

Questions at the coalface: Code determination obligations - everything you need to succeed

Hyperlinks

SLIDE 4 – WHAT IS THE CODE DETERMINATION

Learn more about the [Code of Professional Conduct](#).

SLIDE 5 – UPHOLDING AND PROMOTING ETHICAL STANDARDS OF THE TAX PROFESSION

Read our guidance on [upholding and promoting ethical standards of the tax profession](#) for more information.

SLIDE 6 – FALSE OR MISLEADING STATEMENTS

Read our guidance on [false or misleading statements](#) for more information.

SLIDE 7 – CONFLICTS OF INTEREST IN ACTIVITIES UNDERTAKEN FOR GOVERNMENT & SLIDE 8 – MAINTAINING CONFIDENTIALITY IN DEALINGS WITH GOVERNMENT

Refer to our guidance on [managing conflicts of interest and maintaining confidentiality in dealings with government](#) for more information.

SLIDE 9 – KEEPING OF PROPER CLIENT RECORDS

Refer to our guidance on your [keeping proper client records](#) for more information.

SLIDE 10 – TAX AGENT SERVICES PROVIDED ON YOUR BEHALF ARE COMPETENT & SLIDE 11 – QUALITY MANAGEMENT SYSTEMS

Refer to our information sheet on [supervision, competency and quality management under the Tax Agent Services Act 2009](#) for more information.

SLIDE 12 – KEEPING YOUR CLIENTS INFORMED

Read our [keeping your clients informed webpage](#) for more information.

SLIDE 28 – STAY IN TOUCH WITH THE TPB

- Our [FAQs](#) will address some of your questions and concerns.
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