advantage of safe harbour provisions. These provisions are administered by the Australian Taxation Office (ATO), and in certain circumstances may operate to avoid or lessen certain administrative penalties that may otherwise be imposed by the ATO.

## CPE requirements and examples

### CPE for tax agents

16. Registered tax agents should complete a minimum of 120 hours of CPE over 3 years. CPE completed should be relevant to the tax agent services provided by the registered tax agent.
17. The TPB recognises that for various reasons the number of hours of CPE completed by a tax agent in a given year may vary. To allow for flexibility in these situations, tax agents are able to complete their CPE over a 3-year period.
18. This means that a tax agent must ensure that at the end of their CPE period (3 years) a minimum of 120 hours of CPE has been completed. The TPB considers that not less than 20 hours of relevant CPE should be completed in any given year of a registered tax agent's CPE period.

19. A tax agent's CPE period will begin on the date the tax agent is registered and ends on the date the tax agent's registration expires in respect of that registration (generally 3 years) if a tax agent first registered with the TPB before 1 July 2024. When a tax agent next renews their registration on or after 1 July 2024, the CPE period will continue to be a 3-year period notwithstanding the commencement of annual registrations on 1 July 2024.
20. For new registrations received on or after 1 July 2024, the CPE period will also be a 3-year period, the start date of which will align with the date that the tax agent first registered with the TPB on or after 1 July 2024.
21. However, tax agents who are members of a recognised professional association may elect a CPE period that aligns with the CPE period required by their recognised professional association.<sup>21</sup> Tax agents must otherwise meet all of the TPB's CPE requirements, including maintaining a record of the CPE activities completed in accordance with the requirements set out in paragraph 51. Generally, once an election is made, the CPE period cannot be altered.<sup>22</sup>
22. If a tax agent's CPE period is for a period other than 3 years, the tax agent should complete CPE on a pro-rata basis.<sup>23</sup>

#### **Example 1**

In 2022, John, a registered tax agent, only completes 20 hours of CPE due to parenting leave in the first half of the year. To account for his shortfall in CPE hours, John completes 40 hours of CPE in 2023 and 60 hours of CPE in 2024.

As John has completed 120 hours of CPE over his CPE period (maintaining a minimum of 20 hours CPE each year), the TPB considers that he has completed the minimum level of CPE.

## **CPE for BAS agents**

23. Registered BAS agents should complete a minimum of 90 hours of CPE over 3 years. CPE completed should be relevant to the BAS services provided by the registered BAS agent.
24. The TPB recognises that for various reasons the number of hours of CPE completed by a BAS agent in a given year may vary. To allow for flexibility in these situations, BAS agents are able to complete their CPE over a 3-year period.

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<sup>21</sup> This includes a CPE period aligning with the calendar year, financial year, or the anniversary of the tax agent's membership start date with a recognised professional association.

<sup>22</sup> A tax agent may only alter their election in circumstances where they become a member of another recognised professional association.

<sup>23</sup> Members of a recognised tax agent association should refer to paragraph 46 of this TPB(GS).

25. This means that a BAS agent must ensure that at the end of their CPE period (3 years) a minimum of 90 hours of CPE has been completed. The TPB considers that not less than 20 hours of relevant CPE should be completed in any given year of a registered BAS agent's CPE period.
26. A BAS agent's CPE period will begin on the date the BAS agent is registered and ends on the date the BAS agent's registration expires in respect of that registration (generally 3 years) if a BAS agent first registered with the TPB before 1 July 2024. When a BAS agent next renews their registration on or after 1 July 2024, the CPE period will continue to be a 3-year period notwithstanding the commencement of annual registrations on 1 July 2024.
27. For new registrations received on or after 1 July 2024, the CPE period will also be a 3-year period, the start date of which will align with the date that the BAS agent first registered with the TPB on or after 1 July 2024.
28. However, BAS agents who are members of a recognised professional association may elect a CPE period that aligns with the CPE period required by their recognised professional association.<sup>24</sup> BAS agents must otherwise meet all of the TPB's CPE requirements, including maintaining a record of the CPE activities completed in accordance with the requirements set out in paragraph 51. Generally, once an election is made, the CPE period cannot be altered.<sup>25</sup>
29. If a BAS agent's CPE period is for a period other than 3 years, the BAS agent should complete CPE on a pro-rata basis.<sup>26</sup>

## CPE for conditional tax practitioners

30. Subject to paragraph 34 below, a conditional tax practitioner<sup>27</sup> should complete a minimum of 45 hours of CPE over 3 years. CPE completed should be relevant to the tax agent services (or BAS services) provided by the conditional tax practitioner.
31. The TPB recognises that for various reasons the number of hours of CPE completed by a conditional tax practitioner in a given year may vary. To allow for flexibility in these situations, conditional tax practitioners are able to complete their CPE over a 3-year period.

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<sup>24</sup> This includes a CPE period aligning with the calendar year, financial year, or the anniversary of the BAS agent's membership start date with a recognised professional association.

<sup>25</sup> A BAS agent may only alter their election in circumstances where they become a member of another recognised professional association.

<sup>26</sup> Members of a recognised tax or BAS agent association should refer to paragraph 46 of this TPB(GS).

<sup>27</sup> See the Key terms section of this TPB(GS).

32. This means that a conditional tax practitioner must ensure that at the end of their CPE period (3 years) a minimum of 45 hours of CPE has been completed. The TPB considers that not less than 5 hours of relevant CPE should be completed in any given year of a conditional agent's CPE period.
33. A conditional tax practitioner's CPE period will begin on the date the conditional practitioner is registered and ends on the date the conditional practitioner's registration expires in respect of that registration (generally 3 years) if a conditional tax agent first registered with the TPB before 1 July 2024. When a conditional tax agent next renews their registration on or after 1 July 2024, the CPE period will continue to be a 3-year period notwithstanding the commencement of annual registrations on 1 July 2024.
34. For new registrations received on or after 1 July 2024, the CPE period will also be a 3-year period, the start date of which will align with the date that the conditional tax agent first registered with the TPB on or after 1 July 2024.
35. However, conditional tax practitioners who are members of a recognised professional association may elect a CPE period that aligns with the CPE period required by their recognised professional association.<sup>28</sup> Conditional tax practitioners must otherwise meet all of the TPB's CPE requirements, including maintaining a record of the CPE activities completed in accordance with the requirements set out in paragraph 51. Generally once an election is made, the CPE period cannot be altered.<sup>29</sup>
36. If a conditional tax practitioner's CPE period is for a period other than 3 years, the conditional practitioner should complete CPE on a pro-rata basis.<sup>30</sup>

#### **Example 2**

Vinh is a tax agent who is registered under the TASA as a conditional tax practitioner. Vinh may only provide a service that is a tax agent service under section 90-5 of the TASA in respect of the various taxation laws relating to superannuation.

Vinh should complete 45 hours of CPE over his CPE period relevant to the type of tax agent services he provides. Vinh is not required to complete CPE in relation to other types of tax agent services which he does not provide.

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<sup>28</sup> This includes a CPE period aligning with the calendar year, financial year, or the anniversary of the conditional tax practitioner's membership start date with a recognised professional association.

<sup>29</sup> A conditional tax practitioner may only alter their election in circumstances where they become a member of another recognised professional association.

<sup>30</sup> Members of a recognised tax or BAS agent association should refer to paragraph 46 of this TPB(GS).

## CPE for certain categories of conditional tax practitioners

37. The TPB recognises that there may be certain categories of conditional tax practitioners for which the expected minimum level of CPE, set out above, is not appropriate. These categories are set out in [Schedule 1](#) of this TPB(GS). The TPB will update Schedule 1 if it considers it appropriate to do so, when considering other categories of conditional tax practitioners for which the expected minimum level of CPE may not be appropriate.

### Example 3

Mandy is a quantity surveyor who registers under the TASA as a conditional tax practitioner. Mandy may only provide tax agent services that relate to Part 2-10 of the *Income Tax Assessment Act 1997* (ITAA 1997) concerning capital allowances and the rules about deductibility of capital expenditure.

Mandy should complete 6 hours of CPE over her CPE period (2 hours per year) relevant to the type of tax agent services she provides (as per Schedule 1 of this TPB(GS)).

Mandy is not required to complete CPE in relation to other types of tax agent services which she does not provide.

## What is relevant CPE?

38. The TPB considers relevant CPE to be the maintenance of contemporary and relevant knowledge and skills.
39. CPE completed by registered tax practitioners should be relevant to the tax agent or BAS services they provide and the development of their relevant personal knowledge and skills. The TPB considers that CPE will be relevant where the registered tax practitioner can demonstrate a sufficient nexus between the activity and the tax agent or BAS services provided by them. Further, CPE activities should be provided by persons or organisations with suitable qualifications and/or practical experience in the relevant subject area.
40. Subject to paragraph 39 below, the TPB does not intend to be prescriptive regarding particular topics for CPE activities which should be completed. Registered tax practitioners should exercise their professional judgment in selecting relevant CPE activities to be completed.

### Example 4

Vince is a registered BAS agent. Vince attends a training session provided by Swift Software. Vince uses the Deluxe Swift software package to assist him in providing BAS services to clients.

The TPB considers that while this training session is indirectly relevant to the BAS services Vince provides it will be considered relevant CPE because effective and accurate use of the software package impacts on the skills Vince needs to competently provide BAS services to clients.

**Example 5**

Klay is a registered tax agent. Klay uses web-based applications to support him in providing tax agent services to his clients. Klay completes a cyber-security awareness training package.

The TPB considers this training package as relevant CPE because effective and prudent use of the web-based applications impacts on the skills Klay needs to competently provide tax agent services to clients.

**Example 6**

Nick is a registered tax agent with a tax (financial) advice services condition. Nick attends a 2-hour seminar regarding a new financial product that he intends to recommend as part of the tax (financial) advice services he provides. The seminar includes a 15 minute discussion regarding the various taxation implications concerning the financial product.

As the financial product is relevant to the tax (financial) advice services that Nick provides, Nick can claim his attendance at the seminar as relevant CPE. The TPB considers that Nick can claim the full 2 hours as relevant CPE, despite the seminar covering topics other than taxation.

41. The completion of a primary course which has been used for the purpose of gaining initial registration as a tax agent or BAS agent, or renewing such registration, will not generally constitute a CPE activity. However, a subsequent or higher-level course relevant to the tax agent or BAS services provided may be acceptable.
42. The TPB may from time to time, recommend specific topics for CPE activities in certain circumstances. For example, the TPB may ask for registered tax practitioners to complete CPE activity in the TASA, including the Code, particularly where the registered tax practitioner has not completed a course covering this topic as part of their educational qualification requirements used to gain initial registration.
43. During periods of legislative change or where changes occur to a registered tax practitioner's professional practice, registered tax practitioners should complete sufficient CPE to meet their knowledge and skill requirements. It is essential for registered tax practitioners to maintain their knowledge and skills in order to provide competent and contemporaneous services to clients.

**Example 7**

Pauline is a registered tax agent with a condition imposed on her registration. Pauline may only provide tax agent services relating to deductions for research and development (R&D) activities under Part III Division 3 of the *Income Tax Assessment Act 1936* (ITAA 1936).

Pauline is aware that the Government recently made changes to the R&D tax incentive. Pauline undertakes specific and in-depth training on the changes to ensure she is competent to advise on those changes.

The training Pauline completes is more than the minimum level of CPE set by the TPB because of its complexity and scale.

44. All registered tax practitioners are required to comply with the TASA, including the Code. Therefore, the TPB expects that all registered tax practitioners should have knowledge of the TASA, including the Code, as part of their general competency requirement. The TPB expects that this knowledge will be able to be enhanced through CPE.<sup>31</sup>

#### **Example 8**

Craig is a registered tax agent. Craig completes a unit of study through an approved course provider that deals with the provisions of the TASA, including the Code, and its practical application for tax agents and their practice.

This unit of study may count as CPE because Craig is enhancing his knowledge of the regulatory regime in which he operates. Having knowledge of a registered tax practitioner's obligations under the TASA will benefit Craig in providing tax agent services to the public.

## CPE activities

45. Examples of CPE activities include:

- (a) seminars, workshops, webinars, courses and lectures
- (b) structured conferences and discussion groups (including those completed by telephone or video conference)
- (c) tertiary courses provided by universities, registered training organisations (RTOs), other registered higher education institutions or other approved course providers (including distance learning)<sup>32</sup>
- (d) other educational activities, including podcasts, webcasts and blogs, provided by an appropriate organisation
- (e) research, writing and presentation by the registered tax practitioner of technical publications or structured training
- (f) peer review of research and writing submitted for publication or presentation in structured training
- (g) computer/internet-assisted courses, audiotape or videotape packages
- (h) attendance at structured in-house training on tax-related subjects by persons or organisations with suitable qualifications and/or practical experience in the subject area covered
- (i) attendance at appropriate ATO seminars and presentations

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<sup>31</sup> See the TPB Guidance Statement [TPB\(GS\) 15/2011 Required knowledge of the Tax Agent Services Act 2009 including the Code of Professional Conduct](#) for further information.

<sup>32</sup> The TPB considers that the completion of a primary course, required for registration as a tax agent or BAS agent will not generally constitute a CPE activity. However, a subsequent or higher level of course relevant to the tax agent services or BAS services provided may be acceptable.

- (j) relevant CPE activities provided to members and non-members by a recognised tax or BAS agent association
- (k) a unit of study or other CPE activity on the TASA, including the Code.<sup>33</sup>

#### **Example 9**

Annalisa is a registered tax agent who works for a major accounting firm. Annalisa is required by her employer to attend CPE provided by a partner of the firm, who specialises in superannuation. The partner presents a lecture on the taxation of complying superannuation funds, approved deposit funds, pooled superannuation trusts and providers of retirement savings accounts governed by Part 3-30, Division 295 of the *Income Tax Assessment Act 1997* (ITAA 1997), followed by an interactive discussion and consideration of a complex hypothetical case study.

As the CPE activity is structured and provided by a suitably qualified person, Annalisa may count this session as CPE.

- 46. The TPB expects that not more than 25 per cent of CPE over a registered tax practitioner's CPE period should be completed through relevant technical or professional reading. Relevant technical or professional reading may include visual and audio resources.
- 47. In addition, the TPB will allow registered tax practitioners to undertake educative health and wellbeing activities, providing the activities constitute no more than 10 per cent of CPE over a registered tax practitioner's CPE period. These activities could include attending webinars about how to manage stress and self-care, including in relation to the management of staff health and wellbeing.

#### **Example 10**

Derek is a registered tax agent.

For the first year of his CPE period, Derek attended a 2-hour seminar during Mental Health Month on the topic of managing for wellbeing. In the second year of his CPE period, Derek attended a 4-hour conference covering topics such as how to manage trauma in the workplace and implementing flexible work and health arrangements in the workplace. In the third year, Derek attended a 2-hour webinar on stress management techniques.

As Derek has undertaken no more than 10 per cent of his CPE in educative health and wellbeing activities, he can count the 8-hours towards his CPE for the relevant CPE period.

- 48. The provision of a tax agent or BAS service will not, of itself, constitute a CPE activity. This includes any research or information gathering undertaken in the course of providing a tax agent or BAS service.

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<sup>33</sup> See the TPB Guidance Statement [TPB\(GS\) 15/2011 Required knowledge of the Tax Agent Services Act 2009 including the Code of Professional Conduct](#) for further information.

# Recognition of other CPE

49. The TPB acknowledges the CPE requirements imposed on members of recognised tax and BAS agent associations<sup>34</sup> as a condition of their membership. Where a registered tax practitioner is a member of a recognised tax or BAS agent association, the TPB will accept the registered tax practitioner's compliance with their association's CPE requirements, subject to the following:

- the CPE activities completed must be relevant to the tax agent services or BAS services provided
- the CPE activities completed must be provided by persons or organisations with suitable qualifications and/or practical experience in the subject area
- the CPE completed meets the minimum level of CPE as specified in principles 11(f), 11(g) and 11(h) of the CPE principles section of this TPB(GS).

## Example 11

Taj is a member of Tax World, a recognised tax agent association. As a member of Tax World, Taj is required to complete 120 hours of CPE over 3 years. Taj's practice primarily deals with individual and simple partnership and company income tax matters. Taj attends a seminar provided by Tax World in relation to its potential merger with an international accounting association.

As this seminar is not relevant to the tax agent services provided by Taj, the seminar would not be considered to be relevant CPE by the TPB.

50. The TPB recognises that members of a recognised tax and BAS agent association may have a different CPE period as compared to the 3-year period under the TPB's CPE requirements.

51. The TPB expects that at the end of a registered tax practitioner's CPE period, a registered tax practitioner who is relying on the CPE completed for a recognised tax or BAS agent association should be able to demonstrate that they complied with their CPE obligations with the recognised association. In doing so, they will also comply with their TPB CPE obligations.

52. In any case, the TPB considers that not less than 20 hours of relevant CPE by tax agents and BAS agents, and not less than 5 hours of relevant CPE by conditional agents, should be completed in any given year.

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<sup>34</sup> See the Key terms section of this TPB(GS).

## Recording CPE activities

53. The TPB considers that an important aspect of maintaining knowledge and skills involves recording and reflecting on CPE completed. Effective record keeping allows a registered tax practitioner to ensure that an appropriate amount and type of CPE is completed in relation to the areas in which a registered tax practitioner practises.
54. Registered tax practitioners must ensure they maintain a contemporaneous record and evidence of the CPE activities that they complete. This means that records must be made as soon as possible and practicable after the CPE activity is completed and should include details of the activities and the hours completed. In addition, where the CPE activity is unstructured (such as relevant technical or professional reading, self-paced audio, visual and computer aided instruction, or group discussions on technical topics) or where evidence of completion of CPE does not provide sufficient detail concerning the CPE activity, the record should contain sufficient details as to the relevance of the CPE activity to the tax agent or BAS services provided.
55. The TPB has developed and made available on its website an appropriate [CPE log](#) (which can also be [downloaded](#) as an Excel file) for registered tax practitioners to use. The TPB does not expect that an additional CPE log or record be maintained where a record is already maintained to satisfy the registered tax practitioner's membership requirements of a recognised tax or BAS agent association.
56. Records should be kept for a period of 5 years from the end of the registered tax practitioner's CPE period.
57. The TPB will require confirmation of CPE completed upon renewal of registration as a tax agent or BAS agent. This verification may be in the form of registered tax agents or BAS agents having to provide a record of their CPE activities (such as a CPE log) with their renewal application form, or such other form of verification (that is, declaration) that the TPB considers appropriate.
58. In addition, the TPB may from time to time request evidence or confirmation of CPE completed by registered tax practitioners during their period of registration.<sup>35</sup> Evidence or confirmation of CPE completed may include a certificate of completion or certificate of attendance.

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<sup>35</sup> The TPB acknowledges that a registered tax practitioner may be audited by a tax or BAS agent association of which they are a member. The TPB may consider the outcome of such an audit as evidence of CPE completed.

### Example 12

Seamus attends a seminar provided by BAS World, a recognised BAS agent association, in relation to changes to fuel tax credits. Seamus records the particulars of the course (name, date and time) and course provider on his electronic CPE log.

As Seamus receives a brochure of the seminar and email confirmation of his enrolment, he keeps these records as evidence of CPE completed. The TPB considers that Seamus has taken the appropriate steps to record his CPE.

Alternatively, if Seamus was enrolled in the seminar but did not attend it, Seamus would not be able to count the seminar as a completed CPE activity.

## Extenuating circumstances

59. The TPB acknowledges that there may be extenuating circumstances where a registered tax practitioner is unable to complete the minimum level of CPE in their CPE period, or in any given year of their CPE period. Registered tax practitioners should exercise their professional judgment in this regard and should keep appropriate contemporaneous records of such circumstances.
60. Examples of situations where it might not be possible for a registered tax practitioner to complete the minimum level of CPE include:
- (a) illness and/or disability
  - (b) family and/or caring commitments
  - (c) financial or other hardship
  - (d) natural disaster
  - (e) other relevant circumstances.
61. In these types of circumstances, the TPB will consider appropriate relief from the minimum level of CPE for registered tax practitioners, provided the registered tax practitioner can demonstrate that they have attempted to use the flexibility of their CPE period to manage any extenuating circumstances to comply with the TPB's CPE requirements. This includes a situation where a registered tax practitioner has transitioned to a part-time working arrangement due to extenuating circumstances.<sup>36</sup>

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<sup>36</sup> It is the TPB's position that tax practitioners who work part time must still complete the minimum number of CPE hours as the level of knowledge and skills required of part-time practitioners is the same as those working full-time hours.

### Example 13

Alicia is a BAS agent running a sole practice in the Brisbane suburbs. In the first year of her CPE period, Alicia is involved in a car accident and sustains serious injury. Alicia is unable to work for 6 months and manages to complete only 10 hours of CPE for that year.

Alicia completes 60 hours of CPE in the second year and 50 hours of CPE in the third year.

In this case, the TPB will accept that Alicia has completed CPE that meets the TPB's requirements, despite Alicia not having completed the minimum 20 hours of CPE in the first year.

62. The TPB notes that while the minimum amount of CPE may not be met in certain circumstances, registered tax practitioners should be mindful that their obligation under the Code to maintain knowledge and skills relevant to the tax agent services provided cannot be abrogated. Therefore, registered tax practitioners may use the flexibility of their CPE period (3 years) to manage any extenuating circumstances. Registered tax practitioners should also be mindful of the prescribed relevant experience requirements for renewal of registration.

### Example 14

Heather is a tax agent residing in Coober Pedy, South Australia. She provides tax agent services predominantly to individuals who work in opal mines. Heather rarely has time to travel to Adelaide to attend face-to-face training and only makes a modest income. However, Heather is careful to maintain her knowledge and skills by completing online learning packages and participating in online discussion groups as well monitoring updates on the ATO website and completing technical reading.

During a typical CPE period Heather completes 4 face-to-face seminars (total of 20 hours), participates in structured online discussion groups (total of 60 hours), completes 3 internet assisted courses (total of 15 hours) and undertakes 25 hours of technical reading.

The TPB considers that Heather has completed the minimum level of CPE.

## Compliance with the Code of Professional Conduct

63. Completion of at least the minimum level of relevant CPE outlined in this TPB(GS) will be considered by the TPB as one of the factors which would evidence compliance by a registered tax practitioner with relevant items of the Code, contained in section 30-10 of the TASA.

64. If the TPB is satisfied, after conducting an investigation under Subdivision 60-E of the TASA, that a registered tax practitioner has failed to comply with the Code, the TPB may, amongst other things, give the practitioner an order under section 30-20 of the TASA to take specified actions. This may include completing a course of education or training.
65. For further information in relation to compliance with the Code, refer to the TPB Guidance Statement [TPB\(GS\) 01/2010 Code of Professional Conduct](#).

## Commencement arrangements

66. The TPB will make necessary arrangements to ensure a smooth transition to the new CPE requirements contained in this TPB(GS).
67. The new CPE policy commenced on 1 July 2022.
68. For new registrations commencing on or after 1 July 2022, the new CPE policy will take effect from the date of registration.
69. For registered tax and BAS agents renewing their registration after 1 July 2022, the new CPE policy will apply from the date of renewal of registration.

## CPE period for registered tax practitioners who are members of a professional association

70. Registered tax practitioners who are members of a recognised professional association may elect to align their CPE period with the CPE period required by their recognised professional association.<sup>37</sup> Until the commencement of that period, CPE is to be completed on a pro-rata basis. For newly registered tax and BAS agents, this will be calculated based on the new CPE requirements. For registered tax and BAS agents who are renewing their registration, this will be calculated based on the previous CPE requirements.

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<sup>37</sup> This includes a CPE period aligning with the calendar year, financial year, or the anniversary of the tax practitioner's membership start date with a recognised professional association.

### Example 15

Abby is currently registered as a BAS agent and her renewed registration commenced on 1 November 2022. Abby is a member of a recognised professional association.

Abby is subject to the TPB's new CPE requirements from 1 November 2022.

However, as Abby is a member of a recognised professional association, she elects to align her CPE period with the CPE period of her association, which is based on a financial year. This means that Abby's first CPE period will commence on 1 July 2023 and end 30 June 2026.

From 1 July 2023, Abby will need to complete 90 hours of CPE and ensure that for each year of her CPE period, she completes a minimum of 20 hours of CPE.

Until 1 July 2023, Abby will need to ensure that she continues to comply with the previous requirement to complete 45 hours of CPE, with a minimum of 5 hours each year, calculated on a pro-rata basis from 1 November 2022 to 30 June 2023.

## CPE period for registered tax practitioners who are not members of a professional association

71. For registered tax practitioners who are not members of a recognised professional association, the CPE period will commence from the date of registration or the date of renewal of registration where registration or renewal of registration occurred before 1 July 2024. The CPE period will continue to be a 3-year period when those tax practitioners next renew their registration on or after 1 July 2024.
72. For registered tax practitioners who are not members of a recognised professional association and who registered with the TPB on or after 1 July 2024, the CPE period will be a 3-year period commencing from the date of registration.

### Example 16

Danny is currently registered as a tax agent and his renewed registration commenced on 1 October 2022. Danny is not a member of a recognised professional association.

Danny will be subject to the TPB's new CPE requirements from 1 October 2022.

As Danny is not a member of a recognised professional association, his CPE period will commence on 1 October 2022 and end on 30 September 2025. For that period, Danny will need to complete 120 hours of CPE and ensure that for each year of his CPE period, he completes a minimum of 20 hours of CPE.

Until 1 October 2022, Danny must have complied with the previous requirement to complete 90 hours of CPE, with a minimum of 10 hours each year.

## Key terms

<b>BAS agent</b>	This term refers to an entity registered by the TPB as a BAS agent under section 20-25 of the <i>Tax Agent Services Act 2009</i> . To be registered as a BAS agent the entity must, amongst other things, meet the requirements relating to qualifications and experience listed in Division 1 of Part 3 of the Tax Agent Services Regulations 2022.
<b>BAS service</b>	This term has the meaning given to it in section 90-10 of the <i>Tax Agent Services Act 2009</i> . A BAS service is a 'tax agent service', see 'tax agent service' in this section.
<b>Code of Professional Conduct (Code)</b>	The Code is contained in section 30-10 of the <i>Tax Agent Services Act 2009</i> . It sets out standards of professional and ethical conduct with which registered tax practitioners must comply.
<b>Conditional tax practitioner</b>	This term refers to a registered tax agent or BAS agent who has a condition imposed on their registration under subsection 20-25(5) of the <i>Tax Agent Services Act 2009</i> . The condition will relate to the subject area in which the tax practitioner provides tax agent services or BAS services.
<b>CPE</b>	Continuing professional education (CPE) is also commonly referred to by professional associations as continuing professional development.
<b>CPE period</b>	A registered tax practitioner's CPE period is generally 3 years. A registered tax practitioner's CPE period begins on the date the tax practitioner is registered and ends on the date the practitioner's registration expires in respect of that registration for those who registered before 1 July 2024. Upon renewal of registration on or after 1 July 2024, the CPE period will continue to be a 3-year period.  Tax practitioners who are members of recognised professional associations may elect their CPE period to align with their recognised professional association's CPE period.
<b>Recognised BAS agent association</b>	A recognised BAS agent association is an organisation that applies to the TPB for recognition and the TPB decides to recognise the association in accordance with Division 2 of Part 2 of the Tax Agent Services Regulations 2022.
<b>Recognised tax agent association</b>	A recognised tax agent association is an organisation that applies to the TPB for recognition and the TPB decides to recognise the association in accordance with Division 3 of Part 2 of the Tax Agent Services Regulations 2022.
<b>Registered tax practitioner</b>	This term refers to both tax agents and BAS agents registered under the <i>Tax Agent Services Act 2009</i> .
<b>Tax agent</b>	This term refers to an entity registered by the TPB as a tax agent under section 20-25 of the <i>Tax Agent Services Act 2009</i> . To be registered as an individual tax agent the entity must, amongst other things, meet the requirements relating to qualifications and experience listed in Division 2 of Part 3 of the Tax Agent Services Regulations 2022.

<b>Tax agent service</b>	This term has the meaning given to it in section 90-5 of the <i>Tax Agent Services Act 2009</i> . The definition of tax agent service includes BAS services.
<b>Tax (financial) advice service</b>	This term has the meaning given to it in section 90-15 of the <i>Tax Agent Services Act 2009</i> .

## Schedule 1

### CPE for certain categories of conditional tax practitioners <sup>38</sup>

Category of registered tax practitioner	Amount of CPE
<b>Tax (financial) advice services</b> Provide tax (financial) advice services as defined in section 90-15 of the <i>Tax Agent Services Act 2009</i> .	60 hours of relevant CPE over 3 years (minimum 7 hours of CPE each year)
<b>Quantity surveyors</b> Provide tax agent services in relation to Part 2-10 of the <i>Income Tax Assessment Act 1997</i> (ITAA 1997) (relating to capital allowances)	6 hours of relevant CPE over 3 years (minimum 2 hours of CPE each year)
<b>Fuel Tax Credits</b> Provide tax agent services in relation to the fuel tax law as defined in section 995-1 of the ITAA 1997	6 hours of relevant CPE over 3 years (minimum 2 hours of CPE each year)

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<sup>38</sup> Current as at 1 July 2022.